

Islay
Disabled
Endeavours
and Action

Accessible Islay

DEA



An access guide
for people with
disabilities to the
facilities available
on the Isle of Islay



About Us:



Islay Disabled Endeavours and Action.

IDEA provide a range of Support Services for adults with disabilities, learning difficulties or mental health issues living in Islay and Jura.

We aim to combat isolation through inclusion and accessibility for all and focus on promoting independence by developing and maintaining skills.

Our Members choose from a diverse range of activities and support which include; access to education, training and employment; the creative arts, IT, horticulture, interpersonal and lifeskills as well keywork, advocacy and personal planning.

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About this Guide:

What is it? This is a guide outlining the accessibility features and facilities available in places of interest, shops, bars and cafes on the Isles of Islay and Jura.

What it is not: This guide does not provide information about accommodation on the Islands. If you require information about accessible accommodation please contact Tourist Information or the individual Hotels listed. (Please also be aware of IDEAs Accessible Short Breaks and Holiday House. 01496 810 963)

Why it was developed?: From our own experience of going on holiday with people with a various needs, we found the more information we had the better and a guide which laid out all the information in an easy to read format was invaluable. This inspired us to create one for our own area to benefit not only visitors to our beautiful Isle but also local people who would like to make the most of living here.

Who are we?: IDEAs are a small organisation with charitable status who provide a range of support and services for people with disabilities, learning difficulties or mental health problems living in Islay or Jura.

How did we do it?: The guide was compiled by staff and Members at IDEAs with financial assistance from the MacRobert Trust. Grateful thanks to Second Year pupils at Islay High School who assisted with some of the research. As we are a not for profit organisation, there may be a small cover charge to cover the cost of updating and continued production of the guide.

We would like to keep this document up to date and so welcome any feedback. If you feel any of the information is incorrect or if you have suggestions or comments then we would like to hear from you.

Please write to:

IDEAs, Kilarrow House, Bowmore, Isle of Islay, PA42 7AU

Email: office@ideas.f9.co.uk **Telephone:** 01496 810 963

Arrival and Entrances.



Disabled Parking Available



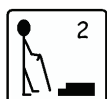
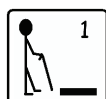
Street parking outside



Level Entrance



Ramped Entrance



Number of steps to entrance

Facilities



Accessible toilet with adaptations



Toilet is level but with no adaptations.



Accessible Restaurant/café



Accessible gift shop

Getting Around



Accessible to unassisted wheelchair users



Accessible to wheelchair users with assistance



Accessible to people with limited mobility



Internal ramp



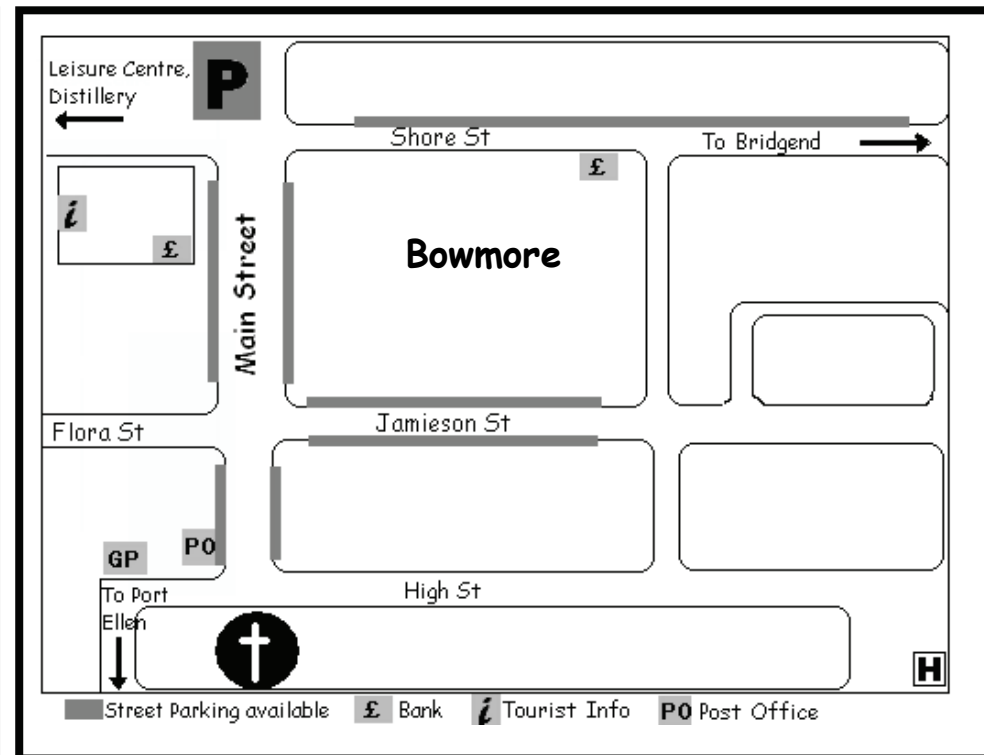
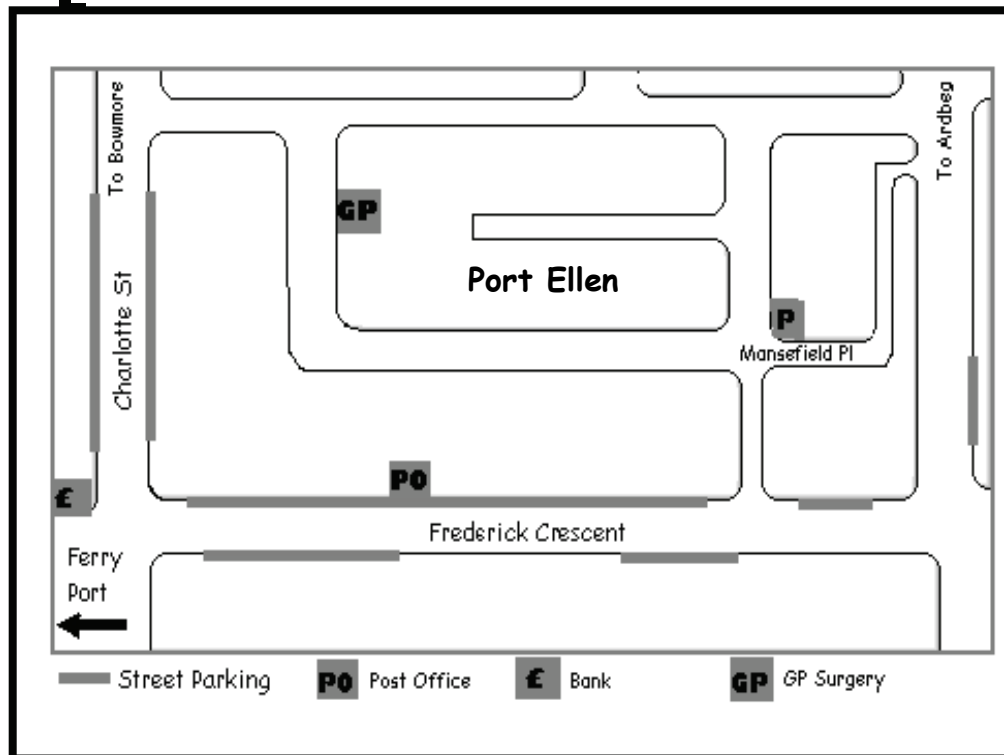
Internal steps



Facilities for people with a hearing impairment.



Facilities for people with a visual impairment.



Information

Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
Tourist Information Morrison Court 01496 810 254				Park at rear. Low counter and displays. Friendly staff.
IDEAs Resource Centre, Kilarrow, Bowmore 01496 810 963				This is where we are based, please feel free to pop in and meet us.

Distilleries

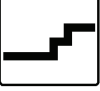
Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
Ardbeg Distillery 01496 302 244	 	 	  	Not all parts of the tour are accessible or suitable for people with limited mobility.
Bowmore Distillery 01496 810 441	 		 	All parts of the tour are accessible (except Malt barn).
Bruichladdich Distillery 01496 850 221	 	 	 	Not all parts of the tour are accessible (Bottling Hall and millhouse only). Coopersage and warehouse opened on request.
Bunnahabhain Distillery 01496 840 646				No part of tour is accessible. Shop is upstairs. Visitor Centre on ground floor and drams can be brought down from shop.
Caol Ila Distillery 01496 302 760	 	 		No part of the tour is accessible or suitable for people with limited mobility.
Lagavulin Distillery 01496 302 400	 	 		Visitor Centre accessible. No parts of the tour are accessible or suitable for people with limited mobility.
Laphroaig Distillery 01496 302 418	 	 	 	Visitor Centre accessible. No parts of the tour are accessible or suitable for people with limited mobility.

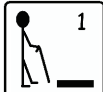
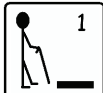
Kilchoman Distillery, Shop and restaurant. <i>01496 850 011</i>	 		  	Access to Malt Floor and lower part of Still Room only. Guides will talk through the process with visitors.
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Places of interest / historical

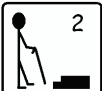
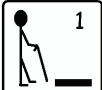
Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
Finlaggan, Seat of the Lord of the Isles: <i>01496 840 644</i>				Reception Centre accessible.
Islay House Square Walled Garden Bridgend	 	 		Entry via Islay House (At Bridgend take Pt Charlotte road, immediate right through white gate, first right in wood. Park at Gate). Solid pathways on lower level and shop)
Kildalton Cross and chapel Kildalton				Grass and some uneven ground. Cross located very near entrance gate. Manageable.
Kilnave cross and chapel Ardnave				Drive down to graveyard. Grass and some rough ground. Cross located near entrance gate.
Museum of Islay Life, Port Charlotte <i>01496 850 358</i>	 	 		Good space (NB some displays are tightly arranged). All accessible except library (two steps up)
The Round Church, Bowmore	 	 		Entry through side door. (Opens from inside so assistance required)

Arts and Crafts —Islay House Square

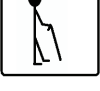
Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
Islay House Square, Bridgend		Ground is generally level but covered in loose gravel.		A collection of small shops with communal parking space. Just park in front of your preferred shop.
Islay cards and gifts 01496 810 100				Large lip at entrance
Islay Ales Brewery 01496 810 014				All area flat level. Chair available on request
Liz Sykes Batiks 01496 810 147		 		High lip at entrance. Double doors opened on request. Flat level, low level displays. Seating/coffee area.
Making Away		 		All area flat level.
Quilters	 large steps			No wheelchair access
Sue Wood Glass & Islay Chocolate Co 01496 302535		 		Downstairs shop space open and flat. Chocolate shops upstairs — Will bring samples down!
Blue Lupins Gardens		 		Shop small and tightly packed. 2 large steps to garden and pet area. Seating area outside accessible for coffees etc.

Arts and Crafts				
Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
Craft Shop Main St, Bowmore 01496 810262	 			Small shop so space limited. Staff friendly and willing to help.
Islay Woollen Mill Bridgend 01496 810563	 	 		Shop and lower mill area flat level. Tight turning space/doorway to mill area. Stairs to upper mill area .
Islay Studios Bruichladdich 01496 850 098	 			Studio area open and flat. Small lip down to framing area. Staff friendly and willing to help.
Persabus Pottery Port Askaig 01496 840753	 		 	Small shop so space is tight.
Spirited Soaps, Main St, Bowmore	 			Narrow doorway.
Tormisdale croft crafts, Port Charlotte 01496 860239	 	 		Low step at entrance , another into workshop ,2 down into shop. Tight space.

Retail shops : Bowmore

Name of Venue	Parking and Entry	Getting Around	Other facilities	Notes
The Bargain Base Shore St, Bowmore				Narrow aisles and obstructions.
Bowmore Filling Station , Jamieson St, Bowmore. 01496810 348	 			Staff friendly and will fill car with fuel for you.
C&E Roy , The Celtic House Shore St, Bowmore 01496 810 304	 	 		3 steps into shop.
Christies the Baker The Square, Bowmore 01496 810	 			Double door at entry.
Christies Paint shop and Toy shop , Shore St, Bowmore 01496 810 246	 	 		Staff assistance available.
The Co-operative Main St, Bowmore 01496 810 201	  		  	NB No seating available.

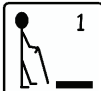
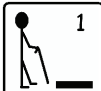
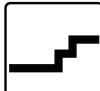
Retail Shops: Bowmore

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
IDEAs Use It Again Shop, Bowmore 01496 810 963	 			Small shop
Islay Pharmacy Main St, Bowmore. 01496 810	 	 		Narrow doorway, tight displays.
The Islay Shop Main St, Bowmore 01496 810 424	 	 		Passageways often tightly packed. Staff usually offer to assist by moving items if necessary. Upstairs clothes dept not accessible.
MacFarlane Butcher , Shore St, Bowmore 01496 810 365	 			Shallow step on entrance. .
Spar Shore St, Bowmore 01496 810 684	 			2 large steps into shop. Handrails on entrance.
Scottish Hydro-electric shop , Flora St, Bowmore 01496 810 245				Some access at rear of premises.

Retail Shops: Bridgend, The Rhinns and Port Askaig

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Bridgend Stores Spar Freezer shop 01496 810 335	   	 		Items from outside garden area can be purchased in Spar shop.
Minimarket Bruichladdich. 01496 850319	  		 	Flat level, some clutter on floor. Seating/coffee area. Staff friendly and willing to assist.
C&S Monks Port Charlotte 01496 850232	  			Small step down at entrance. Good space to get around
Village Shop Portnahaven 01496	 			Large lip at entrance. Tight turning space, narrow aisles.
Ballygrant Village Store , Ballygrant 01496 840 656	 			Parking outside on crest of hill or across road.
Port Askaig Stores Port Askaig 01496 840 245	 	 		2 large steps up to shop. Steps down to other part of shop.

Retail Shops: Port Ellen

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Campbells Butchers 56 Frederick Cresc PortEllen 01496 300 480	 			Small lip at entrance. Good open space. Well lit.
The Co-operative Frederick Cresc Port Ellen 01496 302446	 		 	Aisles can be tight. No seating available.
Iain Laurie Charlotte St, Port Ellen 01496 302264	 			High step in entry. Some tight spaces inside.
Islay Heathers Charlotte St Port Ellen 01496 302181	 	 		Lower level accessible with assistance. Two upper levels.
MacAulay and Torrie Frederick Cresc, Port Ellen 01496 302053	 			One wide step and double doors on entry so assistance may be required. Small space in shop. Staff help available.
Petrol Pumps Port Ellen	 			Tiny shop kiosk.

Leisure activities, nature and the great outdoors

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Bridgend Woods Bridgend				Park in car park opposite entrance gate (head to Islay House Sq and immediate left). 2 easy access gates. Solid path but uneven ground.
Bridgend Bowling green (Bowls, Putting) 01496 810592	  	 		Bowling green pavilion accessible. Some gravel to cross. Putting green rougher ground, assistance required.
Cybercafe 30 Mansefield Pl, Port Ellen 01496 302693	  		 	Enter using ramp by Corner Kitchen via car park. Internet, pool and snooker, plasma screen
Islay Wildlife Centre, Natural History Trust Port Charlotte 01496 850 288	 		 	Level area. Low level touch pool and displays. Some older display cases higher. Friendly staff.
Machrie Golf Course Port Ellen 01496 302 310	   	 	  	One low wide step and double doors at entry. Golf Carts and equipment available for hire. No adapted toilet facilities.
MacTaggart Leisure Centre, Bowmore 01496 810 767	  	 	 	Swimming pool and sauna accessible. Accessible changing room and hoist available. Stairs to gym and conference room.

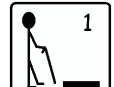
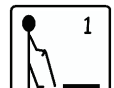
Leisure activities, nature and the great outdoors				
Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Port Ellen playing fields The Pavillion 07831246911				Tennis, putting, bowls; Park in lay-by opposite entrance. Access to pavilion and putting green. Large step down to bowling green. Adapted toilet in public toilets nearby (RADAR Key required)
Port Mor Recreation Centre Port Charlotte 01496 850441				Building all accessible. Playing fields, kids recreation area, camping facilities. Function rooms.
RSPB Loch Gruinart Nature Reserve, 01496 850 505 Visitor Centre Hide Viewing Platform			 	Visitor Centre: small lip on entry Open spaces, low level displays. Upstairs viewing area (but can view same from outside) Toilets by Visitor Centre Hide: Access/parking directly outside. Low level viewing window. Viewing Platform accessed via woodland walk entrance. Parking in secondary carpark.
RSPB The Oa Reserve and American Monument. 01496 300 118				Car park and information board accessible only. Long walk over rough ground to monument. At time of writing, developments were underway to create accessible viewing platform.

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RSPB Loch Gruinart Nature Reserve, <i>01496 850 505</i> Visitor Centre Hide Viewing Platform	       	     	 	Visitor Centre: small lip on entry Open spaces, low level displays. Upstairs viewing area (but can view same from outside) Toilets by Visitor Centre Hide: Access/parking directly outside. Low level viewing window. Viewing Platform accessed via woodland walk entrance. Parking in secondary carpark.
RSPB The Oa Reserve and Ameri- can Monument. <i>01496 300 118</i>				Car park and information board accessible only. Long walk over rough ground to monument. At time of writing, developments were underway to create accessible viewing platform.

Pubs, Cafes and Restaurants—Bowmore

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
The Bowmore Hotel Jamieson St, Bowmore 01496 810 416	  	 	 	Narrow Entrance and corridor to restaurant
The Cottage Main St, Bowmore 01496 810 111	 		 	Space is quite tight but staff are friendly and willing to assist if necessary.
The Harbour Inn The Square, Bowmore 01496 810 330	At rear   At front 	 	 	Entry and parking at rear can be arranged. Staff happy to assist. Heavy doors. Accessible Rooms.
The Lochside Hotel/ Duffies Bar Shore St, Bowmore 01496 810 244	 	 	  	Access via Duffies Bar entrance. Accessible rooms
The Taj Mahal Shore St, Bowmore 01496 810 033	 			No wheelchair access.

Pubs, Cafes and Restaurants— Port Ellen

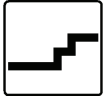
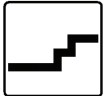
Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
The Ardview Inn Frederick Cresc Port Ellen 01496 302014	 			Small lip into building. Level access to bar but some doors to be negotiated.
Corner Kitchen 30 Mansfield Place Port Ellen 01496 302	 		 	Use toilet facilities in Cybercafe.
Drome Café, The Airport, Glenegedale, Port Ellen 01496 302	 		  	Good open spaces
Machrie Hotel Glenegedale, Port Ellen 01496 302310	 		  	Low but wide step and double doors on entry. Restaurant and 2 bar lounges accessible. NB: No adapted toilet facilities.
The Maharani Frederick Crescent Port Ellen 01496 300300	 		 	Large lip on entrance. Tight space inside.
The White Hart Charlotte St, Port Ellen 01496 300120	 			One step to public and lounge bars. Level access to bar and restaurant.

Pubs, Cafes and Restaurants— The Rhinns, Bridgend, Port Askaig

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
An Tigh Siennse Portnahaven 01496 860 224	 	 		Double doors on entry. No accessible toilet. (2 steps to ladies, flat level to gents)
Ballygrant Inn Ballygrant 01496 840277	 	 	 	Staff willing to assist with access/ provide ramp etc. Restaurant/ lounge area flat level. Gravel path to public bar. No adapted toilet facilities.
Bridgend Hotel Bridgend 01496 810212	 		 	Small lip on main entry and to Katie's Bar. No adapted toilet facilities but larger Gents toilet available in Katies Bar.
Croft Kitchen Port Charlotte 01496 850 230	 		 	For wheelchair access: park at back of building, walk round over rough ground to front door.
Lochindaal Hotel Port Charlotte 01496 850 202	 			1 step into Bar entrance. 1 step into lounge bar entrance. No adapted Toilet facilities.
Port Charlotte Hotel Port Charlotte 01496 850 360	 		 	Heavy entrance door, Accessible bar, lounge and restaurant. Access to beer garden and conservatory via lower car park.
Port Askaig Hotel Port Askaig 01496 840 245	 	 		Access to lounge/snug bar and restaurant and lower level of public bar. No adapted Toilet facilities.

Banks and Financial				
Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Bank of Scotland Bowmore <i>01496 810437</i>	 	 		
Royal Bank of Scotland, Bowmore <i>01496 810 555</i>	 	 	 	
Royal Bank of Scotland, Port Ellen <i>01496 302 314</i>	 			
Post Office Main St, Bowmore <i>01496 810 366</i>	 			
Post Office Frederick Cresc. Port Ellen <i>01496 302382</i>	 		 	Steep ramp on entry. Good open space, well lit.

Village Halls

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Ballygrant Hall Ballygrant	 			No adapted toilet facilities
Bowmore Hall Bowmore	 	 		Lower hall is accessible. Toilets upstairs. No adapted toilet facilities.
Bruichladdich Hall Bruichladdich	 			All areas accessible
Columba Hall Port Ellen	 			No wheelchair access.
ICCI, 'Columba Centre' (Gaelic College) Bowmore 01496 810 818	 	 		No access to lower meeting rooms.
Port Mor Recreation Centre Port Charlotte 01496 850441	 		 	All areas accessible

Village Halls and other services

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Ramsay Hall Port Ellen	 	 		Enter through Fire Exit on LHS. No adapted toilet facilities. There are Public Toilets across road accessed with RADAR key.
Rhinns Hall Portnahaven	 			All areas accessible

Public Toilets

Public Toilets Bowmore				
Public Toilets Bridgend				
Public Toilets Bruichladdich				
Public Toilets Port Ellen				RADAR key required for accessible toilet.

Other services (cont)

Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Islay Service Point Jamieson St Bowmore 01496 301301	 		 	Council Offices. Long ramp to entrance, 2 entrance doors.
ReJig Whinn Park ,Bridgend 01496 810880	 	 		Recycling group. Second hand goods and furniture. Some gravel to cross. Some clutter in shop.

Notes:

Jura				
Name of venue	Arrival and Entry	Getting Around	Other facilities	Notes
Jura Distillery Craighouse 01496 820 240				<i>No information available at time of publication</i>
Jura Hotel Craighouse 01496 820 243	 		 	No adapted toilet facilities. Key for disabled toilets in village hall available from behind bar.
Service Point Craighouse 01496 820 161	 		 	Accessible toilet available here.
Jura Stores and PO Craighouse 01496 820 231	  			Low lip and 1 low step to front of shop. Ramp access to back of shop. Staff willing to assist in any way.
Jura Village Hall	 			Accessible Toilet—key available from Hotel and Shop.
Jura Walled gardens				Trek though woods to get to gardens. No wheelchair access. Not suitable for people with mobility restrictions

www.ideas.f9.co.uk

**Islay Disabled
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IDEAs Resource Centre

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IDEA is a Limited Company with charitable status and a Member-led organisation.

Charity No: SCO 22066

Company No: SC2733800:

Map of Islay

