CAREERBLOOM

25 Prompts for Healthy Conflicts

Stuck on what to say when an argument heats up? Try these prompts to express yourself clearly, avoid escalating a conflict, and reach a consensus.

Protect yourself

- 1. Please say that more gently.
- 2. I'm feeling... (overwhelmed/criticized/defensive).
- 3. Let's take a break.
- 4. Give me a moment.
- 5. I need your support right now.

Apologize

- 1. Let me try again.
- 2. I can see where I was at fault.
- 3. How can I make things better?
- 4. Can I take that back?
- 5. Let me say that in a gentler way.

Get your point across

- 1. I would like to clarify my point.
- 2. I would like to finish what I was saying.
- 3. This is important to me.
- 4. Please listen.
- 5. I would like to rephrase that.

Find common ground

- 1. I never thought of it that way.
- 2. I agree with part of what you're saying.
- 3. I think your point of view makes sense.
- 4. You're starting to convince me.
- 5. Where do we agree?

Create an agreeable tone

- 1. I know this isn't your fault.
- 2. That's a good point.
- 3. I see what you're saying.
- 4. Thank you for listening.
- 5. Seems like we're both saying...