

# Gus Baganz

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## EDUCATION

### **B.A., Liberal Arts, St. John's College, Annapolis, MD — awarded 2020**

*A four-year interdisciplinary study of the philosophic, literary, mathematical, scientific, political, and musical development of Western civilization. Required curriculum of rigorous discussion, writing, and oral examination centered around the careful study of select primary sources ranging across nearly three millennia.*

Matriculated at age 16. Awarded a Global Pathways Fellowship to study Philosophy and Art History in Rome, Italy.

**Languages:** French (professional working proficiency), Ancient Greek (translation).

### **Technical Certificates, Maine Media Workshops + College, Rockport, ME — 2013-2016**

*Maine Media Workshops + College is recognized as one of the world's leading centers of creative learning for filmmaking, photography, writing, and book arts & design.*

Completed four workshops in historic, alternative, and digital photographic processes. Photographic work exhibited in numerous galleries.

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## EXPERIENCE

### **Technical Writer, Mediagraph — 2023-present**

- Contracted to manage evolution, implementation, and writing of a knowledge base for a growing Digital Asset Management software company.
- Produced, formatted, and published high-quality technical documentation on an online platform.
- Learned complex protocols from subject matter experts, communicated them clearly and effectively to a large audience of clients and stakeholders with widely-ranging technical literacies and needs.

### **Operations Associate, AFC Watches, Boston, MA — 2022-present**

- Assisted in daily office operations for a luxury timepiece wholesaler.
- Planned and implemented systems, layouts, and equipment procurement for a new office. Increased office efficiency by developing new protocols, designing systems for filing of paperwork and management of inventory. Reduced required administrative man hours by up to 40 hours per week.

### **Market Research Assistant, Kadence International — 2021-2022**

- Ensured the reliability, consistency, and confidentiality of data collected for a Fortune 10 technology client. Collaboratively edited data for white papers and technical documents. Reviewed existing protocols for efficiency.
- Supported a team of technical experts on a research study spanning multiple markets.
- Managed a broad range of project specific tasks for field teams. Developed specifications for ad hoc situations and guided various respondents through wide-ranging protocols.

### **Student Member, Board of Directors of the Friends of St. John's College, Annapolis, MD — 2019-2020**

- Nominated by board from student body of 400 to represent students among the board and community members.
  - Collaboratively developed initiatives to strengthen the relationship between St. John's College and the public.
  - Assisted in the development of public messaging strategy and materials for public facing events and campaigns.
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## OTHER EMPLOYMENT

### **Barista, John Brown Coffee, Cockeysville, MD — 2021**

Executed daily sales reporting and cash controls, trained new baristas, performed a variety of special tasks related to the maintenance of the store.

### **Election Judge, Baltimore City Board of Elections, 2020-2022**

### **Barista, Brown Mustache Coffee, Annapolis, MD — 2018-2020**

### **Line Cook, Restaurante Estevan, Santa Fe, NM — 2017-2018**