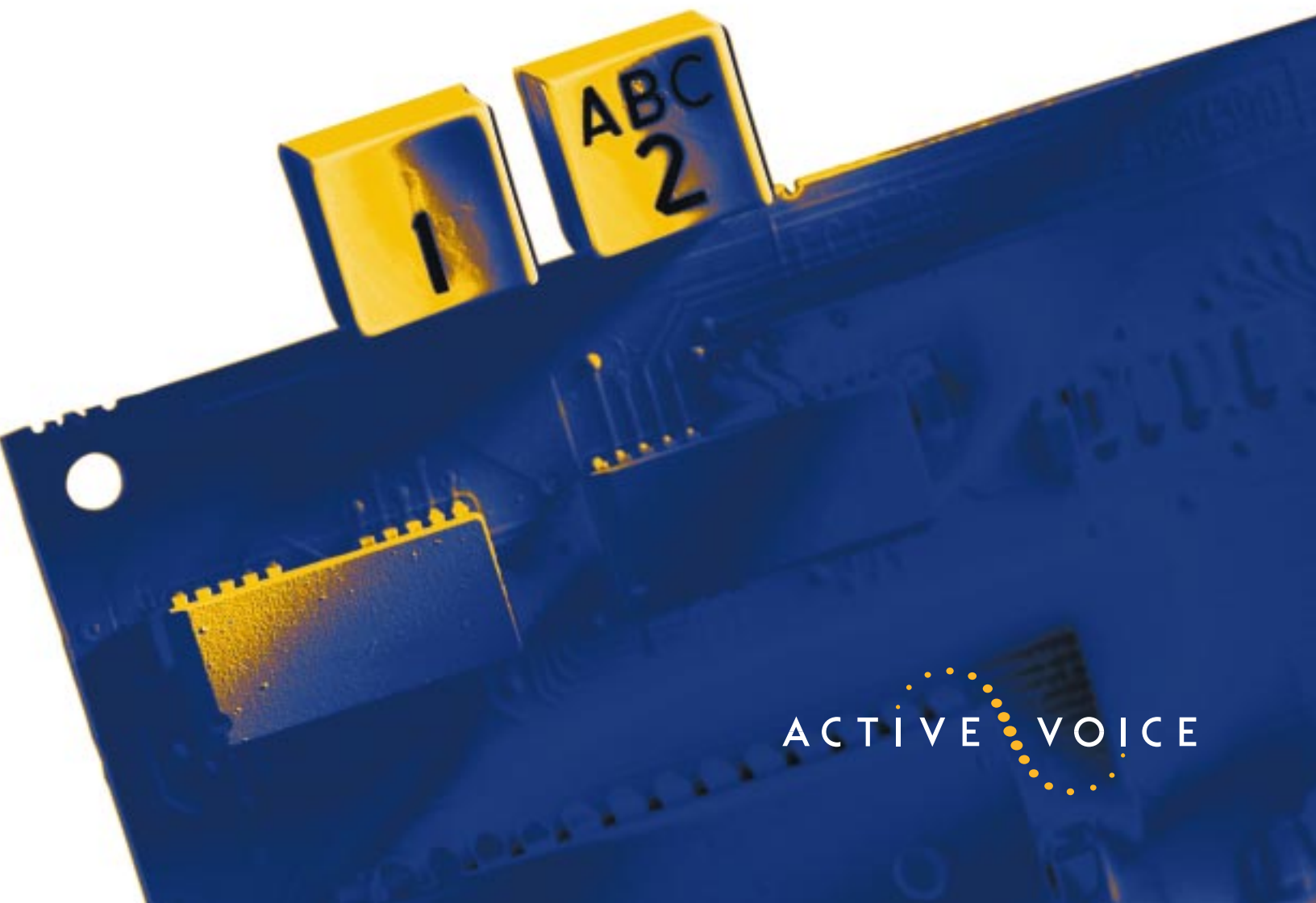


# R E P A R T E E<sup>®</sup> V P

a powerful voice messaging system



ACTIVE VOICE

# Right Size, Right Features, Right Price

If you're looking for a powerful voice messaging system that will help your growing business deliver better customer service and communicate more efficiently, **Repartee VP** is a proven PC-based system designed with your work needs in mind. Active Voice, the world's leading manufacturer of PC-based voice messaging systems, built **Repartee VP** to give you state-of-the-art features at an affordable price. **Repartee VP** is the foundation on which you can build your business communications solution. Whether you add employees or decide to enhance your system with powerful desktop computer telephony applications, **Repartee VP** can easily grow and expand to meet your needs.

*Repartee VP* combines voice mail, automated attendant, audiotext, and fax detect, route, and notify into a completely integrated business solution that will help you communicate more effectively with the people who matter most for your business—your customers and your fellow employees. *Repartee VP* comes with all the essential components you expect from a top-of-the-line voice messaging system, but it won't break your budget. With *Repartee VP*, you get a system that is the right size for your organization and has all the voice messaging features found on bigger, more expensive products.

**VOICE MAIL** *Repartee VP's* advanced voice mail features can save your organization time and money and help improve your customer service by eliminating telephone tag, incomplete handwritten messages, missed calls, and excessive toll charges. Callers can leave detailed messages at any time of the day or night—even after business hours. And all messages are personal and confidential. *Repartee VP's* powerful subscriber-to-subscriber features also allow you to leave messages for fellow employees, send out a single message to a group of employees, and redirect messages to others on the system.


**AUTOMATED ATTENDANT** *Repartee VP's* automated attendant greets your customers professionally and courteously, leaving them with a positive impression about your organization. By guiding callers through the system in a friendly and timely fashion, *Repartee VP's* automated attendant makes the messaging process as effortless as possible. It can answer incoming calls, deliver callers to the proper extension, transfer calls, take messages, or call an alternate party. And of course, *Repartee VP* always gives the caller the option to press a touchtone at any time during the conversation to speak to an operator.

**AUDIOTEXT** Organizations in every type of market use *Repartee VP's* audiotext capabilities to set up 24-hour customer information lines. Retailers, banks, and other companies can use it to deliver timely information about their products and services, while nonprofit organizations such as libraries, schools, and government agencies can use it to help fulfill public needs while reducing costs. *Repartee VP* lets you record prompts remotely, so information can be updated easily.

**FAXING** *Repartee VP* also has the ability to detect, route, and notify you about faxes. If *Repartee VP* hears a fax tone when it answers a call, it automatically transfers the call to the fax machine, eliminating the need for a separate fax number and a costly dedicated outside line.

**Designed to  
Work the  
Way You Do**






What does it mean when we say, “*Repartee VP* is designed to work the way you do?” It means that you don’t have to adjust your work style to suit a machine. It means that *Repartee VP* was built with your work needs in mind. It means...

Our *1 for Yes, 2 for No*® conversational interface allows first-time users and callers to take advantage of *Repartee VP*'s advanced features right away. Anyone can access the voice messaging features they need by simply pressing “1” for “yes” and “2” for “no” in response to *Repartee VP*'s questions. At the same time, experienced users can opt for the powerful menu interface for immediate access to the features they’ve become familiar with and use everyday.

*Repartee VP* organizes your messages the way you’d expect from a personal assistant. Do you really want to sift through 30 messages when three of them demand an urgent response? Do you want to waste time responding to each of those messages in the order they arrived, just to find out that caller #3 called back as caller #24 to say, “never mind.” That’s how most voice messaging systems operate. Not *Repartee VP*. *Repartee VP* gives you your urgent messages first and, when it can identify the caller, plays all the messages from the same caller together.

*Repartee VP* offers you flexible message delivery and retrieval. Are you waiting for an important message, but can’t hang around the office until it arrives? *Repartee VP* will call *you*—in another office, at home, in your car, on your cell phone—in up to four places in the order and at the interval you specify until it finds you. Your security code means that confidential messages remain private, no matter where you receive them.

Did you ever send a message and wish you could cancel it? *Repartee VP* lets you do that too. Is your meeting called off? Did someone else already take care of an emergency? Don’t leave another message—just delete the first one, and, if necessary, record a new one.



# Protect Your Investment

Purchasing a voice messaging system can be a significant financial decision. That's why we've designed *Repartee VP* to protect your investment. We've built *Repartee VP* to run on standard PC-based components so we can offer you performance and reliability at a reasonable price. Using a PC also allows us to capitalize on the constant innovations in computer technology and gives us the ability to provide features and functionality that can be easily added to existing systems.

With *Repartee VP*, you don't have to dread the year 2000. *Repartee VP* is already Year 2000 compliant.

So when the clock ticks past midnight on December 31, 1999, your system will be safe from the countless problems and breakdowns that experts everywhere are predicting for computer-based products.

If you ever decide to change your telephone system, *Repartee VP* can almost certainly work with the new system. With more than 200 possible telephone integrations, *Repartee VP* gives you the flexibility to change your telephone systems when you want.



## What about special options?

**Hospitality** lets hotels and motels provide complete guest messaging and information services for their clientele without putting an extra burden on their staff. Guest mailboxes, information lines, customizable greetings, guest-controlled wake-up calls, and multilingual guest and caller conversations are just a few of the features that give you a competitive advantage and a reputation for superb service.

When your business opens additional offices across town or across the country, you need communications between personnel to be more efficient, not less. **ActiveNet™** connects remote *Repartee VP* systems so they operate just like a single, large voice processing system.


Streamlining your fax distribution procedures can save hundreds of hours and, ultimately, thousands of dollars. *Repartee VP's* **Active Fax™** gives you the ability to store incoming faxes electronically and route an incoming fax to the nearest fax machine anywhere in the world using a touchtone telephone. Distribution of the fax is as close as your nearest touchtone telephone.

Active Fax also comes with a **fax-on-demand** option, which lets outside callers retrieve documents from a fax library by simply pressing touchtones. Your customers can quickly and effortlessly retrieve the information they need, and your staff will not have to spend unnecessary time sending individual faxes from a fax machine upon request.

*Repartee VP* helps businesses make the most of international opportunities by facilitating multilingual communications. **Multilingual** conversation packages are available with *Repartee VP*, and greetings and prompts can be recorded in any language so users and callers can select the language of their choice. With *Repartee VP*, any size company can enjoy multilingual messaging capabilities.

**A Communications Solution  
that Can Keep Pace with  
Your Success**






*Repartee VP* stands apart from the competition because it is truly the foundation upon which you can build your organization's communications solution. *Repartee VP* gives you a 2- or 4-port system that has the capacity you need right now and offers the assurance that when your business expands, *Repartee VP* can keep pace with your needs. We've designed *Repartee VP* to be easily upgradeable to our larger *Repartee CTI* system. No need to buy a new voice processing system when your needs change. Moving to *Repartee CTI* is just a telephone call away.

Does success for your business mean a heavier volume of message traffic? Upgrade to *Repartee CTI* and you can grow up to 60 ports, giving you the size that's right for your company. Do you need more storage capacity for messages? Upgrade to *Repartee CTI* and you can grow to more than 500 hours of storage. (To review 500 hours of stored messages, you'd have to listen nonstop for almost a month.)

Someday soon you will want to add the latest in desktop unified messaging and call management to your communications solution. No problem. *Repartee VP's* smooth upgrade path to *Repartee CTI* opens the door to our TeLANophy® suite of computer telephony applications, and gives you the opportunity to truly unify your communications. TeLANophy takes your *Repartee* beyond voice processing, letting you see and manage your inbound and outbound calls, voice mail, and faxes on screen. TeLANophy essentially turns your desktop PC into a powerful communications center.

For more than ten years, Active Voice has taken the time to design products that work the way you do. That's why when *Repartee* was first shipped in 1987, our award-winning flagship product was already the smartest voice messaging system you could buy. And because we are always looking for new ways to help you work better, it still is. When you choose *Repartee VP*, you get a proven yet innovative communications tool that will help you gain a competitive edge now and into the future.



# Voice Messaging at a Glance

## Voice Mail

- Accessible 24 hours a day,  
seven days a week
- Day and time stamp
- Group messaging
- Guest privileges
- Multiple message delivery options
- Message:
  - Archiving
  - Cancellation
  - Editing
  - Redirection
- Messages ordered by priority  
and sender
- Multiple notification methods
- Multiple personal greetings
- Rewind, pause, and fast forward
- Special delivery options:
  - Future
  - Private
  - Return receipt requested
  - Urgent
- Subscriber self enrollment
- Variable length passwords  
and security codes
- Volume and speed control

## Automated Attendant

- Alpha and numeric directory
- Directory listing by first or last name
- Fax detect, route, and notify
- Holiday schedule
- Multiple user interfaces:
  - 1 for Yes, 2 for No*
  - Menu options
  - Quick keys
- Multilingual prompts
- Numeric access
- Operator assistance always available
- Personal secretary
- Subscriber controlled:
  - Call screening
  - Call holding
  - Directory listing
  - Groups
  - Message delivery
- Voice detect

## Installation and Maintenance

- On-line reports
- Remote maintenance
- System Manager conversation
- System Manager tutorial
- Year 2000 compliance

Active Voice is a world leader in developing PC-based voice processing systems and Computer Telephony Integration (CTI) solutions. The Seattle-based company has been in business since 1983, and has offices in Australia, Canada, China, France, India, The Netherlands, and the United Kingdom. With more than 48,000 systems installed in virtually every kind of business in over 60 countries, Active Voice knows how to develop technology that truly helps businesses communicate better—with people in the same office, across town, in the next time zone, on the other side of the planet. Active Voice's sophisticated, friendly technology makes everyone more productive and efficient.



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