

# **Synergistics Solutions**

## **Ontario Hydro Problem Solving Division**

"We CANDU what others CANNOT!"

### **Employee Statement**

The modes and methods of accident recovery after the August 1983 pressure tube rupture at Pickering NGS have been the prime focus of SynergisticsSolutions® in-house problem solving team, and have maintained strict adherence to problem solving techniques and parameters suited towards the successful implementation of a strategically and critically analyzed solution.

Our drive and quest for perfection brought about the implementation of safety protocols that are continuously being restructured to create the safest working conditions possible for every employee. By creating the most effective solution techniques using the latest communication tools, we provide our solemn promise to all concerned citizens that an accident of this magnitude has served as an incredible learning experience that will not happen again.

We would like to give a warm and an extended *thank you* to the nuclear operators and control technicians present during the accident, who had responded quickly and according to procedure, resulting in a successful shutdown of the reactor core. We would also like to extend thanks to those who have, and will, contribute to the repair and refurbishment of the Unit 2 reactor as we work together to maintain an accident-free work place.