



WaMu®

P.O. Box 1147
Northridge, CA 91328

January 2, 2007

Jose Castaneda
On behalf of Felicitas Castaneda
1377 Rutan Way
Pasadena, CA 91104

Re: Accounts belonging to Felicitas Castaneda

Dear Mr. Castaneda:


I have received multiple copies of communications you have made with the LA Metro Regional office with regard to accounts belonging to your mother, Felicitas Castaneda. I understand that most of your concerns are related to WM Financial Services and that Mr. David Andersen has been in communication with you.

I also understand you have questions regarding former Home Savings of America accounts that may have converted to Washington Mutual and the disposition of funds liquidated from WM Financial Services. To date I have requested copies of Mrs. Castaneda's 1099INTs for the past seven years. Upon receipt I will then obtain statement copies for each account listed and will provide them to you for review.

I know you have spoken with several individuals about your concerns. However, in order to prevent the duplication of efforts, upon receipt of the statements please correspond with this office at the address provided in order to obtain any additional supporting documents you need.

Thank you for the opportunity to assist you and your mother.

Sincerely,



Cindy Modica
Vice President

Executive Response Team