



Summer Back

Insurance Professional



WHO AM I ?

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success.

License

- Active Property and Casualty Insurance License (IL)
- Active Life and Health Insurance License (IL)

Skills

Microsoft Office

90%

Maple

80%

HTML

60%

Languages

English

90%

Korean

100%

My Experiences

Oct.2015 to Current - Account Manager

Maintained up-to-date knowledge of insurance. Managed quality communication, customer support and insurance representation for each client.

Company	State Farm Agency
Location	Chicago, IL

Jul.2012 to Nov.2013 - Travel Coordinator

Assisted with accommodations, rental cars, special requests for business travelers.

Company	Vidamtour
Location	Zilina, Slovakia

Nov.2010 to Jul.2012 - Travel Coordinator

Organized group tours for Hawaii region. Liaison between customers, operational and sales.

Company	Hanatour
Location	Seoul, South Korea

My Education

2019 - 2nd BA of Applied Mathematics

Currently working on 2nd BA in A.M. Expected to graduate in 2020.

Institute	Northeastern Illinois University
Duration	2018 - Current
Location	Chicago, IL

2011 - BA of Economics / Tourism Management

Dual degree in Economics & Tourism Management.

Institute	Kyung Hee University
Duration	2004 - 2011
Location	Seoul, South Korea

2004 - High School

Graduated in top 5 percent of school.

Institute	Hwikyung Girlsâ€™ High School
Duration	2001 - 2004
Location	Seoul, South Korea

More About Me

Interests

- * Hobbies ***
- Knitting & Crochet
 - Cooking
 - Travelling

- * Likes ***
- Coffee
 - Beer
 - Horror Movies

Goals

- * Short Term ***
- Successfully graduate with high GPA
 - Getting a job I want

- * Long Term ***
- Staying healthy and happy
 - Passing all actuarial exams fast and be certified as a senior actuary
 - Being an expert in my field

Job Wishlist

- Actuary
- Insurance Underwriter
- Risk Manager

Etc. ??

- Came from South Korea in 2013
- Married, no kids
- Love socializing

Contact me



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