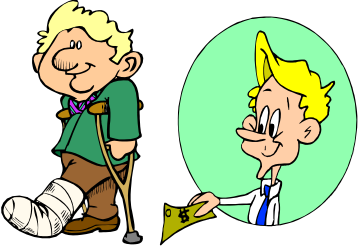


8-1

Tunjangan dan Fasilitas (Benefits and Services)



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Tunjangan

➤ pembayaran finansial tidak langsung yang diterima karyawan

Jenis tunjangan:

- ♦ Pay for time not worked (supplemental pay benefits)
- ♦ Asuransi
- ♦ Pensiun
- ♦ Fasilitas



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Pay for time not worked:

1. *Unemployment insurance*
 - Tunjangan mingguan yang diterima jika yang bersangkutan tidak dapat bekerja karena suatu kendala di luar kesalahannya
2. Vakansi dan liburan
3. Sakit (*sick leave*)
4. *Severance pay* (pesangon): tunjangan diberikan hanya sekali ketika yang bersangkutan dinonaktifkan
5. *Supplemental unemployment benefits*
 - Untuk industri tertentu, karyawan diberi tunjangan tahunan karena pemadaman mesin yang dilakukan perusahaan

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Asuransi

- ♦ Kompensasi: penghasilan dan tunjangan kesehatan terkait dengan kecelakaan kerja
- ♦ Asuransi jiwa secara kelompok: rate yang lebih rendah meskipun mencakup semua karyawan
- ♦ Asuransi kesehatan, cacat fisik, dan tunjangan rumah sakit

Pensiun

- ♦ Uang pensiun

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♦ **Fasilitas Pelayanan Karyawan**

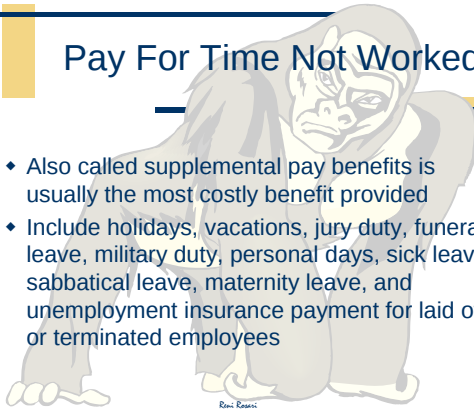
- Program rekreasi
- Cafeteria/kantin
- Perumahan
- Bea siswa pendidikan
- Fasilitas pembelian
- Konseling finansial dan legal
- Dan lain-lain: seragam, fasilitas kendaraan, tempat parkir, bingkisan lebaran/natal/hari raya, penitipan anak, tempat ibadah

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Pay For Time Not Worked

- ♦ Also called supplemental pay benefits is usually the most costly benefit provided
- ♦ Include holidays, vacations, jury duty, funeral leave, military duty, personal days, sick leave, sabbatical leave, maternity leave, and unemployment insurance payment for laid off or terminated employees



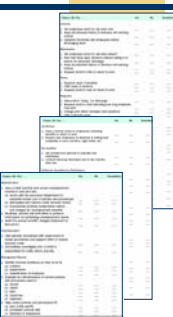
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Unemployment Insurance



- ♦ All states have **unemployment insurance** or compensation acts
- ♦ Provide for benefits if a person is unable to work
- ♦ Checklist to follow to reduce unemployment payouts



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Typical Vacations and Holidays



- ♦ One week after 6 months to 1 year of service
- ♦ Two weeks after 1 to 5 years of service
- ♦ Three weeks after 5 to 10 years of service
- ♦ Four weeks after 15 to 25 years of service
- ♦ Five weeks after 25 years of service
- ♦ Average 10 days per year

Holidays

US 5-13
Mexico 25
Japan 25
Denmark 33

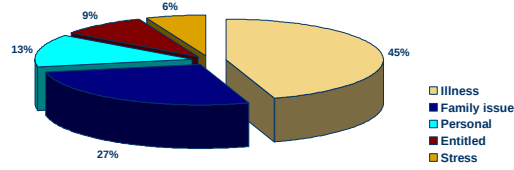
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Sick Leave



- ♦ Sick leave
- ♦ Paid time off (PTO) reduces the use of sick leave for non-illness



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Parental and The Family and Medical Leave Act



- ♦ Parental leave is an important benefit
- ♦ Half of workforce is female
- ♦ Many men and women are single parents
- ♦ President Clinton signed FMLA 1993

Leave form



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Uang Pesangon (Severance Pay)



- ♦ A humanitarian gesture
- ♦ Employers require 2 weeks notice so only fair to provide 2 weeks severance
- ♦ Cuts down on litigation
- ♦ Plant closure requires 60 days notice
- ♦ Usually 1 week severance pay for each year worked

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Supplemental Unemployment Benefits

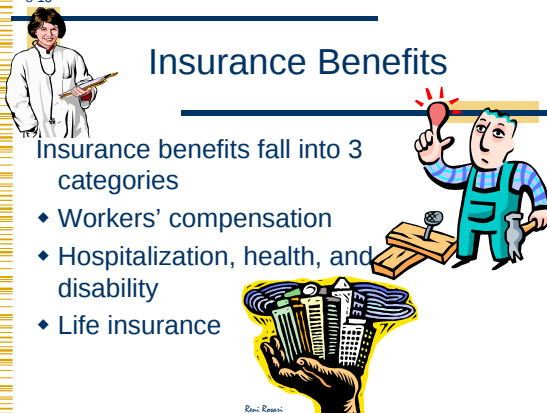


- ♦ Supplemental unemployment benefits - provide for a "guaranteed annual income" in certain industries

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Insurance Benefits



Insurance benefits fall into 3 categories

- ♦ Workers' compensation
- ♦ Hospitalization, health, and disability
- ♦ Life insurance

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Workers' Comp



- ♦ Workers' compensation laws provide income and medical benefits
- ♦ Benefits can be monetary or medical
- ♦ Reducing claims and saving premiums
 - Screen out accident-prone workers
 - Reduce accident-causing conditions
 - Get injured employees back on the job
 - Use *case management*

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High Performance Insight

- ♦ Weirton steel established a workers' compensation program to review, contain, and reduce the costs of workers' compensation



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Hospitalization, Health, and Disability Insurance



- ♦ Nearly all large companies provide major medical insurance
- ♦ Plans must comply with ADA laws
- ♦ Optional eye-care and dental coverage
- ♦ Accidental death and dismemberment coverage is another option
- ♦ HMO's and PPO's

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Reducing Health Benefits Costs



Many employers are:

- ♦ Moving away from 100% medical cost payments
- ♦ Increase annual deductibles
- ♦ Require medical contributions
- ♦ Use gatekeepers

PPO
HMO
Primary care physician
Capay \$3

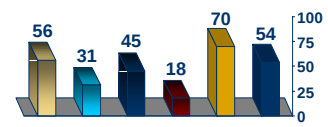
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Reducing Health Benefits Costs



- ♦ Encourage preventative care



Initiative	Percentage
Drug Abuse	56
Stop Smoking	31
Fitness	45
Onsite Fitness	18
CPR	70
Benefits use	54

- ♦ Form healthcare coalitions
- ♦ Manage the cost of AIDS



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Insurance Benefits

- ◆ In addition to hospitalization and medical benefits, most employers provide **group life insurance**
- ◆ Must address policy issues of:
 - Benefits-paid schedule
 - Supplemental benefits
 - Financing



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Retirement Benefits

- ◆ Employers are revising and improving their retirement benefits
- ◆ Boomers stampede into retirement with most turning 65 in 2011
- ◆ Social security, pension plans and saving plans are primary means



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Social Security

- ◆ Provides 3 types of benefits:
 - People over 62
 - Survivor benefits
 - Disability payments
- ◆ Full payments available at age 65 (soon to be 67)



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Pension Plans

- ◆ About ½ of full time workers have some pension plan
- ◆ Plans classified as:
 - Contributory vs. noncontributory
 - Qualified vs. nonqualified
 - Defined contribution vs. defined benefit



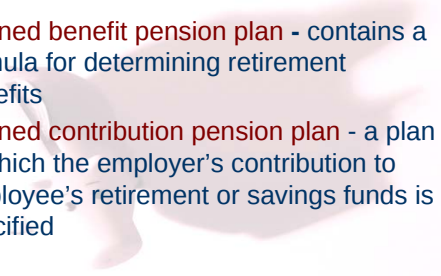
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Pension Plans

Definitions

- ◆ **Defined benefit pension plan** - contains a formula for determining retirement benefits
- ◆ **Defined contribution pension plan** - a plan in which the employer's contribution to employee's retirement or savings funds is specified



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401K

- ◆ Deduct specified pre-tax dollars from pay
- ◆ Employer may match some or all
- ◆ Employer arranges account management
- ◆ Most managed online
- ◆ Taxes paid when funds are withdrawn



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Other Defined Contribution Plans

Definition 

- ♦ **Deferred profit-sharing plan** - a plan in which a certain amount of profits is credited to each employee's account, payable at retirement, termination, or death
- ♦ **Employee stock ownership plan (ESOP)** - a qualified, tax-deductible stock bonus plan in which employers contribute stock to a trust for eventual use by employees

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Pension Planning



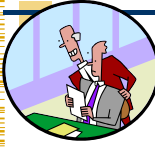
- ♦ When developing plans must consider:
 - *Membership requirements*
 - *Benefit formula*
 - *Plan funding*
 - *Vesting*
- ♦ ERISA – guarantees non-forfeitable rights
 - Established the Pension Benefits Guarantee Corporation - PBGC

 **GUARANTEED**

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Pension Trends

 **401K IRA**

- ♦ Early retirement windows
- ♦ Portability – pension may be rolled over
- ♦ Cash balance pension plans – earn interest



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Employee Services

- ♦ Personal services include:
 - Credit unions
 - Counseling services
 - Employee assistance programs (EAP)
 - Other services:
 - Vacation facilities, cultural subsidies, and lunch and learn programs

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How To Launch EAPs

- ♦ Specify goals and philosophy
- ♦ Develop a policy statement
- ♦ Ensure professional staffing
- ♦ Maintain confidential record-keeping systems
- ♦ Train supervisors
- ♦ Be aware of legal issues



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Job Services

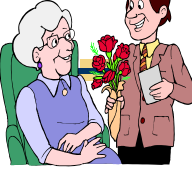
- ♦ Subsidized child care with either an in-house facility or cost defrayed
- ♦ Elder care
- ♦ Other benefits
 - Transportation
 - Food services
 - Education subsidies

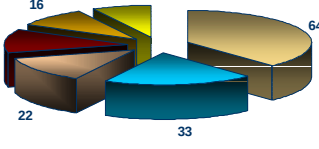
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Elder Care



- ♦ Programs can be simple:
 - A lunchtime program
 - Information seminars
 - AARP's *Care Management Guide*



Reason	Percentage
Took days off	64
Cut hours	33
Took leave	22
Changed job status	20
Quit	16
Retired early	13

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THE NEW WORKPLACE



- ♦ Family friendly benefits
- ♦ Ninety percent of employees said these programs were very important
 - Family friendly firms are on "best to work for" lists
- ♦ Are these types of programs are useful? Do they improve productivity?

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Research Insight

Society for Human Resource Management found that 58% offer flextime, 31% compressed workweeks, and 24% allow child to be brought to work in an emergency

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Executive Perquisites



- ♦ Perks range from use of the executive washroom to use of the corporate jet
- ♦ Some conventional perk\$ include:
 - Management loans
 - Salary guarantees
 - Financial counseling
 - Great relocation benefits
 - Use of anything a corporation owns

Private driver \$23k/yr
Company jet \$2M/yr

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Flexible Benefits Programs



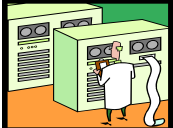
- ♦ Cafeteria approach
 - Total cost is limited
 - Certain benefits must be present
- ♦ Can be structured as a *flexible spending account* or *core plus option plan*

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Pros and Cons to Flexible Benefits

- ♦ Often desired by employees
- ♦ Cheaper
- ♦ Employees can make bad choices
- ♦ Administrative costs can be high
- ♦ Computerization helps



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Computers and Benefits Administration

- ♦ Employees interactively update their accounts
- ♦ Find medical information
- ♦ Find answer to routine questions
- ♦ Big and small companies use online systems



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Employee Leasing

- ♦ Employee leasing firms handle all arrangements
- ♦ Group insurance rates are lowered
- ♦ Downside includes liability issues and loyalty

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