

TOUR CONDITIONS

1. Terms and Conditions accepted and agreed by tour members:-

The Company covenants to include in the tour fare:-

- (a) Return economy class air ticket, excluding taxes which is non- refundable and non-negotiable.
- (b) Accommodation based on half twin sharing for adults. Child fares are on triple sharing with or without bed with adults. If a child occupies a half twin with an adult, a child twin share fare will apply.
- (c) In the case of triple sharing, an extra bed will be provided for the third person depending on its availability in the hotel.
- (d) All meals, sightseeing and other items as specified in the itinerary.
- (e) Porterage for luggage/s not exceeding 2pieces or 20 kilogram per person whichever is lesser.

2. Upon reservation, a deposit of RM300/RM500/RM700.00 per person must be paid depending on tour type. Deposit paid does not necessarily mean the tour is confirmed to depart as scheduled and the company reserves the right to refund the full amount paid should the tour not materialize within 48hours of departure due to any reason that is beyond the control of the company.

3. The balance full payment of tour fare must be paid up 31 days prior to the date of departure. All tour fares are guaranteed if only full payment are made, otherwise it is subject to currency fluctuation of the respective countries.

4. Cancellation fees per person shall be imposed as follows:-

- * Over 45 days from date of departure - RM200.00
- * 31 to 45 days from date of departure -20% of tour fare or maximum RM500
- * 8 to 30 days from date of departure - 30% of tour fare or maximum RM700
- * 3 to 7 days from date of departure - 50% of tour fare or maximum RM900
- * Under 3 days from date of departure -75% of tour fare or maximum RM3000

5. The company reserves the right to cancel bookings made earlier, within 48 hours before departure or withdraw at any time on behalf of tour members prior to departure due to insufficient group size, natural disaster and reasons beyond the control of the company. The decision of the Company shall be final and conclusive and no liabilities whatsoever shall be incurred by the Company for such cancellation. All monies paid toward booking fees shall be refunded.

6. Travel Insurance : All passengers are advised to purchase travel insurance which cover for claims from delayed baggage up to medical expenses and loss of life.

7. All passengers must personally ensure that their passport are valid for at least 6 months from the date of return.

8. All passengers are encouraged to process their own visa. Visa processed through the company will be charged an additional service fee other than the visa fee to be paid to the respective embassies. Our sales staff can provide information on visa application and fees levied. Approval of visa is at the discretion of the embassies concerned.

9. The Company cannot be held liable for any loss of passport(s) due to any reason whatsoever including without limitations, negligence on the part of our employees, agents and/or servants.

The Company act only as agent for the transport companies, hotel contractors and other principals. Tickets, vouchers and documents are issued subject to the terms and contracts under which these services are provided.

10. No refund or reduction will be made for non-utilization of any item or service included in the tour fare.

11. Every person participating in any tour or holiday organised by the Company and /or its associated agents shall be at his/her own risk. The Company reserves the right to alter or modify with or without prior notice, the itineraries, travel arrangements and hotel accommodation; or withdraw the services of an accompanying tour manager. The Company and/or its associated agents shall not be held liable to any person as a result of the following:-

(a) Inaccuracy, misdescription or changes to any tour and its itinerary.

(b) Missed out attractions and/or places of visits due to delays or changes in any transport services, sickness, weather, strikes, war, quarantine, natural disaster or other causes which may incur extra expenses.

(c) Extension of stay or flight arrangements that cannot be confirmed.

(d) Any damage or loss of baggage or other personal effects or accidents. It is the responsibility of the passenger to effect insurance. If luggage is lost or damaged due to the negligence of the Company or its servants or agents, the maximum liability per baggage will be RM200.00

(e) Deportation or refusal of entry for tour members by Immigration Authorities due to possession of unlawful items or holding improper travel documents or other causes or whose behavior and activities are considered as subversive by the foreign government concerned.

12. The Company will only provide the service of an accompanying tour manager for the group with a minimum of 15 adult passengers. However, on selected tour packages, the services of an accompanying tour manager may only be partial.

13. Tours will be operated on a sit-in-coach basis, when and where circumstances deem necessary.

14. Airline pilots, coach drivers and person-in-charge of a particular place, vehicle, boat and/or establishment or tour leader of the group, reserve their rights to terminate, expel or limit the facilities provided to any tour members if the latter's conduct and act is deemed detrimental to the safety, enjoyment, interests and well being of other tour members. The

company will not be held responsible and no refund will be made for the remaining unutilized part of the tour.

15. TAKE NOTICE that the Company's tour package and the Company's personnel are NOT equipped to cater and/or provide for the needs and/or requirements of disabled/handicapped individuals (including and not limited to individuals with sight, speech, hearing and mobility disabilities) and for the needs and/or requirements of individuals suffering from any and all medical conditions. The Company strongly urge all intending passengers/tour members to equip themselves with all special care and /or needs that they may be require. Should expenses arise from the imminent usage/purchase of such aids, the company shall not be responsible in any manner whatsoever.

16. A minimum service charge of RM75.00 will be imposed by the respective airlines for any amendments to the name on issued air-ticket before departure. Other destination may incur higher service charge.

17. A minimum handling fee of RM50.00 will be levied for any special requests made on flight deviations. All requests made will be subject to the airline conditions of ticket validity, seats availability and charges levied.

18. The air ticket issued is a special ticket restricted to certain airlines only. It is not negotiable and any alteration and rerouting or change of date of travel by passenger is solely at his/her own risk. Should the airline allows alteration or rerouting, the airline reserves the right to impose additional charges to be borne by the passenger. The company and its associated agents shall not be held responsible for any inconvenience caused and extra expenses incurred.

19. Airport/hotel/airport transfer is provided for passengers who buy FULL TOUR and not provided for passengers who buy GROUND ARRANGEMENTS unless specifically stated. Deviation passengers are entitled to the scheduled transfer service as per group departure on the last day of tour. For transfer not according to the scheduled group transfer, arrangements can be made at additional cost as and where available.

20. The information in this brochure is correct to the best of the Company's knowledge at the time of going to print, but the Company cannot guarantee that any items or amenities mentioned will always be available, especially where the Company has no direct control. In the event of a difference in the Chinese itinerary, the English version will be deemed the correct version.

21. Notwithstanding the place or country in which a cause of action arises, it is expressly agreed hereto that all causes of action/s shall at all times be commenced within the jurisdiction and territory of Malaysia, where the booking was made.