



April 8, 2004

Ms. Joan Brewer
650 NW Juniper, 103
Issaquah WA 98027

Dear Ms. Brewer:

Our drivers reported that on March 26, 2004, your behavior toward the **ACCESS** drivers was inappropriate. If you engage in behavior while using the service, your privileges to enter upon and use **ACCESS** Transportation vans and other Metro property, facilities and vehicles may be suspended.

The driver reports that while at the Bellevue Park & Ride you seemed to be intoxicated and had fallen out of your wheelchair. There were two **ACCESS** drivers who made an attempted to assist you onto one of our **ACCESS** vans which they receive permission from our dispatcher because there were no trip scheduled for you on this day. that went to see if you needed help. It seems like you appeared to be intoxicated to the supervisors.

Any further incidents or inappropriate behavior can result in immediate expulsion from the vehicle, as well as suspension of your transportation privileges for a period of time to be determined.

If you have any question, please contact Customer Service at the numbers below.

Sincerely,

Anoke Taupau
Customer Service Representative

*This is a
fraud I did
not take Access.
I use the bus and
this is well known.*

*I use the metro bus
because the wouldn't
provide me with a
dependable services,
stranding me for hours
by myself.*



Medicare Summary Notice

March 14, 2004

JOAN BREWER
650 NW JUNIPER ST
APT 103
ISSAQUAH WA 98027-2402

CUSTOMER SERVICE INFORMATION

Your Medicare Number: 566-84-9942A

If you have questions, write or call:
Medicare Services
P.O. Box 2847
Seattle, WA 98111-2847

Toll Free: 1-877-602-7896

BE INFORMED: Read your Medicare Summary Notice carefully for accuracy of dates, services, and amounts billed to Medicare.

This is a summary of claims processed on 02/17/2004.

PART B MEDICAL INSURANCE - OUTPATIENT FACILITY CLAIMS

Dates of Service	Services Provided	Amount Charged	Non-Covered Charges	Deductible and Coinsurance	You May Be Billed	See Notes Section
Control number 20404100602002						
Overlake Hospital Medical Center 1035 116th N.E. Bellevue, WA 98004						a,b
Referred by: John R. Ciliberti						
01/28/04	Pharmacy	\$24.10	\$0.00	\$0.00	\$0.00	c
	Drawing blood for specimen (G0001)	45.30	0.00	0.00	0.00	d
	Comprehen metabolic panel (80053)	86.40	0.00	0.00	0.00	d
	Drug screen, qualitate/multi (80100)	84.55	0.00	0.00	0.00	d
	Assay of ethanol (82055)	60.90	0.00	0.00	0.00	d
	Complete cbc, automated (85027)	44.10	0.00	0.00	0.00	d
	Urinalysis, auto w/scope (81001)	40.55	0.00	0.00	0.00	d
	3d/holograph reconstr add-on (76375)	230.70	0.00	48.68	48.68	
	Ct head/brain w/o dye (70450)	849.40	0.00	99.82	99.82	
	Infusion ther other than che (Q0081)	358.55	358.55	0.00	0.00	e,f
	Immunization admin (90471)	18.00	0.00	0.00	0.00	c
	Injection, iv (90784)	135.67	0.00	9.55	9.55	
	Emergency dept visit (99285)	1,600.00	0.00	59.19	59.19	
	Td vaccine > 7, im (90718)	44.60	0.00	0.00	0.00	c
Claim Total		\$3,622.82	\$358.55	\$217.24	\$217.24	

THIS IS NOT A BILL - Keep this notice for your records.