

SERVICE PACKAGE BUILDER

Follow just four steps to select your service package features and cost.

1	STEP ONE: Service Package- Select a package		PAYMENT METHOD		
	<i>Don't want a service package? Skip this step</i>		Monthly	Quarterly	Annually
	Platinum	Includes: Off-site backup storage, monitoring, desktop antivirus, server and desktop maintenance, loaners, database services, training services, warranty processing service	922	2,629	8,856
	Gold	Includes: Off-site backup storage, monitoring, desktop antivirus, server maintenance, loaners, warranty processing service	377	1,076	3,624
	Silver	Includes: monitoring, desktop antivirus, warranty processing service	139	397	1,338
	Bronze	Includes: monitoring, warranty processing service	46	130	438

2	STEP TWO: Parts & Labor- Add your units to the package		PAYMENT METHOD		
	<i>Multiply the number of units in each category that you would like to cover by the amount shown in the selected payment column on the right. Not sure how many units? Call us to schedule a free inventory of your equipment!</i>		Monthly	Quarterly	Annually
Equipment age: 0-2 years	PC: Any single x86 processor with AT or ATX motherboard		22	62	210
	Laptop: any unit that can be service d by manufacturer		24	68	229
	Server: Any server running NT, 2000, Novell 4.x to 6.x or SuseLinux or greater operating system		44	124	419
	Nodes up to \$250: Hub, Switch, WAP, Router		6	17	59
	Nodes \$251-\$1,000: Hub, Switch, WAP, Router		23	65	220
	Nodes \$1,001-\$3,000 Max: Hub, Switch, WAP, Router		55	157	528
Equipment age: older than 2 years	PC: Any single x86 processor with AT or ATX motherboard		27	78	263
	Laptop: any unit that can be service d by manufacturer		24	68	229
	Server: Any server running NT, 2000, Novell 4.x to 6.x or SuseLinux or greater operating system		55	155	524
	Nodes up to \$250: Hub, Switch, WAP, Router		8	22	73
	Nodes \$251-\$1,000: Hub, Switch, WAP, Router		29	82	275
	Nodes \$1,001-\$3,000 Max: Hub, Switch, WAP, Router		69	196	660

3	STEP THREE: Customize- Add additional services		PAYMENT METHOD		
	<i>Use this section to select services not included in your package. Figure cost by multiplying the number units you would like to cover or items you need by the amount shown in the selected payment column on the right. Don't want additional services? Skip this step.</i>		Monthly	Quarterly	Annually
	Antivirus Protection Per Desktop or Laptop		5	13	45
	Single Loaner Unit - PC		32	91	305
	Single Loaner Unit - Server		60	171	578
	Single Loaner Unit - Laptop		42	120	405
	Single Loaner Unit - Node		6	17	58
	System Monitoring Service		38	107	360
	Off-site Backup Storage Service		25	71	240
	Quarterly Server Maintenance, Per Server		42	119	400
	Monthly Desktop Maintenance		27	78	262

4	STEP FOUR (last step!): Agree to services and cost	
	<i>Figure your total package cost. Fax us your order and upon verification and initial payment, services will begin!</i>	