

Experience Summary

Period	Organization	Client	Location
Aug. 2002 – To Date	Infosys Technologies Ltd. (NasdaqNM:Infy)	Verizon Communications (NYSE:VZ)	Chennai, TN, India Arlington, VA, USA Philadelphia, PA, USA
Aug. 1999 – Jun. 2002	Tata Consultancy Services (TCS)	Target Corporation (NYSE:TGT)	Chennai, TN, India Minneapolis, MN, USA

Roles and Responsibilities

- ✓ Project Management including Onsite-Offshore Co-ordination and workforce rotation
- ✓ Program Management including strategy planning, scheduling, co-ordination and delivery
- ✓ High-level status metrics design and implementation
- ✓ Personnel review, Appraisal and Mentoring within and outside Project team
- ✓ Procedural Reviews and Process Improvement for Projects/Development Center
- ✓ Project Kick-off, Knowledge Transfer, Personnel Induction & Training
- ✓ Round-the-clock real-time service Co-ordination for Production Support activities
- ✓ Quality Assurance reviews at requirements, design ,coding and pre-implementation stages
- ✓ Application design, development, enhancement and maintenance
- ✓ Performance Tuning and re-engineering of Business Applications

Technological Exposure

Operating System	IBM OS/390, Z/OS, Windows X, DOS, UNIX (Solaris 5.0), Linux (RH 3.0)
Programming Language	COBOL, Easytrieve, REXX, SAS, C, C++, VB, Java, HTML, BASIC, XML, FORTRAN-77, Shell Script, CLIST
Databases	DB/2, IMS, Oracle 8i, MS Access
Special Software	Cool:Gen, Platinum, Softech, Info/X, File Aid, Insync, Expediter, Abend-Aid, CA7/11, Strobe, PJS, MS Office, MS FrontPage, Lotus Notes, Adobe PageMaker

Accomplishments

- ✓ Project scope and matrix expansion for Infosys from Verizon Comm.
- ✓ Bagged two projects for TCS from Target Corporation
- ✓ Awarded Certificates of Appreciation for Outstanding Service and Contribution -Target
- ✓ Regional Editor of eImagine(TCS America's internal magazine) for North America

Functional Knowledge Acquired

Telecommunications @ Verizon Communications

An insight into Telecom OSS fundamentals and their practical implementation in a large telecommunications company providing multiple telecom products and services was obtained. Legacy voice technologies like POTS, data technologies for the local loop like DSL and backbone technologies like ATM and Frame have been analyzed from every angle of the OSS and large scale implementation carried out as part of multiple programs. Various service offerings like Centrex, Flexgrow and VGPL were also rolled out and tested End to End.

Supply Chain Management @ Target Corporation

A working knowledge of the core business processes involved in the *supply chain management* systems for retail chain including ordering, item replenishment, accounts receivable and inventory management was obtained working on multiple projects.

Contact Information

Address : [9451 Lee Highway, #503, Fairfax VA 22031](#)

Phone : 703-246-9128(H), 571-594-4716(M)

Email : pivasso@yahoo.com

Web : <http://www.geocities.com/pivasso>