

Applies To: **2001 Civic 2-door** – From VIN 1HGEM....1L000001 thru 1HGEM....1L005377
2001 Civic 4-door – From VIN 1HGES....1L000001 thru 1HGES....1L068821

October 23, 2001

Windshield Is Cracked at the Lower Corners

SYMPTOM

Cracks in the windshield at the lower corner(s).

PROBABLE CAUSE

The windshield flange surface is uneven.

CORRECTIVE ACTION

Remove the high spots on the windshield flange, and replace the windshield.

PARTS INFORMATION

Windshield:

4-door – P/N 73111-S5D-A10, H/C 6587083

2-door – P/N 73111-S5P-A00, H/C 6524607

Windshield Moldings:

4-door – P/N 73150-S5A-003, H/C 6457790

2-door – P/N 73150-S5P-A01, H/C 6524615

Rubber Dam Set:

P/N 04731-S5A-J00, H/C 6450209

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 831120

Flat Rate Time: 1.7 hours

Failed Part: P/N 73111-S5D-A10
H/C 6587083

Defect Code: 017

Contention Code: A99

Template ID: 01-091A

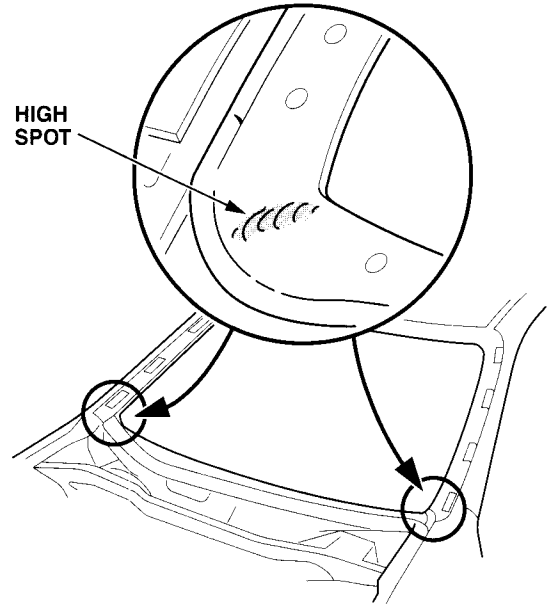
Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

REPAIR PROCEDURE

1. Remove the windshield (see page 20-30 in the service manual).

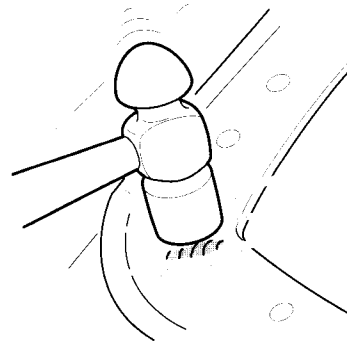
2. Inspect the flange area for any high spots, especially at the base of the lower pillar where the dashboard attaches.
- NOTE: You may need to remove some of the sealer to inspect the area.



NOTICE

To prevent damage to the A-pillar or the surrounding area, avoid using excessive force.

3. Using a hammer, carefully flatten the high spots so they are even with the rest of the area.



4. Install the new windshield.