


Applies To: **See VEHICLES AFFECTED**
May 28, 2004

Rattle From the A-Pillar Trim or the Dashboard Corner

SYMPTOM

A rattle comes from the A-pillar trim or the dashboard corner area when driving on a rough or bumpy road.

PROBABLE CAUSE

Too much clearance between the A-pillar trim and the dashboard.

VEHICLES AFFECTED

2001 Civic:

- 2-door – ALL
- 4-door – ALL

2002 Civic:

- 2-door – ALL
- 4-door – From VIN 1HGES....2L000001 thru 1HGES....2L062072
- 4-door – VIN begins with 2HGES – ALL
- 4-door – VIN begins with JHMES – ALL

2003 Civic:

- 2-door – From VIN 1HGEM....3L000001 thru 1HGEM....3L014850
- 4-door – From VIN 2HGES....3H500001 thru 2HGES....3H563989
- 4-door – VIN begins with JHMES – ALL

2004 Civic:

- 4-door – VIN begins with JHMES – ALL

2003–04 Civic Hybrid: – ALL

CORRECTIVE ACTION

Apply wool felt to the A-pillar trim.

REQUIRED MATERIALS

Wool Felt (100 mm x 1,000 mm):

P/N 06993-SA5-000, H/C 2086676

(One piece is enough to repair 8 to 10 A-pillar trim pieces.)

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

OP#	Description	FRT	Template
857701	Repair A-pillar trim (one side)	0.2	04-031A
857092	Test-drive vehicle	0.3	
857701A	Repair A-pillar trim (both sides)	0.2	04-031B
857092	Test-drive vehicle	0.3	

Failed Part: P/N 84151-S5A-003ZB
H/C 6462485

Defect Code: 07404

Symptom Code: 04201

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

DIAGNOSIS

Test-drive the vehicle on a rough or bumpy road, and listen for a rattle. If a rattle comes from the lower A-pillar trim area (driver's side, passenger's side, or both), apply pressure to the trim.

- If the rattle goes away, proceed with **REPAIR PROCEDURE**.
- If the rattle continues, look for other causes.

REPAIR PROCEDURE

1. Remove the front door opening trim near the affected A-pillar trim.

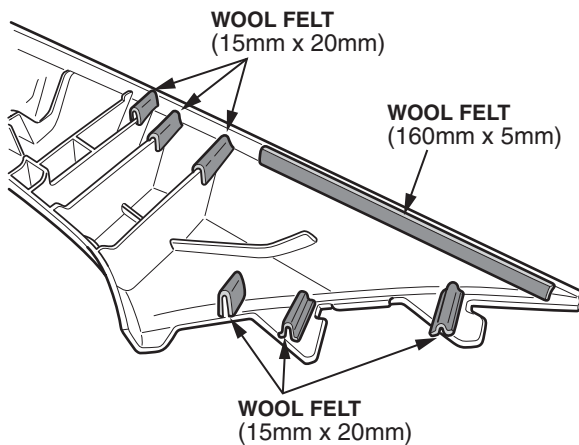
A-PILLAR TRIM



FRONT DOOR OPENING TRIM

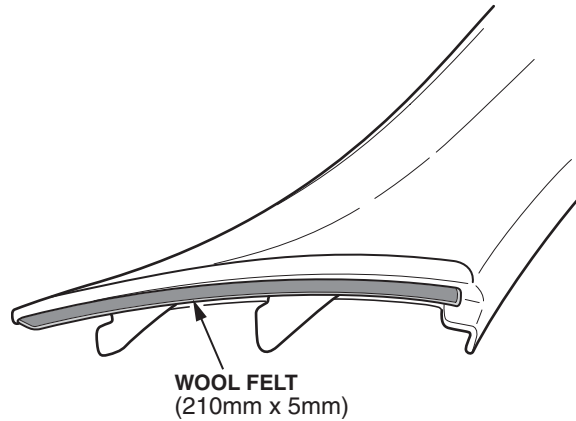
2. Remove the A-pillar trim by releasing the two clips.
3. Cut six 15 mm x 20 mm pieces of the wool felt, remove the adhesive backing, and install the felt onto the A-pillar trim ribs in the areas shown.

Passenger's side shown:



4. Cut one 160 mm x 5 mm piece of the wool felt, remove the adhesive backing, and install the felt onto the A-pillar as shown.

5. Cut one 210 mm x 5 mm piece of the wool felt, remove the adhesive backing, and install the felt onto the A-pillar as shown.



6. Reinstall the A-pillar trim and the front door opening trim.
7. Make sure the wool felt is not visible.
8. If the rattle was heard at both A-pillars, repeat steps 1 thru 7 to repair the other side.
9. Test-drive the vehicle on the same rough road to check for the rattle.
 - If the rattle is no longer present, the repair is complete.
 - If the rattle is still present, look for other causes.