



Applies To: **2001– 02 Civic** – ALL

2003 Civic – 2-Door From VIN 1HGEM....3L000001 Thru 1HGEM....3L054319

– 4-Door From VIN 1HGES....3L000001 Thru 1HGES....3L027030

August 5, 2003

Creaking Noise From the Right Side of the Dashboard

(Supersedes 01-028, dated March 6, 2001)

SYMPTOM

A creaking noise comes from the right (passenger) side of the dashboard when driving over rough roads.

PROBABLE CAUSE

The upper cowl and the dashboard extension rub together.

CORRECTIVE ACTION

Increase the clearance between the upper cowl and the dashboard extension.

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 841007

Flat Rate Time: 0.4 hour

Failed Part: P/N 60614-S5A-300ZZ
H/C 6456115

Defect Code: 042

Contention Code: B07

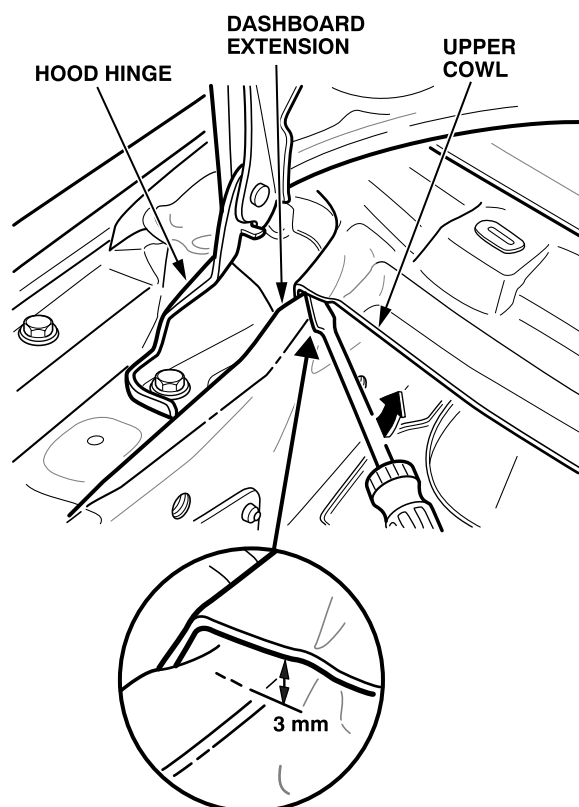
Template ID: 01-028A

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

REPAIR PROCEDURE

1. Remove the right side cowl cover.
2. Insert a flat-tip screwdriver between the upper cowl and the dashboard extension.



3. Pry the cowl up until it is 3 mm away from the dashboard extension.
4. Reinstall the right side cowl cover.
5. Test-drive the vehicle to make sure the noise is gone. If the noise is still there, use a ChassisEAR to pinpoint and repair the source of the noise. Refer to Service Bulletin 00-063, *Steelman ChassisEAR Diagnostic Tool*, listed under Tools.