

I would just like to say that the Orange County Choppers venue was absolute crap and I want a refund on my tickets.

I brought my 2 sons to the event expecting an 'all-weather' venue with carnival rides, and there were none, among many other things that did not eventuate. That would be false advertising.

From the very beginning while standing in line, we had people falling to the concrete after passing out at the un-posted, uncovered and poorly organized entry gate.

The facilities, food and drink lines were unbelievably poorly planned, under-stocked and under-staffed.

The event itself was advertised as having plenty of entertainment. I'm sorry but I must have missed that part.

Out of the 6 or 7 stalls that were present, 3 of them were food and drinks stands and one was alcohol and considering the amount of people in attendance that was grossly minimal.

I am definitely **not** bad-mouthing any of the motorcycle related stands as they were great, but after 20 minutes of visiting these stands, we were finished and left with absolutely nothing to do at all.

To purchase any of the 'cheap knockoff rubbish' at the OCC stand itself meant a 2 hour wait in "line" if you call a stampede of bodies 20 feet wide and 15 meters long, a line. This was also under-stocked and under-staffed.

I had my 10 and 13 year old sons standing in the heat for several hours and then in the rain and lightning for the following several hours, and before my parenting ability is judged, please keep in mind there was no choice as an insufficient amount of cover was available and "I" wanted to leave, it was the children who had been so excited for weeks who convinced me to stay in hopes to meet the Teutels at the "non-existent" meet and greet. (Another thing that was promised and didn't eventuate.)

I understand that nobody controls the weather, but having suitable cover for at least the young children and women would have been nice.

The drinks that were for sale were not even full cans! They poured them in to smaller glasses and charged us \$7.00 for them?!! What choice did we have except to pay your extortionate prices when everything else had run out?

The man on stage doing all of the introductions and explaining the way the show was going to take place was telling the crowd to "shut the F\*\*\* up" and spewing profanity left and right. Do you think this is acceptable behavior for a show that was meant to be children friendly?

This will not go away and if you have had a look around at any motorcycle, Discovery Channel, Ticketek, Foxtel and OCC forum, you will see that I am far from the only person. Hundreds of people have written in with exactly the same story. Chugg Management/Entertainment have stated that they have not received any complaint letters, however I know for a fact that they have received many!

Chugg and all those responsible for this venue put on a less than acceptable event and I have not heard one positive comment from anyone that was present at the show. It was a huge disappointment and not one that I will soon forget. Here I am almost a week later and still frustrated. Every day that passes and I have not heard from any of those responsible makes me even more angry.

They can't even muster up an apology? Obviously these people do not get rich off repeat business because none of them will ever again receive mine!

Kevin Kelly