

# **New Beginnings**

Resources for Children with Special Health Care Needs In North Dakota



Family Voices of North Dakota 888-522-9654

#### New Beginnings on the Internet:

The Guide can also be found on the Family Voices of North Dakota website at: <u>http://www.geocities/ndfv/</u> under interactive.

#### Additional Copies:

You can make copies of New Beginnings and share it. You can get a single copy. Toll free: 888-522-9654

#### Questions/Comments:

If you have questions or comments, contact Donene Feist at <u>feist@daktel.com</u> Or ☎ (701) 493-2634

#### Symbol Key:

- 🖀 = Telephone number
- 💻 😑 Web site
- = Email address
- TTY = Phone for Deaf and Hearing Impaired
- = Phone book



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## Introduction

#### What is New Beginnings?

New Beginnings is a guide to help you find and contact resources that you and your child need. The guide is for North Dakota families who have children with special health care needs. The intent of this booklet is to inform families, no matter when they learn of their child's condition, where to look for resources in North Dakota. Please share this guide with other families or the providers who help you.

#### What is in the guide?

New Beginnings has phone numbers, email, websites, and a list of services for each resource. Talk with your own health care provider about these and other services your child may need.

#### Are there listings for my city or county?

The listings in New Beginnings are for families who live anywhere in North Dakota. Statewide contacts can help refer you to your local resources. Some listings do include information for your city or county. There may also be a local resource guide for your city or county. You can call **Family Voices of North Dakota toll free at (888) 522-9654** or ask your own health care provider for local resources.

#### How do I use the guide?

If you need a service, look under the subject area to find someone who can help you. Or, if you know the name of the organization you want to call, look in the list of resources on page 4 for the name and page number. If you want to talk with someone about your child's needs and are not sure who to call:

- 1. Call Family Voices of North Dakota 21-888-522-9654
- 2. Talk with your doctor or health care provider





## Tips for Getting Answers To Your Questions

Many families say finding information can be confusing. You can work together with your health care provider as you use the information and services in this guide. Here are tips from other families who have a child with special health care needs:



"It's about not giving up; you need to ask a lot of questions. Persistence is the word I use. Pushy, sometimes yes. But persistence is really it because you don't have to be pushy; you just have to not give up."

- Keep calling and keep asking questions.
- Ask for names and phone numbers of other people to contact.
- If the recorded voice on the phone is confusing, often you can just stay on the line and will be directed to the operator, or you can often dial "O", to be redirected. Written requests or email may result in a prompt response.



"Get very organized, keep a notebook. Write down when you called, who you talked with, and what the conversation was about. You're going to need to go back to that at some point - you're not going to be able to remember it all."

Keep track of:

- Who you talked with, the phone number, and the date of the call.
- The name of the organization and the information you were given.
- What you and what they agreed to and by what date.
- Their ideas about other people to contact.

- Ask for a business card. Write down the time and day of your contact and what was done.
- Fax, mail, or email your questions to your doctor before your appointment.
- Try using a Care Notebook, a 3-ring binder for notes and papers, such as the FVND Care Notebook at <a href="http://www.geocities.com/ndfv/">http://www.geocities.com/ndfv/</a>



"Become knowledgeable about your child's illness or disease"

- Get information from your providers, the library, other parents, or the internet.
- Make sure the information you receive is correct and up to date. Ask your doctor or health care provider about the information you find.

Learn the Language

"I wasn't sure I was asking the right questions, because everyone talks a different language, with a lot of acronyms. You need to know the proper words to use to get the right care and services for your child, and in the meantime, ask, ask, ask."

Provide this key information when you make a call or contact:

- Your child's age.
- Your child's diagnosis (if one has been made) or your main concern.
- Where you live (city, county).

Listen to the words others use when talking with you:

- Ask about any word you don't understand as well as acronyms.
- Write the word down and what it means (have them spell it out).
- Use these words when you talk to others.



"For me, other families were the biggest resource. Other families had been there and knew where I could turn for assistance. See if there are support groups in your area. If you have a diagnosis, the smartest thing you can do is find another family with the same diagnosis."

- Find a support group near you. Talking with other parents can give you energy.
- Ask your child's health care providers or teachers if they know another family whose child has the same diagnosis or needs.
  - Contact Family Voices of North Dakota to assist you in locating the resources you seek for your child 2888-522-9654
  - Contact the North Dakota Family to Family organization to connect you with another family for emotional support \$\$(888)\$ 434-7436.
  - Contact the Federation of Families for Mental Health \$\alpha\$(800)
     492-4951
  - Contact Pathfinder Family Center for information on your child's educational needs 2800-245-5840



"A professional told me years ago the

importance of learning more about the child's disease than they did, because you are going to be the best advocate for your child. I think it is important for all families to do, so that they can be the best advocate on behalf of their children"

- Tell people when and how they helped you.
- Think about calling someone back if you find a great resource they did not know about.
- Pass what you learn on to other parents.



*"Take care of yourself; this is so important and so easy to forget. But it is a must so you can take care of your child."* 

- It's a lot of work. Take a break to recharge yourself or ask for help.
- Give yourself time each day, 10 minutes or more to do something you like.
- There is a lot of information. Set a limit on how much time you will spend looking for or reading information.
- You may not be able to look for everything at one time.
- Tell your health care provider how you are doing. Ask him or her to help you focus on important information or resources.
- Share your feelings with your family, friends, other parents, and providers.



## Advocacy and Legal

In this section you can find community programs that may be low-cost or free. You can also find lawyers and help with legal problems.

#### North Dakota Protection and Advocacy System

Bismarck office (701) 328-2950/ (800) 472-2670
 Region 1: Williston (701) 774-4345
 Region 2: Minot (701) 857-7686 Belcourt (701) 477-5066
 Region 3: Devils Lake (701) 662-9026
 Region 4: Grand Forks (701) 795-3800
 Region 5: Fargo (701) 239-7222
 Region 6: Jamestown (701) 253-3295
 Region 7: Bismarck (701) 328-2950
 Region 8: Dickinson (701) 227-7444
 www.ndpanda.org

- Help protecting your child's rights
- Legal help and information
- Find people who help with legal problems

#### **C**ARC State Office (701) 223-5349

The ARC of Upper Valley (701) 772-6191

- **CARC of Bismarck (701) 222-1854**
- **a** ARC of Bowman (701) 523-5254
- **CARC** of Dickinson (701) 483-4272
- **CARC** of Cass County (701) 293-8191

#### **CARC** of Valley City (701) 845-2117

- Help for children with developmental disabilities
- Help with your child's education and health
- Help when you have a problem getting services for your child

#### Family Voices of North Dakota

- 2888-522-9654 or (701) 493-2634
- <u>http://www.familyvoices.org</u> (National)
- <u>http://www.geocities.com/ndfv/</u> (State)
- Information on healthcare policy for children with special health care needs
- Involves families in policy planning advocacy and resources

#### Legal Assistance of North Dakota

- Serves low income or elderly individuals
- Bismarck (701) 258-4270 or 800-932-8882
- 🖀 Devils Lake (701) 662-6560 or 800 726- 8980
- 🖀 Fargo (701) 232-4495 or 800-342-4696
- 🖀 Grand Forks (701) 777-2932 or 800-752-0312
- Minot (701) 852-3870 or 800-342-4409
- New Town (701) 627-4719 or 877-627-4122

#### □ The Council of Parent Attorneys and Advocates, Inc. (COPAA)

http://www.copaa.net/

- Help finding a lawyer
- Help to secure high quality educational services for children with disabilities.

#### Office of Civil Rights, Division of Disability Rights

800-514-0383 (TT) or 800-514-0301 (V)

#### Legislative

#### http://www.state.nd.us/lr/

- Find out who your legislators are
- Find out about legislative bills
- Send messages to the governor and your legislators

#### Coalitions

The North Dakota Disabilities Advocacy Consortium 701-223-0347

<u>http://www.nddac.org/</u>

@Children's Caucus 701-224-8090

### Child Care and Respite

## In this section you can find help locating child care and respite.

#### National Respite Locator Service

🖀 (800) 773-5433

- <u>http://www.respitelocator.org/</u>
- Help finding respite care

#### Child Care Resource and Referral Network

🖀 Bismarck (701) 221- 3438 or (800) 446-1114

🖀 Devils Lake (701) 662-6589

Tickinson (701) 227-0131 or 800-359-2243

- Targo/Moorhead 218-299-7001
- 🖀 Grand Forks (701) 772-7905 or 800-543-7382
- ☎Jamestown (701) 252-0350
- Minot (701) 838-7800 or 800-450-7801
- 🖀 Williston (701) 774-0749
- http://www.ndchildcare.org/splash/

Help finding:

- Child care
- Money for child care
- Other resources

#### **Easter Seals**

Can assist in locating respite care services Dickinson (701) 264-1060 Fargo (701) 237-9908 Grand Forks (701) 772-0704 Jamestown (701) 251-1446 Mandan (701) 663-6828 Minot (701) 838-0669

### Child Development/Early Intervention

In this section you can:

- Find help if you have questions about your child's development or growth
- Find out how to contact the Early Intervention program
- Get help if your child has developmental disabilities

#### Early Intervention Services/Bismarck State Office (701) 328-8953

http://www.ndearlyintervention.com/

- For children with developmental disabilities
- Find services and get case management

Early Intervention Program (EI) To be found eligible, your child must be under three years of age, a resident of North Dakota, and based on criteria defined in eligibility regulations, found to have developmental delays or a diagnosed condition or combination of factors that puts him at **high risk** for future delays. Early intervention means early assistance. This program is designed to identify children at risk (through the **Right Tracks program**) in the earliest stages, when the right help can make all the difference. If you know a child who may benefit from this program, please contact the Department of Human Services.

- Family support and respite care
- Medical help
- Call the region which includes your county

**Region 1: Williston ☎** (701) 774-4600

**Region 2: Minot** (701) 858-3054

**Region 3: Devils Lake** ☎ (701)-662-6324 **Region 4: Grand Forks ☎** (701)-795-3000

**Region 5: Fargo** ☎ (701)-298-4500

**Region 6: Jamestown** ☎ (701) 253-6300

**Region 7: Bismarck** ☎ (701)-221-3490

**Region 8:** Dickinson ☎ (701)-483-4394

#### Early Childhood

■Belcourt (701) 477-6471
■Bismarck (701) 221-3490
■Ft. Totten (701) 766-1254
■Ft. Yates (701) 854-3678
■New Town (701) 627-3682

#### Healthy Start

Belcourt (701) 477-5778
Bismarck (701) 328-2323
NewTown (701) 627-4566
St. Michael (701) 766-1244
Trenton (701) 572-8110

#### Early Head Start

Devils Lake (701) 662-9049
Fargo (701) 235-8931
Ft. Yates (701) 854-7250
Ft. Totten (701) 766-4070
Jamestown (701) 252-1821
Mayville (701) 788-4868
Minot (701) 857-4688

#### Head Start Programs

Education programs for children 3-4 years old Bismarck (701) 221-3490 Dickinson (701) 227-3010 Fargo (701) 235-8931 Grand Forks (701) 746-2433 Ext. 8-12 Jamestown (701) 252-1821 Mandan (701) 663-9507 Ext.168 Mayville (701) 788-4868 Minot (701) 857-4688 Towner-(701) 537-5409 Williston-(701) 572-2346

Native American Head Start Programs The second start Programs Ft. Totten -Spirit Lake (701) 766-4070 Ft. Yates-Standing Rock (701) 854-7250 New Town-Three Affiliated Tribes- (701) 627-4820 Belcourt-Turtle Mountain (701) 477-0260

## WIC – Food and Nutrition Program for Women, Infants and Children

The althy food for pregnant, breastfeeding and postpartum women and children under age 5 who qualify. Contact the ND Health Department to locate WIC in your local community

MORTH DAKOTA DEPARTMENT OF HEALTH

DIVISION OF MATERNAL AND CHILD HEALTH 600 E. BOULEVARD AVENUE, DEPT. 301 BISMARCK, ND 58505-0200 TOLL FREE: 1-800-472-2286 | FAX: 701-328-1412



Family Voices of North Dakota

### **Community Health**

In this section you can find

- Help with your child's medical needs
- Public Health Services
- Cultural or ethnic community health clinics
- Help with your child's care at home
- Help for children who may be dying

#### **Community Health Clinics**

Look in the Yellow Pages under Clinics, then under Medical.

- Health clinics that focus on the needs of ethnic or cultural groups
- Many provide health and social services

#### Community Health Centers in North Dakota

The Northland Community Health Center-Rolette (701) 246-3391

Talley Community Health Center/Larimore (701) 343-6418

Talley Community Health Center/Northwood (701) 587-6000

Family Health Care Center/Fargo Clinic (701) 239-7111

☎Family Health Care Center/ Fargo Homeless Health Services (701) 298-9245

☞Family Health Care Center-Fargo Native American Program (701) 235-6036

The Northland Community Health Center-McClusky (701) 363-2296

Torthland Community Health Center-Turtle Lake (701) 448-9255

Coal Country Community Health Center-Halliday (701) 938-4464

Coal Country Community Health Center-Beulah (701) 873-4445

Coal Country Community Health Center-Center (701) 794-8798

#### Home Health Care

Look in the Yellow Pages under Home Health Services or Nurses. Or ask your doctor.

- Medical equipment
- Help with health care for your child in your home
- \* Ask if the home health care agency is licensed.

Check with your insurance program or case manager about your home-care benefits

#### Hospice Information

Look in the Yellow Pages under Hospice, Health Services or Nurses. Or ask your doctor.

#### Indian Health Service (I.H.S.)

Look in the blue (Government) section of the White Pages, under Federal, Indian Health Service.

<u>http://www.ihs.gov</u>

• Health services and advocacy for American Indians and Alaska Natives

#### Migrant Health Centers in North Dakota

- T Grafton Migrant Health Center (701) 352-4555
- 🖀 Cass County Public Health (701) 241-8575
- Medical care for farm worker families
- Resources and services where you live
- Call to find your local clinic

#### Public Health Departments in your District or County

Look in the blue (Government) section of the phone book or ask your health care provider.

http://www.health.state.nd.us/localhd/

They help you find:

- Food
- WIC
- Immunizations
- Nurses and other people to help with your child's care
- 🖀 1-800-472-2286/ND Department of Health

#### Your Hospital

Look in your phone book under Hospitals

- Health care
- They may have a resource center or classes

## Counseling

#### In this section you can find help for your child's mental health and help with how to find a counselor or therapist.

#### **Community Mental Health Centers**

Look in the blue (Government) section of the White Pages under County, then Community and Human Services, Mental Health.

- Help for people with mental health concerns
- Family counseling

#### National Mental Health Services Knowledge Exchange Network

🖀 (800) 789-2647

🖀 (301) 443-9006 (TDD)

<u>http://www.mentalhealth.org</u>

# ken@mentalhealth.org

- Information about mental health services
- Help finding services where you live for you or your family

#### Private Counselors and Therapists

Look in the Yellow Pages under Counselors, or ask your doctor.

• Check if they have worked with families of children with special needs

#### Mental Health Association North Dakota

(701) 255-3692
 Mental health information and referral
 Mental Health Help Line 1-800-472-2911

#### NAMI (National Association of Mental Illness)

Dickinson (701) 483-6105
Grand Forks (701) 772-8237
Minot (701) 852-8202
Williston (701) 774-0296

### **Community Resources**

In this section you can find help with your other needs for your family.

#### **Community Action Agencies**

**Region 1**: Williston (701) 572-8191
 **Region2**: Minot (701) 839-7221
 **Region3**: Devils Lake (701) 662-6500
 **Region 4**: Grand Forks (701) 746-5431
 **Region 5**: Fargo (701) 232-2452
 **Region 6**: Jamestown (701) 252-1821
 **Region 7**: Bismarck (701) 258-2240
 **Region 8**: Dickinson (701) 227-0131

#### Foster Care Resources

#### Path: (Treatment Foster Home Care)

Administrative Office: (701) 293-9968 or 800-376-6608
Bismarck (701) 224-9611 or 800-/766-9279
Devils Lake (701) 662-4913 or 800-766-9389
Dickinson (701) 225-3310 or 800 -766-9351
Fargo/Wahpeton (701) 280-9545 or 800-766-9321
Grand Forks (701) 775-7725 or 800-766-9356
Jamestown (701)251-9150 or 800-766-9363
Minot (701) 839-8887 or 800-766-9885
Turtle Mountain (701) 477-0525 or 800-303-4961
Williston (701) 572-7650 or 800-766-9387

#### **Public Libraries**

☎North Dakota State Library (800) 892-8622 ᅠLook in your phone book.

Find books and other information about your child's health or illness

#### Talking Book and Braille Library

(800) 843-9948

• Reading help and book loans for children and adults who are blind, deafblind, visually impaired, physically disabled or learning disabled

#### Job Corps Center

Residential education and job training Quentin Burdick Job Corps Center/Minot- (701) 857-9600

#### Job Services of North Dakota

http://www.jobsnd.com/ State office (701) 328-2836 Beulah (701) 873-5607 Bismarck (701) 328-5000 Total: 2000 (2011) 2010 (2010) Dickinson (701) 227-3100 Fargo (701) 239-7300 ☎Ft. Yates (701) 854-7463 ☎Grafton (701) 352-4450 ☎Grand Forks (701) 795-3700 ☎Jamestown (701) 253-6200 ☎Minot (701) 857-7500 NewTown (701) 627-4390 Oakes (701) 742-2546 🕿 Rolla (701) 477-5631 Talley City (701) 845-8860 ☎Wahpeton (701) 671-1550 Williston (701) 774-7900

#### North Dakota Association for the Disabled

Assists people with mental and physical disabilities in the state of North Dakota, many of whom are not eligible for services from other agencies. Bismarck (701) 258-7327 888-578-NDAD (6323) Grand Forks (701) 775-5577 800-532-NDAD (6323) Minot (701) 838-8414 888-999-NDAD (6323) Williston (701) 774-0741 877-777-NDAD (6323) Fargo (701) 281-8215 888-363-NDAD (6323)

### Dental

In this section you can find help with your child's dental needs.

Family Health Center Dental -Fargo 701-271-3332

#### **Pediatric Dentists**

Look in the phone book under Dentists - Pediatric Call your doctor or health care provider to ask for help finding a dentist who cares for children with special needs

### Dental Access Programs

🖀 (701) 364-5364

We will be adding more information on Dental Resources as we obtain them



In this section you can find help for Disability Services, Vocational Rehabilitation services, Client Assistance program, Independent Living Centers

#### **Developmental Disabilities Regional Offices**

Region 1: Williston (701) 774-4600
Region2: Minot (701) 857-8500
Region3: Devils Lake (701) 665-2200
Region 4: Grand Forks (701) 795-3000
Region 5: Fargo (701) 298-4500
Region 6: Jamestown (701) 253-6300
Region 7: Bismarck (701) 328-8803
Region 8: Dickinson (701) 227-7575

#### Vocational Rehabilitation

• Assists individuals with disabilities to achieve competitive employment and increased independence through rehabilitation services

• Provides training and employment services to eligible individuals with physical or mental impairments so they can become and remain employed

North Dakota Vocational Rehabilitation 600 South 2nd Street, Suite 1B Bismarck, ND 58504 (701) 328-8950

Bismarck Region: (701) 328-8800
Devils Lake Region: (701) 665-2235
Dickinson Region: (701) 227-7600
Fargo Region: (701) 298-4459
Grand Forks Region: (701) 795-3100
Jamestown Region: (701) 253-6388
Minot Region: (701) 857-8643
Williston Region: (701) 774-4662

奮Fort Yates: (701) 854-3861 奮New Town (701) 627-2688 奮Belcourt (701) 477-5998

#### North Dakota Client Assistance Program

Assists clients and client applicants of North Dakota Vocational Rehabilitation services, Tribal Vocational Rehabilitation, or Independent Living services. 600 South Second Street Suite 1B Bismarck, ND 58504 \$\approx 701-328-8947 - Phone

#### Independent Living Centers (ILC'S)

ILC's work toward equality and inclusion for people with disabilities through programs of empowerment, community education, and systems change.
 Dakota Center for Independent Living/Bismarck (701) 222-3636
 Freedom Resource Center for Independent Living/Fargo (701) 478-0459
 Independence/Minot (701) 839-4724
 Options/East Grand Forks (218) 773-6100

#### North Dakota Center for Persons with Disabilities

NDCPD is a University Center of Excellence on Developmental Disabilities, Education, Research and Services. It is part of a network of similar programs at universities throughout the United States. University Centers of Excellence (UCE) such as the NDCPD serve the disability community by

- providing interdisciplinary training to students who are seeking professions in the human service arena
- providing inservice training for professionals and others serving people with disabilities and their families
- disseminating information about effective best practices regarding services for people with disabilities
- providing technical assistance to agencies and programs serving the disabilities community.

Minot (800)233-1737 or (701)858-3580

## **Family Support**

## In this section you can find help seeking support for siblings, teens, parents, and fathers.

#### Family Voices of North Dakota

- 🖀 888-522-9654 or (701) 493-2634
- <u>http://www.familyvoices.org</u> (National)
- <u>http://www.geocities.com/ndfv/</u> (State)
- Assistance in locating resources, assistance in navigating private and public systems for children with special health care needs
- Assistance driven by family need/Health Information and Education Center

#### Federation of Families for Children's Mental Health

Dedicated exclusively to helping children with mental health needs and their families achieve a better quality of life Bismarck State Office (800) 492-4951 or (701) 222-3310 Fargo Regional Office (701) 235-9923

#### ND Family to Family

F2F support network based on the philosophy that parents who have successfully adapted to their children's disabilities or special health care needs, are the best support for other parents of children with special needs.

888-434-7436 or (701) 777-2359
Http://www.med.und.nodak.edu/depts/rural/family/contact/index.html

#### Pathfinder Family Center

Provides information, training, resources in meeting the education needs of children with disabilities Table (701) 837-7500 or 800-245-5840

Label{linear} http://pathfinder.minot.com/index2.html

#### North Dakota Learning Disabilities Association

- 🕿 (701) 247-2667 or (701) 222 1490 in Bismarck
- 🖀 (701) 663-6141 or (701) 663-1949 Mandan
- Provides services and support for children and adults with learning disabilities and their families

## Religious Organizations (Churches, Synagogues, or Temples, etc.)

Look in the Yellow Pages, under Churches, Religious Counseling or Organizations, or Synagogues.

They may provide:

- Emergency funding
- Housing
- Counseling
- Day care
- Support groups

#### Sibling Support

Call your ARC in Cass County or in Grand Forks to find a local Sibshop for brothers and sisters in your area
 Fargo- (701) 293-8191
 Grand Forks (701) 772-6191
 Workshops for brothers and sisters of children with special needs

#### **Military Family Support**

會Family Advocacy Program-Minot AFB 701-723-5096 會Family Support Center-Grand Forks AFB 701-747-3241 會Family Support Center-Minot AFB 701-723-3091

#### STOMP (Specialized Training of Military Parents)

(800) 572-7368 (Voice or TTY)

#### North Dakota National Guard Family Support

701-333-2058 or 1-800-242-4940 or email jackie.huber@nd.ngb.army.mil

#### **Catholic Family Services**

Bismarck 701-255-1793
 Fargo 701-235-4457
 Grand Forks 701 775-4196
 Minot 701-852-2854

#### Lutheran Social Services

Bismarck (701) 223-1510
Fargo (701) 235-7341
Grand Forks (701) 772-7577
Minot (701) 838-7800
Williston (701) 774-0749



### Public and Private Health Assistance

In this section you can find help getting information about who to call if you need help paying for your child's needs.

#### Medical Services Division: ND Department of Human Services

**(800)** 755-2604 or 701-328-2321

<u>http://www.nd.us/childrenshealth</u>

## Look in the Blue (Government) section of the phone book under County, then under Social Services

- Food stamps
- Help finding a place to live
- Help applying for Medicaid /Healthy Steps
- Respite or therapeutic day care

#### Children Special Health Services (CSHS)

Bismarck 701-328-2436 or 800-755-2714 Provide services for children with special health care needs and their families and promote family-centered, community-based, coordinated services and systems of health care. A complete list of conditions that qualify for financial help is available through the state office. To apply for CSHS, you may apply at your County Social Service Office

- The Multidisciplinary Clinic Program is a resource to help families manage their child's chronic health condition. Most clinics supported by Children's Special Health Services (CSHS) provide multidisciplinary team evaluations where families have an opportunity to see many different providers in one place at one time.
- The Care Coordination Program through Children's Special Health Services (CSHS) helps families access services and resources in their community, and when needed, across multiple service delivery settings
- Provides medical food and low-protein modified food products to individuals with Phenylketonuria (PKU) and Maple Syrup Urine Disease (MSUD).
- Operates a resource center that provides the following public information services free of charge: 1) toll free numbers to assist in locating resources; 2) targeted outreach information and referral efforts; 3) resource library; 4) education and consulting services; 5) other public information activities.

#### Service Organizations

Look in the Yellow Pages under Clubs or Fraternal Organizations. Easter Seals, Rotary, Elks, Kiwanis Club and other service organizations.

• May help you with money, services and support

#### Supplemental Security Income (SSI)

 Extra money for your child's medical care if your child has a disability. Based on family income and child's disability
 (800) 772-1213 Federal
 <u>http://www.ssa.gov/</u>

Bismarck- 701-250-4200
Devils Lake 701-662-6290
Dickinson 701-250-4200
Fargo 701-239-5607
Grand Forks 701-772-5518
Jamestown 701-252-6024
Minot 701-852-0604
Williston- 701-572-0682

#### CHIP: Children's Health Insurance Plan/Healthy Steps

🖀 (800) 755-2604

<u>http://www.hipspokane.org/hkn/index.htm</u>

<u>http://maa.dshs.wa.gov/CHIP/Index.html</u>

- Low cost health insurance for your child
- You may apply even if your income is too high for Medicaid

#### **Covering Kids & Families**

(ND Health Coverage Programs) 1877-KIDS-NOW OR 877-543-7669

#### Caring Program for Children

Privately-funded Coverage Program The 800-342-4718

#### **Prescription Programs**

Prescription Connection (Low Cost Prescriptions Prescription Connection for ND is a program of the North Dakota Insurance Department that connects qualified people with discount drugs, direct from the manufacturer. If you are currently taking prescription medication, and do not have health insurance or do not qualify for other prescription assistance, you may be eligible for this assistance.

Each individual pharmaceutical company has its own eligibility criteria. The criteria may include one or more of the following: Income guidelines, Asset guidelines, Citizenship status, Veterans benefits status, and Prescription benefits currently received through other programs, such as Medicaid

We are always looking for individuals who are interested in helping people in their communities. If you are interested in becoming a volunteer counselor for the program, please contact us.

ND Insurance Department 600 East Boulevard Avenue State Capitol, Fifth Floor Bismarck, ND 58505 701.328.2440 - phone 701.328.9610 - fax 🖀 888-575-6611

#### Family Voices of North Dakota

- 🖀 888-522-9654 or (701) 493-2634
- <u>http://www.familyvoices.org</u> (National)
- <u>http://www.geocities.com/ndfv/</u> (State)
- Information on healthcare policy for children with special health care needs
- Involves families in policy planning advocacy and resources
- Assistance in locating resources, assistance in navigating private and public systems for children with special health care needs
- Assistance driven by family need/Health Information and Education Center

#### Insurance Commissioner

☎ 800.247.0560

- 🕿 701.328.2440 phone
- http://www.state.nd.us/ndins/contact/
- Information about health insurance

### **Information and Referral**

## In this section you can find help with where to look if you need more information about your child's illness or needs.

#### Family Voices of North Dakota

🖀 888-522-9654 or (701) 493-2634

- <u>http://www.familyvoices.org</u> (National)
- <u>http://www.geocities.com/ndfv/</u> (State)
- Health Information and Education Center for children with special health care needs
- Information on healthcare policy for children with special health care needs
- Involves families in policy planning advocacy and resources
- Assistance in locating resources, assistance in navigating private and public systems for children with special health care needs
- Assistance driven by family need/Assistance in locating information and resources, support groups,

#### Internet Web Sites

- Internet Resources for Special Children: <u>http://www.irsc.org:8080/irsc/irscmain.nsf</u>
- E Family Village: <u>http://www.familyvillage.wisc.edu/websites.html</u>
- Gur-Kids Listserv: <u>http://www.our-kids.org/</u>
- Band-Aides and Blackboards: <u>http://www.faculty.fairfield.edu/fleitas/contents.html</u>
- Washington Parent Power: <u>http://www.washingtonparentpower.org</u>
- Information about your child's health
- Talk with your doctor or nurse about what you find

## National Information Center for Children and Youth with Disabilities (NICHCY)

(800) 695-0285 (Voice/TTY)

<u>http://www.nichcy.org/</u>

#### nichcy@aed.org

Ask for information about:

- Your child's disability
- Help for your child age birth to 22
- Special education for your child
- Family issues
- Organizations that help people with disabilities
- Helping your child take care of himself

#### National Organization for Rare Disorders (NORD)

🖀 (800) 999-6673

<u>http://www.rarediseases.org/</u>

• Provides information about rare diseases

## Medical and Adaptive Equipment

#### In this section you can get help finding equipment.

#### Medical Supplies and Equipment

Look in the Yellow Pages under Medical Equipment and Supplies, Home Health Care Equipment and Supplies, or Wheelchair.

• Check with your insurance plan about which agencies it covers

#### North Dakota Interagency Project for Assistive Technology

Bismarck (701) 328-9544
 Cavalier (701) 265-4807
 Fargo (701) 239-7228

#### F/M Hero

Healthcare Equipment Recycling Organization 2204 5th Avenue North Moorhead, MN 56560 Phone: (218) 284-6111 Fax: (218) 284-6112 E-mail: fmhero@702com.net Website: www.fmhero.org

### Recreation

In this section you can get help finding recreation programs for your child with special needs.

#### North American Riding for the Handicapped Association

🖀 (800) 369-7433

<u>http://www.narha.org</u>

🖅 <u>narha@narha.org</u>

Horseback riding for people with and without disabilities

#### Parks and Recreation

Look in the Blue (Government) section of the White Pages under County or City Listings, Parks and Recreation.

• Recreation and play for children

#### **SKIFORALL** Foundation

- 🖀 (425) 462-0978
- 🖀 (425) 462-0979 (TTY)
- <u>http://www.skiforall.org</u>
- <u>≢</u> <u>info@skiforall.org</u>
- Recreation for people with disabilities including skiing, cycling, hiking, camping, rafting, paddling, and day camps

#### Special Olympics North Dakota

2616 S 26th St Grand Forks, ND 58201-6413

- 🖀 (701) 746-0331
- Physical activities and competition for children and adults with developmental disabilities

#### Summer Camps and Programs for Children with Special Needs

Camp Grassick/Dawson North Dakota **(701)** 327-4251

## Youth Organizations (for example: YMCA, Campfire Boys and Girls)

Check your phone book to find groups in your area.

• Recreation programs that include children with disabilities

## School

#### In this section find help for your child's education needs. Find your child's special education program

Look in the Blue (Government) section of the White Pages under Schools. Find your school district and the number for Special Education. They can provide:

- Help with planning special education, intervention and remediation for health concerns
- Academic and psychological testing, speech and language services, early intervention programs and family outreach
- Some districts provide special education services for eligible children from birth to three years of age

#### Department of Public Instruction

- 🖀 General Information (701) 328-2260
- Toffice of Special Education (701) 328-2277
- http://www.dpi.state.nd.us/

#### **Special Education Units:**

Bismarck Special Education Unit: (701) 355-3028

Buffalo Valley Special Ed Unit/Jamestown The content of the conte

Burleigh County Special Ed Unit 7 (701) 258-6299

Dickey/Lamoure Special Ed Unit (701) 883-5729

Dickinson Special Ed Unit 7 (701) 456-0002

East Central Special Ed Unit/New Rockford **2** (701) 947-5015

Emmons County Special Ed Unit (701) 254-4221

Fargo Special Ed Unit 101) 446-1012

Fort Totten Special Ed Unit **(701)** 766-1452

Grand Forks City Special Ed Unit (701) 746-2230

Griggs/Steele/Traill Special Ed Unit ☎ (701) 788-2004

Lake Region Special Ed Unit (701) 662-7690

Lonetree Special Ed Unit/Harvey 🖀 (701) 324-4811

Morton /Sioux Special Ed Unit (701) 663-9531

Northern Plains Special Ed Unit/Bottineau (701) 228-3743

Oliver/Mercer Special Ed Unit T (701) 748-6383

Peace Garden Special Ed Unit/Bottineau 🖀 (701) 228-3743

Pembina Special Ed Unit The contemporary of t

Rural Cass County Special Ed Unit (701) 446-1012 Sheyenne Valley Special Ed Unit/Valley City The content of the co

Souris Valley Special Ed Unit (701) 857-4410

South Central Prairie Special Ed Unit/Napolean (701) 754-2971 South Valley Special Ed Unit/Hankinson (701) 242-7031

Southwest Special Ed Unit/Mott The content of the

Turtle Mountain Special Ed Unit 🕿 (701) 477-6471

Upper Valley Special Ed Unit/Grafton (701) 352-2574

Wahpeton Special Ed Unit (701) 642-5499

West Fargo Special Ed Unit The content of the cont

West River Special Ed Unit/Dickinson (701) 483-1257

Wilmac Special Ed Unit/Williston (701) 572-6757

Child and Adolescent Services School 2605 Circle Drive Jameatown, ND 58401 (701) 253-3200

Anne Carlson Center for Children 301 7<sup>th</sup> Ave. NW Jamestown, ND 58401 7(701) 252-3850 ND Vision Services/School for the Blind 500 Standford Rd Grand Forks, ND 58203 \$\approx (701) 795-2700

ND School for the Deaf 1401 College Drive Devils Lake, ND 58301 \$\mathbb{C}(701) 662-9000

Developmental Center 701 W 6<sup>th</sup> St. Grafton, ND 58237 🕿(701) 352-4200

Home Schooling Bismarck State Office (701) 223-4080

#### School Nurses

Ask at your child's school if there is a school nurse.

• School nurses can help with your child's medical care at school



Notes & Acknowledgements

• Special thanks to the parents of children with special health care needs and the providers who help care for them for their input.

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• This guide is not a complete list of resources or an endorsement by Family Voices of North Dakota

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- Information in this guide is maintained by Family Voices of North Dakota.
- You can also find New Beginnings on the FVND website
   <u>http://www.geocities.com/ndfv/</u>