

THE LINK... TO YOUR FRIENDS, COMPANY & WORLD

JUNE 2007 EDITION

2007 Mountain Telephone Relay for Life Bass Tournament

On June 2-3, Mountain Telephone held our 3rd Annual Relay for Life Open Bass Tournament at Clay Lick Boat Ramp. The tournament is the main source of funding and has become a vital part of our team.

Winning the tournament and claiming the \$4,000 prize were Rodney Roe & Blake Caudill of Morehead. Big Fish winner was Robby Patton of Mt. Sterling who drug in a 6.74 lb. monster. A total of 88 boats participated and the tournament was deemed a success. After final count, we will have

cleared over \$10,000 for cancer research.

A very special thank you goes to Maria Motley, team captain, who has done an outstanding job coordinating the tournament and leading our team.

Maria wishes to thank everyone who helped in any way. She also wants to point out- "if you didn't get to help this year, there's always next year".

Thanks again!



Calendar of Events

June 15- Morgan Co
Relay for Life

June 17- Father's Day

July 4- Holiday

July 12- Annual Meet-
ing- Menifee Co.

Mountain Telephone Honors Keith McGuire

25 Years of Service

On May 5th during the annual employee picnic, Mr. Keith McGuire was recognized for 25 years of dedicated service. He was presented a plaque & a certificate for a weekend stay at any Ky. State Park. Keith began working for MRTC on June 16, 1982

as a Central Office Technician. He presently assumes the role as Central Office Supervisor. On a lighter note, Keith & his wife, Dianna also hold full-time positions at the Menifee Animal Shelter as a foster parents to many lucky puppies & kittens. Thank you,

Keith, for all the years of hard work and dedication you have given Mountain Telephone and the coop members.



IMPORTANT NOTICE ABOUT YOUR DRINKING WATER

Elliott, Menifee, Morgan and Wolfe Counties May Have Contaminated Water

All area water companies announce that water has been found to contain high levels of a chemical commonly linked to pregnancy.

The risk seems to increase when the water is consumed at night. Although, this is not an emergency, *be advised before taking that next drink.*

All jokes aside. WE'VE GOT BABIES COMING!Lots of them! Nine employees are expecting new additions & they are: Amie Burden, Latisha Phipps, Alicia Walter, Nick Smith, Tim Evans, Mike Howard, Tim Mays, Ricky Pennington and Toby Wells. We are also enjoying new grandbabies. Ollie Riggsby has a new grandson— Charles Benton Skaggs and Teresa Litteral has a new granddaughter— Reagan Sophia Litteral. And, any day now, Allen Gillum and family are awaiting the arrival of a new grandchild.

If you notice anything unusual with *your* drinking water, you are urged to notify authorities for the sake of others.

CONGRATULATIONS TO EVERYONE! WHAT A BLESSING YOU HAVE BEEN GIVEN.



Have you seen this young man?

Travis Keeton Passes EIT Exam

Congratulations to Travis Keeton who began a Two Step process in becoming a Professional Engineer. For an average telco to have a Professional Engineer on staff is somewhat of a rarity for most companies. Travis began with taking his first initial test in Lexington last fall. The second step began with getting four recommendations before taking the final test which is scheduled for this fall. Upon successfully passing this test, Travis will become an official Professional Engineer. Congratulations to Travis again and we wish you the best of luck!

Customer Service

By Carla Keeton

As usual it has been a busy time here in Customer Service. But of all the "projects" we have going on there are two that make the top of the list. Amie Burden is expecting her second baby boy in July and Latisha Phipps is expecting her first baby girl in August. We are all excited to meet our newest additions and wish them nothing but the best.

Many of you may have noticed all the CSR's sporting a new red shirt on Fridays and wondered what the special occasion was, it is actually our latest campaign called the "YES" program. We are asking one survey question per

month for three months to all customers that call or come into Customer Service. This is an effort to reach out to the customer and actually ask their opinion on things and see what they are interested in. The first question was "What services or technology would you like to see Mountain Telephone provide that we do not already have?" Of course, we had a broad range of answers, but one thing we found out is that a lot of people are really satisfied with us as a whole and gave us positive feedback, which is always good to hear. Each month one customer name will be drawn to win a

free iPod just for participating in the survey.

And of course, who can think of spring without thinking....capital credit checks. Yes, this is a very interesting time of year for everyone who has a hand in the check process especially Customer Service. We start fielding questions about these little darlings right after Christmas and then by spring it is in full swing! And with our new system things are well.....new. But like everything else we take it in stride and do the best we can!

The Plant Department

By Rick Pelfrey

It has been a busy spring for outside plant in more ways than one. There have been a lot of happenings since the last newsletter. We now have achieved over 3,000 DSL customers, and this credit goes to everyone. Work Orders for new construction have been consistent, although, maintenance jobs have been a bit slower. This is a result of fixing and/or replacing bad cable as we find it. Cut cables have been kept to a minimum due to staying ahead of those digging whether they are contractors or property owners. Each department in outside plant has worked hard to improve service to our customers. We are glad to have Jacob Ison and Kevin Adkins working with us this summer.

On a more personal note, some milestones have been accomplished in our families: Justin Perry (Johnny & Rita's Son) graduated from UK and is awaiting Medical School entry, Tiffany Ferrell (Anthony & Carolyn's daughter) graduated from Morehead State, as well as, their son Derrick graduated from Menifee Co.

High School and will be attending UK as a Robinson Scholar, Morgan Burton (Roy & Kathy's daughter) graduated from Wolfe Co. High School and will be attending Morehead State, and those graduating 8th grade were: Dillon Cantrell (Randy & Martha's son), Megan Conley (Kevin & Becky's daughter) and Lindsay Pelfrey (Rick & Donna's daughter). Congratulations to all!

On a more personal; personal note: It seems in life there are some things that are expected and some things are unexpected. We've had a mixture of both recently. Most usually after a war there is usually a "Baby Boom" (go figure). We have not been in a war at MRTC, but we have cut down on the overtime (go figure), but some say this all did not start until we got bottled water at the warehouse (yeah right). Whatever the cause the result is a Baby Boom. Some were expecting and some were unexpected:



Tim & Christy "The Big Cheese" Evans.....Due Aug? (Barlow will be 65 when it starts Kindergarten) go figure.

Nick & Shannon Smith.....Jan. 08

Mike & Georgina Howard.....Dec.13

Tim & Sara Mays.....Nov. 14

Ricky & Sherry Pennington....Sept. 27

Toby & Erin Wells.....Aug. 21

We may need to start working more overtime!!!!!!

Stay tuned times and dates are subject to change.....then again some things unexpected can't be put in diversion!!!!!!

By Greg Helton

IT Department

Spring is here! You know what that means? Capital Credit checks for all our members.

As has been the case for several years, Mountain Telephone paid **\$1,000,000.00** back to our members this year. (That doesn't sound like much if you say it fast!) \$500,000.00 came from Capital Credits earned by our members in 1992 and \$500,000.00 from Capital Credits earned by our members in 2006. This allows newer members to receive Capital Credit checks as well as long standing members.

This is always a busy time for Data Processing, as well as, Customer Service and Accounting. This year is no exception – especially since this is the first time we've processed Capital Credit checks on our new iVUE system.

Their have been several ... uh ...

challenges (yea, that's the word) ... with processing Capital Credits on the new system this year. Hopefully, we'll have everything ironed out by the time we go through this process again next year. In the mean time, we'd like to express our sincere thanks and appreciation to the Customer Service and Accounting departments for all their hard work as they've helped us through this process. You folks are great!

In other news:

Congratulations to Alicia Walter's daughter, Kara, and Angie Pennington's daughter, Whitney. They both made their respective cheerleading squads this year.. Go, girls, go!

Both of Angie's school-age children, Whitney and Audrey, received awards for excellent attendance in school this year. Way to go, girls! But, please, give it a rest, would you. It makes the

rest of us look bad.

Greg's daughter, Brittany, received an award for the most wins on the girl's tennis team this year as well as the Academic award for the best grade point average on the team. Woo Hoo! (I can cheer if I want to. It's my daughter and I'm the one writing this article.)

Adam Mann's son, Gabe, is taking Tae Kwan Do this spring. Who wants to guess how long it will be before Adam comes in to work with a limp?



Employee Picnic Flashbacks



Can you identify the owner of these "sissy" sandals?

You may write Jason at:

PFC Sargent Jason

D company

796th Military Police Battalion

185 Artillery Circle

Fort Leonardwood, MO 65473

Unit #46

*Be sure to write "3rd" on the back of the envelope.



Back in April we had cake & ice cream for a very special reason. One of our own, Jason Sargent decided to serve his country by enlisting in the National Guard. We're very proud of him & his decision. Everyone had a nice time eating cake and wishing Jason well. Keep Jason in your thoughts & prayers, as well as, all other service men & women. If you would like to write Jason you may use the above address.