



Professionalism  
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PRESENTATION NOTES

- Professional = Professionalism?
- Profession: A vocation requiring knowledge of some department of learning or science
- Professional: One who follows an occupation as a means of livelihood or gain, or one who is engaged in one of the *learned* professions
- Professionalism: “Exhibited by one of the professional character, spirit or methods or the standing, practice, or methods of a professional as distinguished from an amateur”

(American College Dictionary)

- Professionalism: A set of attributes among the characteristics of professionals
- Elements of a Profession
- Philosophy
- Body of Knowledge
- Leaders
- Guidelines for Behavior (as codes, oaths, statements on ethics, etc)
- Admission Requirements (as licensure, certification, advanced education)
- Criteria of a Profession
- Training/Education
- Intellectualism
- Autonomy
- Judgement
- Independence
- Service Dedication
- Pride in the quality of the work
- Attributes of Professionalism



- Characteristics:
  - High degree of self control of behavior and governed by a code of ethics
  - Commitment to one's work
  - An orientation to service rather than personal profit
  - Sense of "calling"

- Professionalism: Expectations of Professionals

- Establish a special relationship with clients

- Have a lack of self-interest

- Be involved in all aspects of the profession

- Publicize what the profession "does" and "is"

- Intangible Qualities of Professionalism

- Emotional competence

Ability to manage emotions (your own as well as those of other individuals in the organization)

Emotional Competence

- High regard for colleagues and subordinates
- - Understanding of basic motivations, as well as basic justice
- - Willingness to take responsibility, correct faulty situations, take positive active

- Interpersonal/Collaborative Competence

- Ability to accurately hear and understand the unspoken and partly expressed thoughts, feelings and concerns of others

- Ability to establish, build and sustain professional contacts for the purpose of building networks of people with similar goals

- Communication

- Respectful

- Meaningful

- Honest

- Professionalism in Practice

- Expectations: Role Modeling

- The question of "House"