

Increase Your Organization's Effectiveness

The award-winning Increasing Human Effectiveness (IHE) curriculum is based on the belief that people are your organization's most important resource. Their attitudes, beliefs, and behaviors will impact bottom-line performance more than any other group of variables. This program is an opportunity for you to participate in a developmental experience that will pay dividends to both you and those that you influence.

Interested in results? Here are some that IHE has been delivering for over 25 years:

- Approach work on an "I want to" instead of an "I have to" basis
- Overcome fear of failure and change, increase acceptance of new ideas and methods, and create a climate for achievement
- Implement goals more effectively
- Develop personal accountability and self-management skills
- Prepare personnel to take risks, make better decisions and solve problems
- Build esprit de corps and develop a "can do" attitude

Increasing Human Effectiveness recognizes that helping employees become better people encourages them to approach their jobs with a renewed sense of purpose and enthusiasm. Discovering the right attitude is everything... especially when it comes to making a contribution to the organization's bottom line.

Program Features

The IHE program is a highly interactive curriculum consisting of facilitated video modules, open discussions, small group activities and reflective writing exercises. Each participant receives a deluxe participant kit including a leatherette portfolio/carrying case, participant manual, pack of daily inspirational cards, personal goals notebook, and audio transcript of the modules on three CD's.

I'm interested—what's the next step?

Complimentary Needs Consultation

One of our Training and Performance Consultants will meet with you to discuss your organization's particular needs. We'll ask about your overall objectives, the challenges you face, and your greatest opportunities.

Courtesy On-site Program Overview

Your place, your people, your agenda. We'll present an interactive overview of the processes we think best suited for your unique needs. If you like what you hear during our first meeting, but need the buy-in of others before proceeding, than this option is ideally suited for you.

Contact us today:

- By phone: 614-287-5000
- By fax: 614-287-5405
- By mail: return the enclosed Reader Response Card and check the box beside *Increasing Human Effectiveness*
- By email: cert@cscc.edu