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## JOAN M. JOHNSON

11-61 Cartier Street  
Ottawa, Ontario  
K2P 1J4

Phone/Fax: (613) 264-2728  
E-mail: joan.j@sympatico.ca

### Highlights of Qualifications

- \* Broad and detailed knowledge of social security system
- \* Extensive analysis and policy development experience
- \* Extensive program evaluation experience

### Employment

#### 1998-2001 **J. M. Johnson & Associates Consulting**

Specializing in Evaluation, Policy Analysis and Development  
Area of specialization: Social policy issues and programs

Contracts with:

- Canada Pension Plan to develop evaluation framework for new client-centered service delivery system
  - Caledon Institute on Social Policy to develop parameters of partnering project for Federal/Provincial Task Force on Disability Issues
  - B. C. Ministry of Labour to provide policy development and coordination for the "Returning to Work" pilot project to assist mutual clients to return to the workforce, involving partnership of Canada Pension Plan, Employment Insurance, BC Ministries of Labour, Education, Social Services, Manulife Financial, Insurance Corporation of BC, Workers' Compensation Board of BC Paraplegic Association, BC Rehabilitation Society
  - Martin Spigelman Research Associates on contracts with
    - government of Saskatchewan and HRDC to evaluate two employability-related programs
    - government of NWT Social Services to do research on housing allowances provisions
    - HRDC to develop guidelines for Employment Assistance for Persons with Disabilities program (EAPD)
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1995-1998    **Senior Program Analyst, Canada Pension Plan**  
Human Resources Development Canada

Major file was CPP Disability - developed measures to assist beneficiaries to return to the workforce; developed and managed pilot projects in joint case management of mutual beneficiaries; participated in departmental and federal/provincial working groups on disability-related issues.

1993-1995    **Senior Policy Analyst, Strategic Policy**  
Human Resources Development Canada

Major files were elderly and disability pensions - policy research and analysis to develop policy and strategy options; advised senior management; represented department in consultations with other departments, provincial governments, industry, non-governmental agencies and special interest groups; member of task team on disability during Social Security Reform initiative.

1988-1993    **Senior Evaluation Officer, Program Audit and Review**  
Health and Welfare Canada

Managed evaluations of:  
    Canada Pension Plan (Retirement Component)  
    Old Age Security Program  
    Indian Health Services

1983-1987    **Senior Policy Analyst, Income Security Programs**  
Health and Welfare Canada

Major project:  
Federal-Provincial Study of a Comprehensive Disability Protection Program

Member of federal-provincial task force, research and analysis of existing programs and development of options for change, liaison with national organizations, pension and insurance industry, drafting task force report

1980-1983    **Planning Officer, Social Service Programs**  
Health and Welfare, Canada

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## Education and Training

Bachelor of Arts, University of Ottawa, Ottawa, Ont.

Various undergraduate and graduate level courses in specific interest areas:  
political science, statistics, economics, literary criticism

Public service sponsored courses in Project Management, Middle Management,  
Use of Statistics, Preparing and Giving Presentations

Office of the Comptroller-General sponsored courses in Evaluation Design,  
Questionnaire Design, Evaluation Program Outcomes, Evaluation Methodologies

## Languages:

English, Working knowledge of French

## References:

Nancy Lawand  
Director, Canada Pension Plan Program Policy  
(613) 941-8812

Blake Williams  
Director, Office of Workers' Advisor, BC Ministry of Labour  
(604) 660-7888

Jan Gray  
Policy and Evaluation, Saskatchewan Post-secondary Education, Skills &  
Training  
(306) 787-2638

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