



U-HAUL COMPANY OF LOS ANGELES WEST

14202 S. VAN NESS • GARDENA, CALIFORNIA 90249 • PHONE: (310) 532-9434

March 22, 2002

Neighbors of 9th Street Michigan Ave

Dear Sir or Madam:

I recently received a fax copy of your letter dated March 8, 2002 regarding U-Haul vehicles routinely parked on 9th & Michigan Ave. Let me first start with our apology for any part in burdening an already unbearable parking opportunity you currently face. It is not U-Haul's intention to in any way add to this parking crisis. I will insure you that with respect to information provided by U-Haul representatives at 1747 Lincoln Blvd that no further mention or recommendation for alternative parking will be given that will effect 9th and Michigan in addition; we will post signs warning our customers of the potential violations they face by on restricted streets including insisting to park on 9th and Michigan Ave. This however will not serve, as a cure to U-Haul trucks being parked on 9th and Michigan Ave or any city streets our aim will be to assist you in clearing up this problem with the hopes of seeing an immediate and noticeable change.

Sincerely,

A handwritten signature in black ink that reads "Tony A. Waters". The signature is fluid and cursive, with a large, sweeping "T" and "W".

Tony A. Waters
Marketing Company President
U-Haul Company Of Los Angeles

14202 SOUTH VAN NESS • GARDENA • 90249
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