



RESEARCH SCIENTIFIC SERVICES

National & International Mass Spectrometer Service & Sales

Services offered by RSS

Instrument Sales

RSS has a wide range of ABI/Sciex and Micromass/Waters refurbished instruments for sale. All instruments are fully refurbished and are installed to factory specifications and carry a 12 month warranty.

All refurbishment, installation, specifications and warranty are covered by RSS employees; not contracted out as is the case by other vendors.

Service

RSS can offer service on the full range of ABI/Sciex and Micromass/Waters Instruments.

Below are a few options of contracts we offer. We can also tailor a contract to your needs as we are very flexible.

Full Coverage Contracts.

Full service contracts that include unlimited service calls, 1 PM a year (2 if requested), all parts, travel costs and expenses.

Prepaid PM and service days.

The client purchases a number of PM visits and a number of service days per year.

For example, for a group of 5 instruments they would purchase 5 PM visits and 10 service days; 1 PM for each of the 5 instruments and the service days can be "pooled" and used on any instrument as needed.

The reason for prepaid is we offer these PM's and service days at a reduced cost.

No parts are included; purchased as and when needed.

Travel and expense costs are included.

Time and material service calls.

Charges would be made according to service and travel hours used, travel cost and expenses charged at cost.

Service is per hour.

Travel time per hour

Expenses charged at cost.

All our Service Engineers are Ex OEM Engineers