



**HOPE** *network*

Imagine the Possibilities...



# Living To Your Fulle

FOR EMILY, IT'S ABOUT STARTING LIFE OFF RIGHT IN SPITE OF obstacles. For Bill, it's about the pride and satisfaction of a job well done. For Linda, it's about the independence that mobility offers. For Julie, it's about the satisfaction of having a place of her own to call home. For everyone that Hope Network serves, it's about enhancing people's lives.

Hope Network is about helping people. We take serious our mission to "enhance the dignity and independence of persons who have a disability and/or are disadvantaged." It's a challenging mission, but one we wholeheartedly embrace. We believe that each person is created in God's image. This motivates us to give our consumers the opportunity to develop their dignity and live to their fullest potential.

Hope Network's vision is to provide all of these elements so we can offer seamless, comprehensive services to our consumers. Working with each individual, we provide a holistic approach that addresses



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their social, mental, spiritual, physical, and emotional needs.

Over 2,100 people work in one of Hope Network's more than 190 different locations throughout Michigan. Our staff dedicate themselves to helping our consumers develop self-esteem and a sense of self as they live meaningful, productive lives. We give each person the opportunity to develop and function with full human dignity. Integral to this process is working with and supporting their families. Together, we can imagine limitless possibilities for the people we serve and our communities.

It would be overwhelming to list all of Hope Network's programs and services or even all of the different populations we serve. We hope this publication gives you just a sample of the lives we touch and what effect that providing basic human dignity has on them. Despite the vast differences in the individuals we serve and what needs we address, one element stays the same. We all have the same mission. It unites us, keeps us focused, and inspires us to do the best we can for the people we serve.



“ People ask me all the time what Hope Network is all about. I tell them it's about life. It's about living. ”

—JAMES TUINSTR  
HOPE NETWORK PRESIDENT AND CEO



# Rehabilitation Servi

EVER SINCE WE TOOK OUR FIRST HESITANT STEPS, tightly clutching a parent's hand, we've been asserting our independence. Imagine, then, losing that independence.

A brain injury, spinal cord injury, stroke, or similar neurological trauma can leave people struggling to overcome physical, mental, social, and psychological challenges. As they work to regain their independence, Hope Network–Rehabilitation Services is there to guide them.

We offer specialty programs at Grand Rapids, Lansing, and Big Rapids for people reentering their community after an injury. Our role is to help them return to their lives.

Many begin using our services as soon as they are discharged from the hospital. Our specialists offer physical therapy, occupational therapy, speech and language therapy, vocational rehabilitation, and therapeutic rehabilitation. In addition, psycholo-



gists and social workers help clients regain the connection to their communities, jobs, and families.

While most people return to their homes, some must move to an Adult Foster Care home or an assisted living arrangement. Our residential services provide transitional and long-term housing.

Returning to work is a major milestone. We help people explore adaptive measures that can allow a person to return to his or her job, or explore alternative vocational options that better meet the individual's needs.

Another important healing step is to reconnect with family and

friends. After a traumatic event, it can be hard to overcome the psychological aspects of coping with a disability. Together with loved ones, Hope Network—Rehabilitation Services is there to help.

Unique in the state, our free-standing Big Rapids program also serves children. Specialists face the challenge of coordinating treatment to help overcome injuries (or birth defects) with consideration to the child's growth and development.

Whether adult or child, residential or outpatient, long-term or transitional, Hope Network—Rehabilitation Services is there to help people take those important steps toward greater independence.



#### MEET EMILY

No doubt about it, the fifty-mile trip Emily takes twice a week to Big Rapids Children and Adult Rehabilitation Services from her home in Irons, Michigan, is a long one. However, one look at the smile on Emily's face and the progress she is making will tell you that it's well worth the drive.

Emily, who has Down's Syndrome, was born six weeks premature. The Big Rapids Program has provided therapy to help Emily overcome lung problems that many premature babies face, and continues to help her build the muscle tone that babies with Down's Syndrome often lack.

Today, Emily is an energetic one-year-old whose laughs and smiles touch the lives of everyone who meets her.

#### HOPE NETWORK—REHABILITATION SERVICES HIGHLIGHTS

- HOPE NETWORK CHILDREN AND ADULT REHABILITATION SERVICES BROKE GROUND ON A NEW 10,000 SQUARE FOOT FACILITY IN BIG RAPIDS TO SERVE PEOPLE FROM THE SURROUNDING AREAS.
- HOPE NETWORK—LANSING REHABILITATION SERVICES CONSTRUCTED A NEW WHEELCHAIR ACCESSIBLE GREENHOUSE FOR THEIR HORTICULTURAL THERAPY PROGRAM.
- OVERALL, 92% OF ATTEMPTED PLACEMENTS SUCCESSFULLY ACQUIRED COMPETITIVE EMPLOYMENT.\*

\*1999-2000 STATISTIC



# Employment and Training

WAS IT BABYSITTING OR MOWING THE NEIGHBOR'S LAWN? How did you feel when you first received pay for your work? Few experiences in life match the satisfaction of a job well done—especially when your efforts earn a paycheck.

At Hope Network, we recognize how important it is for our consumers to be productive members of our society. Not only does it give them significant satisfaction, but it also creates acceptance in the greater community. These are just a few reasons why employment and training plays such a vital role in Hope Network's mission.

Traditionally, we have served people with developmental disabilities, helping them focus on their abilities so they can find a job that matches their skills. In keeping with our mission to help anyone with a disadvantage, we have expanded our



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vocational assistance. Some of the consumers we serve include people with persistent mental illnesses, those with low incomes, and ex-offenders.

We offer work skills evaluations, work adjustment training, job placement, and supported employment. Some of our programs provide jobs in Hope Network's own supervised worksites, which we designed for people with specific disabilities. We also offer workers supported employment at a variety of settings within the community. The vocations

they embrace are as varied as the individuals themselves.

One emphasis is helping people capitalize on their strengths and minimize barriers to employment. While their skills and dependability are essential to job success, so too is their "likability." We encourage and motivate them to sell themselves with enthusiasm.

If they're stocking grocery shelves at a supermarket or assembling boxes in a factory, our consumers know they are contributing. And that's a truly great feeling.



Bill Draher (right) with Gary Trimarco, owner of Gary Trimarco Pontiac in Big Rapids

## MEET BILL

It has been 10 years since Bill Draher was hired as a full-time employee at Carriage Motors. Jim Swears, former owner of Carriage Motors in Big Rapids says, "Bill has been a good employee...loyal, hard working and dependable."

Since then the dealership has been sold, but Bill's good work skills and strong work ethic have not changed. The new owner, Gary Trimarco, also considers Bill to be a valued employee.

When asked about his success and high praise from his past and present bosses, Bill smiles. "I really enjoy it here. The work is good and I like meeting the public."

Currently, Bill is working with a real-estate agent and HUD to purchase a new house. He knows that home ownership might be an unrealized dream if he didn't have the job he has today.

## EMPLOYMENT AND TRAINING HIGHLIGHTS

- **MOARC IN BIG RAPIDS AND NOC INDUSTRIES IN CADILLAC MERGED TO BECOME HOPE NETWORK NORTH MICHIGAN. BOTH PROGRAMS OFFER EXCELLENT EMPLOYMENT AND TRAINING PROGRAMS FOR PEOPLE WITH DISABILITIES AND DISADVANTAGES.**
- **INDUSTRIAL OPERATIONS, INCLUDING SUBCONTRACT REVENUES, SUPPORTED EMPLOYMENT, AND COMPETITIVE EMPLOYMENT EARNED \$7,518,659 IN 2000.**
- **1,499 PERSONS ACHIEVED COMPETITIVE EMPLOYMENT THROUGHOUT THE NETWORK IN 2000.**



# Residential, Housing

THERE'S NO PLACE LIKE HOME. HOME SWEET HOME. Cliches? Yes, but we all know how true they are. At Hope Network, we recognize that everyone has a deep longing for home. To meet that need, we offer residential and housing services for hundreds of people in an incredible variety of settings.

We help people live as independently as possible—though the definition of “independence” varies with each individual. Our supported living programs cover the entire spectrum of services. On one end, there are people with intense medical needs who use Hope Network’s programs to stay in their own homes instead of going to a nursing home. On the opposite end are those who live in their own apartments and only need a little assistance each week with grocery shopping. We even help people with disabilities or low incomes buy their own homes.



# g, and Day Programs

Many residential services specialize in serving people with specific issues. Some are for those with developmental disabilities or for people with severe and persistent mental illnesses. Still others serve people who struggle with both challenges. Some programs serve all ages while others focus on the elderly.

And we don't stop at simply finding someone a place to live that matches the person's level of independence. We help people learn and develop the daily living skills they

need to live alone or with others. They learn to make decisions for themselves.

Housing options can be permanent or offer a transition for people learning to live on their own. As consumers gain the necessary skills, they can move from one program to another until they have reached their highest level of independent living.

Whether a residential facility, a group home, an apartment, or a house, Hope Network's housing services bring people home.



## MEET JULIE

One look at the sparkle in Julie's eyes and the smile on Julie's face will tell you what she's known all along—that life is a gift from God which we should all embrace.

Julie is a client of Living Ways of Southwest Michigan, a Hope Network affiliate. Living Ways offers people with disabilities a continuum of residential options ranging from group homes with twenty-four hour staffing to less supervised supported independent living arrangements.

With the combined assistance of Living Ways and Kalamazoo County Community Mental Health, Julie is currently living in her own apartment with supports. She is an avid artist who enjoys photography and painting. But most of all, Julie enjoys the independence of having a place of her own to call home.

## RESIDENTIAL, HOUSING, AND DAY PROGRAMS HIGHLIGHTS

- HOPE NETWORK SOUTHEAST PARTNERED WITH THE CITY OF ROSEVILLE TO DEVELOP ROSEWOOD, A COMMUNITY-BASED FACILITY FOR PERSONS WITH SEVERE MENTAL ILLNESS.
- LIVING WAYS OF SOUTHWEST MICHIGAN DEVELOPED SIX CONDOMINIUMS IN KALAMAZOO FOR PURCHASE BY INDIVIDUALS WITH DISABILITIES.
- HORIZONS OF MICHIGAN DEVELOPED AN INNOVATIVE NEW DAY PROGRAM FOR PERSONS WITH ALZHEIMER'S DISEASE.



# Transportation

HISTORY BOOKS CLAIM THE MOST IMPORTANT INVENTION was the wheel because it allowed humans to transport items more easily. But we know the wheel's real appeal—independence.

Remember the first time you rode a two-wheel bike? Drove alone? Boarded a bus by yourself? Raced forward in your wheelchair? Wheeled transportation is synonymous with freedom.

Hope Network's transportation services provide that freedom for people who are elderly, have disabilities, or are economically disadvantaged.

The specialized transportation services some people need are too costly for the public to support. We developed a system to provide these services to both improve our consumers' quality of life and give them greater independence.



While some areas provide services on-demand, much like a taxi, standard routes make up most of our transportation systems. These are essential in some of the rural communities we serve. If we weren't transporting our consumers, their parents or guardians would have to, which could restrict their access to work or to our programming. Sometimes we contract with other agencies to provide rides for people involved in programs such as Work First.

When necessary, we go the extra mile for our consumers, offering door-to-door service.

For older adults with dementia, we provide door-through-door service, making sure they arrive safely at their destination.

In addition to these multiple transportation services, we also coordinate a statewide system of volunteer drivers who transport low-income consumers or people with disabilities to medical appointments or to jobs.

Hope Network's transportation services share one common element—using the wheel to give people the freedom to grow and to live as independently as possible.



#### MEET LINDA

Linda is really a woman on the move, thanks in large part to ARCH, Inc. Transportation Services.

ARCH, Inc., a Hope Network affiliate, is pleased to offer transportation to Linda and all eligible St. Joseph County residents. Linda uses ARCH transportation to get to and from her job at ARCH, where she works part time on the production line placing products and literature into bags for new mothers to take home. She also works part time as a receptionist at ARCH, answering phones and greeting guests. Additionally, Linda uses ARCH transportation to get to NET, a program that offers educational and recreational activities for people with disabilities.

ARCH, Inc. Transportation Services has helped Linda achieve a level of independence that she's proud of.

#### TRANSPORTATION HIGHLIGHTS

- HOPE NETWORK PROVIDED 291,402 RIDES THROUGHOUT MICHIGAN IN 2000.
- HOPE NETWORK WEST MICHIGAN TRANSPORTATION SERVICES TRAVELED NEARLY TWO MILLION MILES PROVIDING RIDES FOR CONSUMERS.
- ARCH, INC. IN STRUGIS COMMENCED OFFERING TRANSPORTATION SERVICES FOR PERSONS IN ST. JOSEPH COUNTY PARTICIPATING IN PROJECT ZERO WELFARE TO WORK PROGRAM.

## HOPE NETWORK WHOLLY-OWNED AFFILIATE ORGANIZATIONS



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*enhancing the dignity and independence of persons who have a  
disability and/or are disadvantaged*

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