

Jennifer Coleman 704 219 5229 zestykittens@gmail.com www.zestykittens.com

## Jennifer Coleman



#### **About**

Whether your project is online or in print I will work with you to create exactly what you need.

Contact me for a free consultation.

Contact
T: 704-219-5229
zestykittens@gmail.com

### Experience

Faculty Lab Assistant, Advanced IT Lab (former) Central Piedmont Community College Charlotte, NC 2014-Present

Teach online 100 Level Web Development Tools class. Develop syllubus and write course materials. Utlize Moodle and Blackboard. As a Lab Assistant tutored students in web classes and monitored advaced IT lab.

Customer Service Representative Classic Firearms Monroe, NC 2016-Present

Utilize Zendesk, Magento Admin, and other tools to provide customer service to internal and external customers. Create and edit website ads for products, update Federal Firearm Licensee lists, update database for boundbook and inventory.

Night/Weekend Manager Turning Point Monroe, NC 2015-2016

Manage residential domestic violence shelter for female victims and their children. Answer crisis hotline, prepare and file paperwork and reports per state and shelter guidelines. Maintain security and provide support to residents.

#### Education

Southern New Hampshire University BA Graphic Design & Media Arts

2015-2017

Central Piedmont Community College AAS Computer Technology Integration Diploma Web Technolgies Certificates: Java Programming, C3 2013-2015

#### Skills

Dreamweaver	HTML	CSS
Java Programming	Photography	InDesign
Illustrator	Photoshop	SCRUM Leader

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# a bit about me **Education**

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Skills

HTML CSS Dreamweaver Java Programming Photography InDesign Photoshop SCRUM Leader

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