

Jennifer Coleman



About

Whether your project is online or in print I will work with you to create exactly what you need.

Contact me for a free consultation.

Contact

T: 704-219-5229

zestykittens@gmail.com

Experience

Faculty 2014–Present
Lab Assistant, Advanced IT Lab (former)
Central Piedmont Community College
Charlotte, NC

Teach online 100 Level Web Development Tools class. Develop syllabus and write course materials. Utilize Moodle and Blackboard. As a Lab Assistant tutored students in web classes and monitored advaced IT lab.

Customer Service Representative 2016–Present
Classic Firearms
Monroe, NC

Utilize Zendesk, Magento Admin, and other tools to provide customer service to internal and external customers. Create and edit website ads for products, update Federal Firearm Licensee lists, update database for boundbook and inventory.

Night/Weekend Manager 2015–2016
Turning Point
Monroe, NC

Manage residential domestic violence shelter for female victims and their children. Answer crisis hotline, prepare and file paperwork and reports per state and shelter guidelines. Maintain security and provide support to residents.

Education

Southern New Hampshire University 2015–2017
BA Graphic Design & Media Arts

Central Piedmont Community College 2013–2015
AAS Computer Technology Integration
Diploma Web Technolgies
Certificates: Java Programming, C3

Skills

Dreamweaver	HTML	CSS
Java Programming	Photography	InDesign
Illustrator	Photoshop	SCRUM Leader