JOHN BARCA

WEB, LAYOUT & UX DESIGNER

PERSONAL

Name	John Barca
Birthday	June 29th, 1983
Languages	English

CONTACT

Mobile	(412) 498-3113
Email	John.Barca83@gmail.com
Address	2813 1/2 Neeld Ave Pittsburgh, PA 15216

PORTFOLIO

Website	http://johnbarca.com

LINKS

LinkedIn: **7thwonder83**

Facebook: **kiuaswarrior**

Instagram: **7thwonder83**

PROFILE

Dedicated and technically skilled business professional with a versatile administrative support skill set developed through experience in the mortgage industry as a department manager and through self-driven graphic design creativity. An unwavering commitment to customer service, with the ability to build productive relationships, resolve complex issues and win customer loyalty. Excel in resolving employer challenges with innovative solutions, systems and process improvements proven to increase efficiency and customer satisfaction.

- DESIGN ●●●●●
- USER EXPERIENCE ●●●●○
- DIRECTION ●●●●○
- TEAMWORK ●●●●●
- MANAGEMENT ●●●●○
- INFORMATION TECHNOLOGY ●●●○○

WORK

2016-Present

CLIENT RELATIONS
PROFESSIONAL CLOSING NETWORK, PITTSBURGH, PA

Respond to frequent client inquiries in a fast-paced environment to resolve complex issues to maintain ultimate customer loyalty for the company

2012-2014

DISBURSEMENTS, SUPERVISOR
PROFESSIONAL CLOSING NETWORK, PITTSBURGH, PA

Oversee and manage the funding department; assign daily disbursements to team and assist with activities to ensure accurate and timely completion for the clients

OTHER WORK

2015-2016

DOG TRAINER & WALKER
TIME FOR A WALK, ARLINGTON, VA

Take instructions for walking, feeding and exercise programs from dog owners and ensure that they are complied to

EDUCATION

2017

BACHELOR OF ARTS
SOUTHERN NEW HAMPSHIRE UNIVERSITY, MANCHESTER, NH

Bachelors Degree in Graphic Design & Media Arts

2003

MULTIMEDIA TECHNOLOGIES
PITTSBURGH TECHNICAL COLLEGE, OAKDALE, PA

Associates Degree in Specialized Technology

SOFTWARE

- ADOBE PHOTOSHOP
- ADOBE INDESIGN
- ADOBE ILLUSTRATOR
- HTML 5
- ADOBE PREMIER
- ADOBE DREAMWEAVER