

Assignment 1: I.T. Project Planning

AAA Bank is the medium-sized bank located Thailand. They owned the 150 branches nationwide, with the 3,000 employees. In the past few years, they have been struggling with the old-teller-branch-service systems, which is DOS based, built in 1985. The management would like to replace the old teller systems with the latest version of new home-grown developed web-based system.

You are working in the I.T. department. Consequently, the team was assigned for this replacement task. Please specify the project plan.

Below is the list of initial assumptions, which can be flexibly added:

- Average numbers of tellers per branch is 10
- Average numbers of teller terminals per branch is 7
- Average education level of the teller is Higher Diploma, with the average age of 30

Also kindly specify your further assumption as necessary.

You are required to present this assignment in the MS powerpoint compatible format on Tuesday 8th July 2003. However, the file is requested to be submitted before noon on the same date.