

## **DTZ Debenham Tie Leung 2001 – 2003**

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### **Jo Buss**

As always Helen makes the courses incredibly interactive and fun. Interaction is always easy and Helen is approachable so no-one is shy with questions. Looking forward to my next course on Monday.

### **Peter Cadbury**

This is my first morning without Sue and I have already sent four quite long emails and received eight. I am beginning to get the hang of it. Thank you for being so patient with me. Your job must be almost as nerve-wracking as being a driving instructor! Best Wishes Peter. One Curzon Street London

### **Valerie Paterson**

I just wanted to drop a note to say "thank you" for the course. It is the first time I can remember that I have come away from a training course feeling confident enough that I will be able to "have a go" from the outset. I'm hoping for a quiet moment this afternoon to have a practice!

The idea of the quizzes and tests was very good. It is important that the trainer does not dwell too long on mistakes though or make people feel awkward. Helen has the timing perfectly and no one felt silly at all! Excellent course. I enjoyed it and learned a lot.

## **Sunrise Software 1998 – 2000**

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### **Astra Charnwood**

During the past two years Helen Palmer has provided software consultancy services, amounting to about 15 working days, whilst employed by Sunrise Software. Both personally and as a team, we have found Helen to be attentive to detail and able to convert out ideas into workable solutions. Helen's performance and personal skills in all her interactions with us have been of the highest standard. We are disappointed that Helen has moved on as she has earned our respect and would be our personal choice for support.

### **Chelsea & Westminster NHS Trust**

The trainer was very professional and patient. The course was tailored exactly to meet our needs which was great as the teams were quite mixed at times.

### **HM Forces – SCP 243 Signal Squadron**

Helen had a wealth of knowledge in this area which was professionally presented to us. Thank you.

### **John N Dunn**

The consultant for Sunrise, Helen Palmer, was excellent. Our users now have the understanding and confidence to use our system which is heavily customised.

## **TCS Management Limited 1997 – 1998**

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### **Legal and General**

Helen did a fantastic job of planning her material in advance. Even though we condensed a 2 day training into one full day, Helen never rushed and did not put us under pressure. Very well done and very professional.

Helen Palmer deserves a special mention, she has taken responsibility for planning and implementing our scheduling, which I have to add, we were having major problems with. Helen is so dedicated that she would not give up until we had reached a satisfactory solution. This included numerous detailed plans to work through and finally a site visit to Legal and General to actually work through a plan allowing us to schedule in time for May. Helen was here that evening until gone 8.00 pm. Helen inspires confidence to those of us facing unfamiliar situations and is a credit to your company.

### **Midland Bank**

Helen was very enthusiastic, prepared to help and acknowledge/find out information where answers unknown.

### **Multichoice (Pty) Ltd**

Helen is extremely patient and explains things very well and clearly. I really enjoyed this first session.