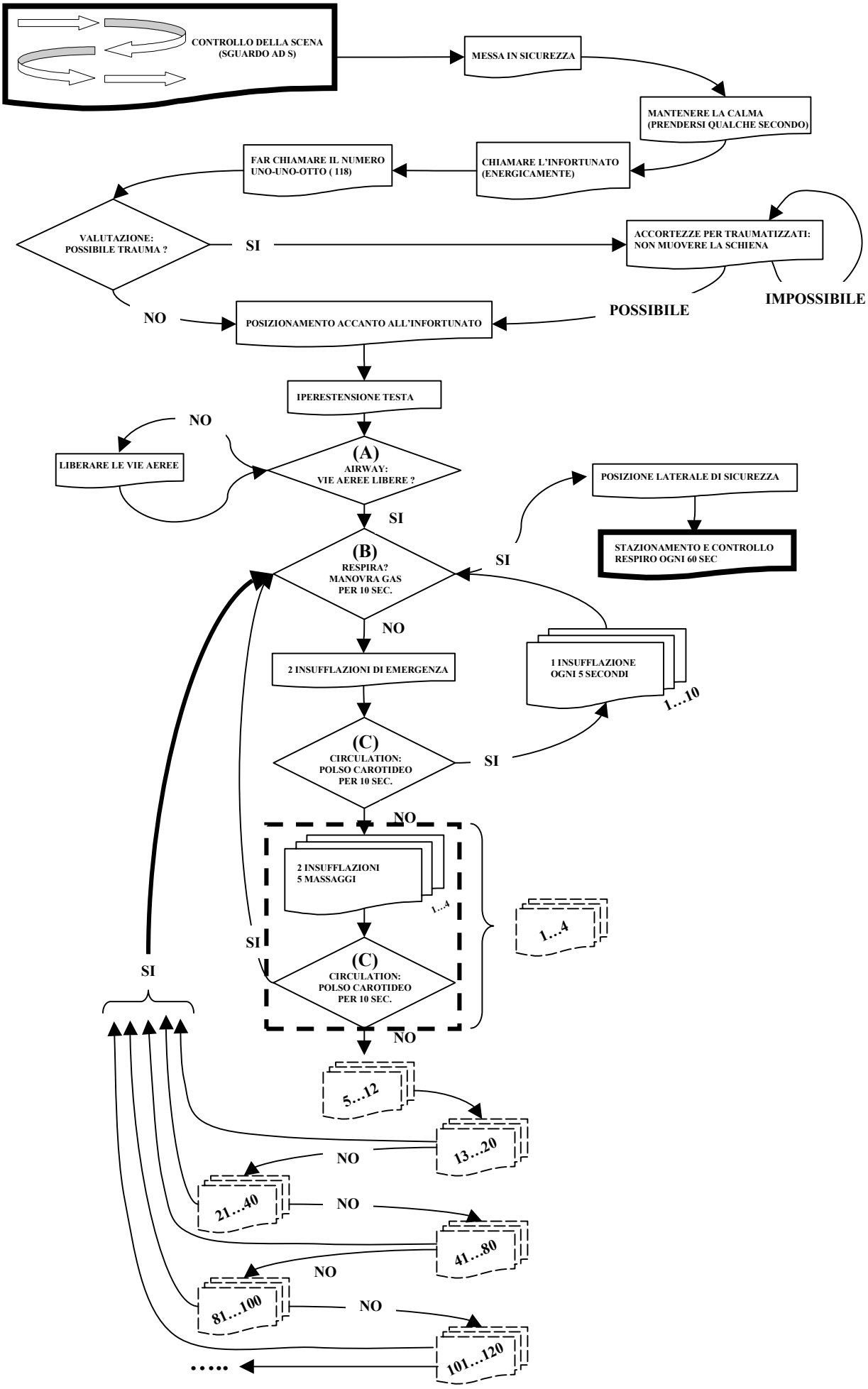PROTOCOLLO DI EMERGENZA (B.L.S.)