

INFORMATION TECHNOLOGY SOLUTIONS SPECIALIST

IT Professional with notable success directing a broad range of Corporate initiatives while participating in planning, analysis, development and implementation of IT solutions in support of business objectives. Extensive experience providing comprehensive software solutions design, systems analysis, and full cycle project management. Hands-on experience leading all stages of systems development efforts, including requirements definition, design, architecture, testing, and support. Outstanding project and program leader; able to coordinate and direct all phases of project-based efforts while managing, motivating and guiding teams.

AREAS OF EXPERTISE

- Technical Specifications Development
- Team and Project Leadership
- Product Demonstrations / Sales
- Training Courses Development / Conducting
- Research and Development
- Cost Benefits Analysis
- Policy Planning / Implementation
- Contingency Planning

TECHNICAL PROFICIENCIES

Platforms: MS Windows 9x/NT/2000/XP, IBM OS/2 Warp, IBM OS/400

Networking: TCP-IP, Novell, SNA, Ethernet, Token Ring, VPN

Languages: C, Visual Basic, HTML, Basic, Cobol, Pascal, RPG

Tools: Microsoft Office Suite (Word, Excel, PowerPoint, Access, Project, Outlook), Lotus Notes, FrontPage, Visual Studio 2005, SQL 2005, IBM DB2.

PROFESSIONAL EXPERIENCE

BSO Corp, Monterrey, Mexico – Houston, Texas

Oct'04 - Present

Systems Development Manager

Recruited to develop a new generation of business applications for money remittances, working as Outsourcing Project Manager in the United States, based in Houston, Texas; accountable for budget of \$1 million. Leader of System development and new products quality assurance. Ensured accurate release testing for all new versions, providing final approval for bug-free, fully functional commercial solutions. Creation of development plans, project documentation and test cases. Supervise daily activities of software development team. Collaborate with external providers in order to evaluate and recommend the appropriate technology and services.

Key Achievements:

- Development of a money remittances system compliant with US Federal normative, foreign Agents and domestic Banks.
- Implementation of this System into domestic Banks, in California, Minnesota, Wisconsin, Colorado, Nebraska, and Texas.
- Implementation of this System in over 200 Agencies across United States.

Migesa, Monterrey, Mexico

Oct'94 – Sep'04

Software Division Manager

Recruited to develop a specialized business unit oriented to commercialize software solutions to the financial market in Mexico and Latin America.

Key Achievements:

- Development of a high profitable Banking Software application, to enable the Banks providing

the branches with a highly efficient and low cost maintenance system.

- Design and documentation of best practices for technological renewal of Bank branch networks.
- More than 20 Projects of a high grade of complexity, implemented successfully under these best practices. The list includes merges, acquisitions and startups, which together accounts over 2,000 offices, 25,000 workstations, and investments around \$ 50 million.
- Awarded by Microsoft as the LATAM solution of the Year 2004.

Nuevo Leon State Government, Monterrey, Mexico

Mar'93 – Nov'04

Chief of Information Systems Department

Providing with the solutions of Information Technology in order to automate the operative and administrative processes among diverse departments. Leading stages of system development effort including the acquisition of hardware & software solutions, the development of software applications, as well as the training and supporting. Accountable for technology budget of \$2 millions

Key Achievements:

- Evaluation and acquisition of a Computer Aided Dispatch (CAD) solution, in order to provide the Public Safety Agencies with the tools they need to respond to emergencies by enabling quick, accurate decisions that protect people, infrastructure, and resources.
- Development of ad-hoc administrative systems for diverse departments.
- Installation of 22 Novell departmental Networks, based on a Client-Server architecture utilizing more than 2,000 Personal computers and Servers.

Banpais Bank, Monterrey, Mexico

Sep'88 – Mar'93

Project Leader

Analysis, design, programming and implementation of the front-end software applications in order to automate the operation of branches. Software development with low level programming languages (2GL), running on minis and mainframe computers. Migration of this software application to a Client-Server architecture utilizing procedural programming languages (3GL), running on personal computers networks.

Key Achievements:

- Development and release on production of more than 10 versions of the mainframe system
- Winner of an international competition in association with IBM, to develop a comprehensive software application for tellers in only 100 days.
- Implementation of this Client-Server application on 140 branches across Mexico.

EDUCATION & CREDENTIALS

Bachelor of Science in Computer Science

Universidad Regiomontana, Monterrey Mexico

Languages

English, advanced level. TOEFL 573 pts.

Spanish, native

Professional Certifications

- Project Management Certification Program SAP, Mexico City, Mex., Sep 2007
- IBM e-business solution advisor Certification IBM, Monterrey, Mex., Dec 2002
- ITESM - Enterprise Logistics ITESM, Monterrey, Mex., Jun 1997