

**Professional Summary**

- Around SEVEN yrs of IT experience; Primary positions include System Analyst, Software Developer, **Quality Assurance/Control Analyst**, Test Lead, Application Tester, Test Automator
- Rational Certified Test Engineer; Strong Manual & Automated Testing Skills using Rational Test Studio, Mercury Load Runner
- Extensive Quality Control & Assurance experience in Financial Institutions, Banking domains
  
- Object Oriented Design, Analysis, Development & Testing with extensive experience in the full life cycle of software design process including requirements definition, proto-typing, Proof Concept, Design Interface implementation.
- Strong RDBMS concepts; proficiency in MS SQL Server 2000; ORACLE 9i, Data-warehousing
- Strong programming skills with ASP .Net (C#/VB); VB.Net; ADO .Net; ASP 3; VB 6
- Proficiency in Custom Solution Development with MS-Commerce Server 2000/03, MS-Sharepoint Portal Server 2003; Developed Multi-Tiered Web Based Business Applications, E-Commerce Stores, Custom Banking Applications, Business / Corporate Portals
- In-depth knowledge of Software Engineering, Process, Methodologies, Strategies
- Excellent interpersonal, Communication and Team Building Skills

**Education**

1994-1998; **BACHELORS DEGREE IN ENGINEERING** (BE. Computer Science & Engineering)  
**UNIVERSITY OF MYSORE**; MALNAD COLLEGE OF ENGG, HASSAN, INDIA

**Work Experience**

1. 2001 October – Till Date  
System Analyst; GTFS Strategic Business Intelligence, Dubai ([www.gtfs-gulf.com](http://www.gtfs-gulf.com))  
Deputed as Test Analyst at **RIYAD BANK**, Riyadh, KSA [Aug-Dec'02 & Aug'03-Till Date]
2. 2000 June – 2001 October  
System Analyst; CAL-INFO Bangalore, INDIA ([www.cal-info.com](http://www.cal-info.com))  
Deputed as Software Developer at **ANZ Information Technology**, Bangalore, INDIA  
A division **ANZ GRINDLAYS Group** ([www.anz-it.com](http://www.anz-it.com)) [Aug-Dec 2000]
3. 1998 November – 2000 May; Software Developer; LOGIN Technologies, Bangalore, INDIA

**Technical Skill-sets**PRIMARY SKILLS

OS: WINDOWS, UNIX, IBM-MAINFRAME  
TEST TOOLS: Rational Test Studio, SQA Basics, VU Scripting; Mercury-Load Runner  
DB: MS SQL Server 2000; ORACLE 9i; DB2  
Visual Studio .NET (ASP.Net, VB.NET, ADO.Net, C#, ASP 3, VB 6, JavaScript,  
VBScript, Crystal Reports; COM/DCOM, MS DNA/ .NET Architecture; Active-X, XML, DSO, XSL  
MS Commerce Server 2000/3, MS-SHAREPOINT Portal Server 2003; ACCPACK  
Accounting Package, Business Objects: Business Intelligence/Reporting Tool

SECONDARY SKILLS: Java, J2EE, JSP, C, C++, COBOL, LISP; ASL 8085, 8086

## Professional Experience

**1. Current Project – e-Banking Solutions, Riyadh Bank, Riyadh, KSA** Aug 2002-Till Date  
**Quality Control/Assurance Analyst;**

### Banking Solutions/Products:

- Investment Order Management and Settlement System- International Brokerage (IOMSS-IB)
- Investment Order Management and Settlement System- Local Brokerage (IOMSS-LB)
- RIYAD TADAWUL- Internet Trading
- SADAD-Electronic Bill Payment Service for the Kingdom of Saudi Arabia
- Electronic Banking Program-ATM Upgrade (IST Switch, RS2 BankWorks, ConCenter)
- e-Banking Solutions Phase II (Internet/WAP/Telephone Banking)
- Riyadh Bank Call Center – Siebel 7 Series
- B2B- Riyadh Bank e-Payment Gateway (Corporate Banking)
- Operational Data Source – BackOffice Administration
- Riyadh Bank Trade Finance
- National Information Centre (NIC) Payments Collection System via e-Banking Channels
- SAMA Rules & Regulations enforcement to all Banking Channels
- Customer Information System Golden Services & Customer Exposure Online Reporting

### Roles & Responsibilities

- System Integration and User Acceptance testing
- Designed and developed integrated systems for the management of Project Specifications, Test Objectives, Test Cases, Risks, Issues and Walkthrough results.
- QA Review of Requirements, System Design, Impact Analysis etc...
- Preparations of Test Plans, Test Strategies, Test Execution Plans, Test Reports
- To ensure that adequate Test Facilities are available to cover all Test eventualities
- Data Analysis; Data preparation
- To perform tests in accordance with test phase instructions and scripts
- Record test actions and occurrences in the test log, Analyze results, Raise Defect reports, Report on the outcome of tests and undertaken; Defect Tracking and Management
- Testing role within a Mainframe Development Environment: CICS; SYSTEMATICS
- Management of Automated tests using Test Tools
- Management of Production Migrations

### Responsibilities across Banking Product Categories

#### E-Banking Related

Involved in verification & validations of Common Banking functionalities like Account Statements, Utility Bill Payments, Fund Transfers, Remittances, Beneficiaries, Sub Users, Transaction Maintenance, Requests Tracking, Marketing/Messaging Admin, VASCO Security Token, IPO

#### ATM Related

ISTSwitch Requirements, Limits; ATM Flows, Transaction Processing, Reversals; POS Transactions, Flows, Authorizations;

BankWorks-Debit Card Application Processing, Card Pin Production; Data Migration Study of ON/2 to ISTSwitch Database & Operational Data Sources to IST Switch; Data integrity testing of new IST Switch Database, Bank Works Database and existing databases

#### B2B Related

Electronic Funds Transfer (EFT) to Vendor and/or Employees; Payroll Transactions from Corporate Customers like SABIC, ARAMCO etc...Bank-To-Bank EFTs  
EFT payments for Treasury Financial Transactions; Miscellaneous EFT payments  
Electronic Bank Reconciliation and Settlements

#### Additional Responsibilities

Development & Maintenance of QC Test Management Tool: To efficiently track Projects, Test Scripts, Issues, Code Migrations, Project Documents and establish communication among Teams...

## Software Development Profile

### **CUSTOMER'S SALES SUPPORT SYTEM (CSS)**

**CLIENT: MASTERFOODS MIDDLE EAST, DUBAI and ARABIAN FOOD SUPPLIES, RIYADH, KSA**

ASP/VB/SQL Server/COM/XML-DSO/VB Scrip/Java Script

Employer – GTFS, Dubai

The objective of the solution is to provide MFME (Master-Foods, Middle East) with the ability to measure and improve recurring operational tasks which will result in the improvement, better alignment and targeted workforce and focuses. It is aimed to serve the needs for automation and control to help management for a better decision-making.

Application consists of following sub-systems:

- Route Accounting System : Via Palm Handheld devices - (Handheld application developed using Satellite Works)
- Sales Support and Analysis System (SSAS) – Web Application
- Integration with existing distributed application “Planned Delivery System” (PDS)

Responsibilities

- Team Player
- Implementation of SSAS – Administration Web Application (IIS, ASP, VB/COM, SQL Server, XML/DSO)
- Integration of Handheld data with SSAS – (VB Applications)
- Integration and Enhancements to existing PDS System

### **FINANCIAL REPORTS GENERATOR-PLUGIN for ACCPACK Accounting Package**

VB 6, ACCPACK Database (SQL Server 2000), MS EXCEL

Employer –GTFS LLC, Dubai

“Financial Reports Generator” tool allow users to extract and generate various reports from ACCPACK Accounting Package. It facilitates customization of Financial Reports to be formatted: A) by Monthly Columnar, B) Quarterly Columnar, C) Yearly Columnar, D) Summary, E)Totals Only, F)Compare values with Previous Year, G) Previous Month, H) Previous Quarter, I) Previous Period, J) Compare Change in Amount, K) Change in Percentage, L) Percentage of Expense, M) Percentage of Income columns etc with both Summary and Detailed format. Reports are presented in Excel Cross-tab/Tabular formats.

Responsibilities: Requirement Analysis, Design, Implementation and Unit Testing

### **ONE-TEAM BACK OFFICE AUTOMATION (OTBA),**

ASP/VB/SQL Server/COM/ VB Scrip/Java Script  
Bangalore; **ANZ-IT**

**Client: ANZ GRINDLAYS, AUSTRALIA**

Environment: ANZ Information Technology,

OTBA is a Management Tool to efficiently manage TRIPLE-A Projects within ANZ Group. (**TRIPLE-A** stands for **Access Analyze Action**, is a Task that every employee of the group accomplishes in order to gain Points/Ranking within the group). The tool automates entire back office process involved in the execution of TRIPLE-A Projects. It keeps track of all **TRIPLE-A** projects activities, analyze project's outcome, evaluate Employees performance, award, and notify / represent the summary of the events to the senior officials of the organization.

OTBA is a Web Application designed to access by corporate users (using NT Challenge Response Authentication). Based on designation, roles of the users, the application provides respective functionalities for each individual who are involved in the process of TRIPLE-A. The application uses MS Office Components to generate various reports in the forms of Power Point Presentations, MS-Word, MS-Excel incorporated with PIE charts/Graphs, etc.

Responsibilities:

Team Member, Involved in Development of Database Procedures, coding, unit testing, code review

C-RISK is a Credit Risk Management Solution developed for ANZ Grindalys Bank  
This application facilitate effective decision making and derive mitigation strategies based on risk analyses, Assessing risk quantification and risk modeling techniques.

Responsibilities:

Team Member, Involved in Development of Database Procedures, coding, unit testing, code review

**B2C-PORTAL - IC-BAZAR (<http://secure.islamicity.com/icbazar>) TJARA Networks, CA, USA**

MS-Commerce Server 2000, ASP, SQL Server, VB Scrip/JavaScript; Employer: CAL-INFO, Bangalore

IC-BAZAR is a B2C site developed on MS Commerce server 2000 Technology. The website is customized using the Retail Solution PUP, featured with multiple Catalogs and Customized to ease Customers from US and Canada, and Worldwide. To cater further business needs, additional modules were developed for administration, such as, the Order Management, Shipment Module, and Campaigning.

Responsibilities: Team Lead; Requirement analysis, Design & Coding, Deployment and Maintenance.

**GTFS – EAZYTEST “TEST MANAGEMENT TOOL” –GTFS, DUBAI**

Implemented at RIYAD BANK / Dubai-Emirates Bank International / Abu Dhabi – Islamic Bank

ASP .Net, SQL Server 2000, Crystal Reports 9

Employer – GTFS LLC, Dubai

EAZYTEST is a comprehensive web enabled test management solution designed to bring improved planning, organization, communication, resource management into every testing project. EAZYTEST is a central repository for all Project related activities like Project Documents, Test Scripts/Test Cases, Defect/Issues, Change Requests, Production Problems, and Migrations

Responsibilities: Requirement Analysis, Application Design, Development of whole Application

**Other Software Development Projects as Programmer**

A. ETHQUIZ Client: ETHICON, JOHNSON AND JOHNSON MIDDLE EAST, DUBAI

- ETHQUIZ is a web enabled, online quiz application developed for ETHICON

B. PAYSOFT Client: UNITED RACING & BLOODSTOCK BREEDERS, Bangalore. (UB Ltd.,)

- Payroll Application, designed taking care almost all the features required by a typical Indian Public / Private sector companies.

C. CHW LABORATORY <http://chw.org> Client: CHILDREN'S HOSPITAL OF WISCONSIN, USA

Lab Directory Maintenance an Extranet developed for Children's Health System USA. This site is also called as an Internet Hospital, which provides various reports of Laboratory Test Specifications

D. PATHEO <http://www.patheo.com> Client: PATHEO, Westminster, CA, USA

A Web enabled application for Trans Am / PATHEO Airlines for consolidation of their Travel Agents for Airline Ticketing.

**REFERENCES**

1. Aiedh Al-Zahrani, QC Manager, Riyad Bank, RIYADH, KSA
2. Ryan Carvalho, Project Manager, CNS Solutions, Abu Dhabi
3. Vijay D Phillips, Development Manager

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Date: September 14, 2005

Place: RIYADH

**EATHESHAM KHALEEL**