

“We are your partners in business problem solving..”

CEO’s Message

Our Purpose

ISO-Xpert is a prominent Management consulting company founded in 1997 in Pakistan. We offer multi-disciplinary consulting services in accordance with well recognized models of management such as ISO 9000, ISO 14000, SA 8000, WRAP, HACCP, OHSAS 18000, Oeko-Tex-100 etc.

Updating knowledge by continuous research and developing better systems is our hallmark. We believe the greatest responsibility a consultant shares in today’s world is providing awareness to entrepreneur on what changes are arising in terms of market needs and customer demands, in relation to their industries / products. Our duty is to provide the latest knowledge while supporting it with practical and tested systems.



Asim Khan
Chief Executive
ISO-Xpert



The Goal

Building a quality management system based on a proven process management framework is the most important step an organization can take to ensure a strong foundation for its future business success. ISO-Xpert is dedicated in helping manufacturer and service providers to become world-class organizations.

“The world-class organizations of tomorrow will be those that vigorously address quality and productivity today.”

Our Services Client perspective



Exide Paksitan Ltd.

“They Xperts not just in name only in name only. We at EXIDE are very much satisfied with their performance and strongly recommend ISO-Xpert to those who would like to receive expert advice and guidance on Quality Management Systems.”

Mr. Zaidi / Managing Director

Fazal Textiles Mills Ltd.

“I keep forgetting that ISO-Xpert is not our team and that they are another organization. The way they mingle with our own teams and take them along all the way it is really hard to figure out whom they have been certifying Fazal Textiles or themselves.”

Mr. Sohail Tabba / Chief Executive

Commodities & Textiles (Pvt.) Ltd.

“For composite units, seeking registration to ISO 9000 Quality Management System, I recommend ISO-Xpert very strongly as resident consultants.”

Mr. Fawad Usman / Director

Parsons Holding (Pvt.) Ltd.

“ISO-Xpert reminds me of a Chinese saying, Give a hungry man a fish and he will feed himself for a day, teach him how to fish and he can feed himself for life.”

Super Fashion (Pvt.) Ltd.

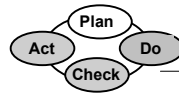
“ISO-Xpert has served us like good teachers gentle but firm, knowledgeable but generous, demanding but caring, looking back on these months of implementation efforts, I can safely say that their contribution and influence has remained very positive throughout.”

Mr. Faisal Atique / Director

LG Precold Ltd.

“After judging a lot of Consultants, ISO-Xpert became our final choice. Their prompt timings, presentations, professionalism, commitment, contribution, and on top of everything their dedication in implementing the Quality Management System at LG Precold Ltd. Helps us in making our decision.”

Mr. Raza Jafer / Chief Executive



Registered Consultant with M.O.S.T. Govt. Pakistan



ISO 9001:2000

ISO 9001:2000 Quality System Implementation

We are assisting companies in all aspects of management, but ISO 9000 quality system implementation is perhaps the hottest topic. We employ a staged approach as shown in the Outline of Programme below. Our service is very flexible and can be tailor-made to the needs of individual customers.

We understand what is required by the ISO 9000 Standards because we use them since they were introduced in Pakistan.

Our consultancy staff has substantial knowledge and experience in business, industry, auditing and certification technology. We have experience in the application and use of the ISO 9000 series of Standards in various kind of companies in Pakistan.

In order to ensure our service is of the highest possible quality, we aim at doing things right the first time. Clients requirements are clarified and defined before the project starts. Our consultancy service is provided by professional staff members who have substantial knowledge and experience to assist our clients in going for ISO 9000 certification.

Outline of Programme

Typically, the following shows the ISO 9000 Project Programme necessary for helping a Company to go for ISO 9000 Certification.

- Initial system review
- Assist in the preparation of a documented quality system
- System implementation
- Internal quality audit
- Final assessment for readiness (I.e. Pre-audit)
- Assist in going through the Certification Audit by the Certification Body

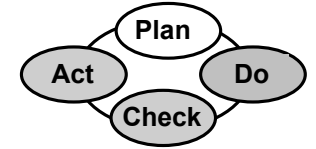
External Benefits

- Minimal variation in product quality.
- Minimal shipment delays due better control on production scheduling.
- Consistencies in taking care of customer needs and fewer customer complaints.
- A competitive advantage in international exports and better access to new markets.
- Instant recognition and a preferential treatment by buyers.
- Enhanced image of the company.
- More business and more profits.



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OUR ROLE

- Consultant
- Coach
- Tutor
- Trainer
- Auditor
- Project Manager

Approve Consultant of AOQC-MOODY International

About Us



Our Team & Our Strength

ISO-Xpert is a management & IT consulting company, registered with the Ministry of Science & Technology (MoST). We are committed to solve organizational, management & IT related problems, in order to promote best management practices in the country for the past six years. The company specializes in implementing customized solutions to help organizations meet and exceed their quality and performance objectives.

The Xpert team continually strives to improvise the business practices and processes in terms of productivity and quality in the corporate arena of Pakistan. Keeping the customer's specifications and expectations in mind, our consultants endeavor to train business organizations on various systems such as ISO 9000, ISO 14000, HACCP, CMM, OHSAS 18001, SA 8000, Customer Audit Compliance, Textile Factory Setup and related training courses.

We have a professional team of skilled and experienced Management & Engineering Consultants, Who are Foreign qualified MBA's, Textile/ Industry Engineers, Software Engineers, Structure Engineer, Chemist, Food Specialist, Doctors (PhD's), Designers and Marketing personnel. We believe that there is a lot of scope for focusing on quality in day's era.



HR Placement

Cultivating world class leadership for our clients

People. Knowledge. Innovation. These three words exemplify the core values that drive our service to customers. We understand people and how to match them with jobs where they will be productive and motivated. We share our knowledge with customers to help them manage their human resources more effectively. And we provide innovative technologies and creative solutions that help to make ISO-Xpert the easiest company to work with in the staffing and consulting industry.

Whether your company needs direct-hire or temp-to-hire employees or temporary associates for projects or unplanned staffing situations, we have the people. ISO-Xpert can help you to design and implement a staffing strategy to fit your needs. We strive to always anticipate our clients' needs and find ways to meet any challenge while maintaining high levels of ethics and integrity. Our unique experience allows us to provide direct hire candidates and temporary associates with a wide range of skills and expertise. ISO-Xpert has access to people with experience in the following areas among others:

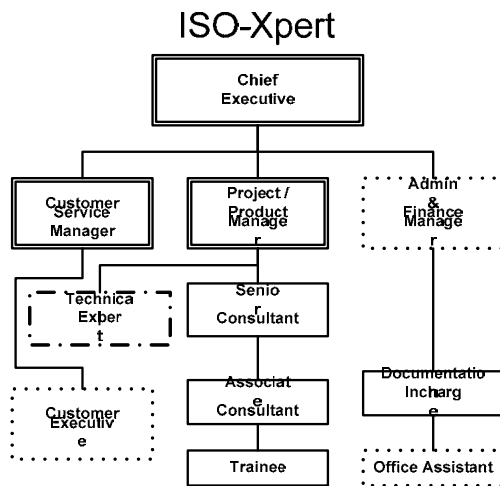
- | | |
|--------------------|--------------------------------|
| IT Manager | Administrative/Office Services |
| Production Manager | Quality Assurance Manager |
| Sales/Marketing | MR ISO |
| Merchandiser | Quality Controller |

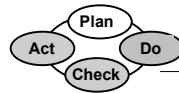
Each candidate is carefully screened, given an in-depth interview and are appropriate skills and tested to enable us to develop a complete profile to present to you. We assess each person for their ability to fit in your office and send only those who match your specifications.

Why ISO-Xpert

- Rigorously focus on industries, geographies and customers that have the strongest long-term growth opportunities for staffing services and solutions.
- Identify and pursue opportunities for strategic acquisitions that have the best potential to catalyze and enrich the core temporary staffing business
- Employees are provided with leadership and management behavioral training for heightened employee motivation, enhanced team building, "bottom line" increased productivity.
- Xperts consultants are adept at enabling our clients to maximize employee performance to meet constantly changing business need.

Balancing people with results





Six Sigma

Six Sigma Benefits

- **Comprehensive system for achieving and maximizing business success of leadership and performance**
 - **Reduces cost by 50% or more through a self-funded approach to improvement**
 - **Reduces the waste chain**
 - **Affords a better understanding of customer requirements**
 - **Improves delivery and quality performance**
 - **Provides critical process inputs needed to respond to, changing customer requirements**
 - **Develops robust products and processes**
 - **Drives improvements rapidly with internal resources**
- ROI exceeds 700%**

What Is Sigma and Why Do We Measure It?

The term sigma is taken from a letter in the Greek alphabet and is used in statistics as a measure of variation. For a business or manufacturing process, the sigma value is a metric that indicates how well that process is performing. The higher the sigma value, the better. Specifically, sigma measures the capability of the process to perform defect-free work. A defect is anything that results in customer dissatisfaction. With Six Sigma the common measurement index is "defects per unit," where a unit can be virtually anything—for instance, a component part, piece of material, line of code, administrative form, time frame, or distance. Sigma value indicates how often defects are likely to occur. As sigma increases, cost and cycle time go down while customer satisfaction goes up. Most companies operate at about three sigma, conforming to the US Governmental quality standards of 99% as established during World War II. At 99% defect-free, however, means: At least 200,000 wrong drug prescriptions each year Two short or long landings at major airports each day 5,000 incorrect surgical procedures every week 20,000 lost articles of mail per hour Unsafe drinking water for almost 15 minutes each day No electricity for almost 7 hours each month 50 dropped newborn babies each day Six Sigma is the goal, which means products and processes will experience only 3.4 defects per million opportunities, or 99.99966% good. When we say a process is at Six Sigma, we are saying it is the best in its class. Facility with statistics is beneficial in understanding Six Sigma, but the real emphasis of the methodology falls on business management. The fundamental objective of Six Sigma is customer satisfaction through continuous improvement in quality.

Key Concepts of Six Sigma

At its core, Six Sigma revolves around a few key concepts.

Critical to Quality: Attributes most important to the customer

Defect: Failing to deliver what the customer wants

Process Capability: What your process can deliver

Variation: What the customer sees and feels

Stable Operations: Ensuring consistent, predictable processes to improve what the customer sees and feels

Design for Six Sigma: Designing to meet customer needs and process capability

Brief History

ISO-Xpert was founded in 1997 in Pakistan. Initially, our Company was recognized as a specialist in ISO 9000 Quality Management System consulting, serving multinational corporations, major local organizations, as well as Small and Medium Enterprises (SME's).

Today, ISO-Xpert and Technical Experts has been developed as a provider of multi-disciplinary professional services.

We have served over 100 clients who are in the fields of textiles, leather, information technology, architects, engineering, building construction, health & medical, trading, pharmaceutical, chemicals, cement, transportation, oil & petroleum, manufacturing, printing, banking & finance, buying house, shipping, labs and Government organizations.



The Management Consultancy Services of ISO-Xpert helps clients maximize their business performance by integrating internationally recognized management models, business process innovations and performance enhancements.

Drawing on the knowledge and skills of qualified professionals, we help our clients solve complex business problems and upgrade their management skills and systems.

ISX KNOWLEDGE DBA	Figures
Presentations on each Subjects	150 plus
Standards (ASTM/ISO/BS)	205 plus
Quizzes	60
Sample Procedures	300 plus
Sample Job Descriptions	400 plus
Sample Process Flows	90
Sample Work Instructions	400 plus
Sample Formats	600 plus
Sample Manuals	80 plus
Training Software	12
Course	30
Total Products offered	15 plus



**Customs-Trade Partnership
Against Terrorism
(C-TPAT)
Supply Chain Security for U.S. Customs &
Export**

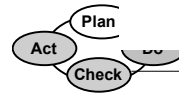
**C-TPAT Compliance Management
We as an approved Consultant, Trainer & Reseller of SCS.**



**CTPAT Benefits to
Industries**

- Fewer Inspection
- “Fast Track” Treatment
- Participation in C-TPAT Sponsored Seminars
- Eligibility for Account -based processes
- Assigned account manager
- Self- policies and monitoring of own security practices
- Sharing of information and best practices among membership
- Risk mitigation
- Continuing of the global economy
- Improver Supply Chain Management

C-TPAT is the latest Security Standard created by the CBP. Post 9/11 measures had to be adopted promptly in order to protect the U.S. borders from terrorist threats. Therefore the CBP devised security measures to be adopted for all companies lined along the supply chain. This program was initially offered to manufactures, importers, and a few other firms. It has recently been expanded and continues to expand. You too can become a part of the C-TPAT community.



OHSAS 18001

Occupational Health and Safety Consulting & Certification

The Occupational Health and Safety Assessment Series (OHSAS 18001) Specification has been developed in response to customer demand for a recognizable occupational health and safety management system standard against which their management systems can be assessed and certified. It is published by the British Standards Institution.

There are sound financial reasons for reducing work related accidents and ill-health, as well as ethical and regulatory reasons. An organization should manage his activities in such a way as to anticipate and prevent circumstances that may result in occupational injury or ill-health.

The OHS Management System could be a part of the overall management system which includes organizational structure, planning activities, responsibilities, practices, procedures, processes and resources for developing, implementing, achieving, reviewing and maintaining the OHS policy, and so managing the OHS risks associated with the business of

Fees

Our quotations will be established based on the size, locations, complexity of organization and the nature of business of the client company. A preliminary visit/meeting may be arranged upon request.

**TYPICAL OHSAS
18001
CONSULTANCY
PROCESS**

- Step 1 : Start**
- Step 2 : Risk Assessment**
- Step 3 : Assist in Preparation of OHS Documentation**
- Step 4 : OHS System Implementation**
- Step 5 : OHS Internal Audit**
- Step 6 : Initial Assessment by Certification Body**
- Step 7 : Mock Audit by Consultant**
- Step 8 : Main Assessment by Certification Body**

Business/Financial Management Software Solution Quick Books



Customs-Trade
Partnership Against
Terrorism
(C-TPAT)
Supply Chain Security for U.S.
Customs & Export



Our Role

- We analyze the business.
- We customize
 - We configure
 - We Implement
 - We Train & Test.
 - Backup support.
 - (After service support)
 - But not data entry

Scope of Quick Books

- Accounts Receivables
- Accounts Payables
- Assets
- Bank
- Long-term Liabilities
& loan
- Budgeting
- Forecasting
- Income / Expense
- Accountant & Taxes
- Job costing / Estimates
- Inventory Management
- Payroll
- Business Planning
- Sales / Customers
- Purchase / Vendor
- Chart of Accounts
- Time Management
(Job / Employee)
- Decision Tools

Implementation/ Training

- Financial Management
- Project 2 months
- Design and Development
(10 - 15 days)
- Implementation
(15 - 30 days)
- Deployment and Training
(5 - 10 days)

Features of Quick Books

- QuickBooks Premier offers the most comprehensive financial management tools, including all the fast and easy tools of Regular and Pro. Plus, tools to achieve better results.
- Quickly create budgets and forecasts with existing Quick Books data easily create and track sales orders
- New! Cash Flow Projector Create a business plan with 3-year projected statements for loan applications
- Tools to meet specialised, complex needs build and easily track inventory “assemblies”

How Quick Books Assist You?



QuickBooks helps you manage your finances more effectively in less time than you spend now by simplifying the work you already do — like paying bills, invoicing customers, tracking sales tax, filling out purchase orders and much, much more.

But saving time is only part of the story. By tracking and organizing all your business information in one place, QuickBooks can generate reports that show you where you're making and spending your money. And that makes it easier for you to steer your business toward success. QuickBooks can help you.

Maximize customer satisfaction by serving your customers more efficiently and professionally

Know how your business is doing with instant reports that show you exactly where you stand

Get the numbers you need for taxes or your accountant in minutes — not days or weeks

Ultimately, QuickBooks can help you work more productively and make informed decisions that give your business an edge. Here are just a few examples.

fast and easy tools to help save time. Organise information in one place and manage business finances with confidence. Save time on routine tasks, like invoicing customers, paying bills and tracking expenses. With all your information in one place, it's easy to create reports and quickly find information. QuickBooks is easy to learn and use. Easily fill out familiar forms like cheques and invoices— QuickBooks guides you through tasks step-by-step. Just enter your transactions and QuickBooks automatically does the math and accounting for you.

ISO-Xpert are these to assist You.

Exactly, It's just that! The C-TPAT standard is totally optional and we as consultants advise our customers the numerous possibilities on why they should opt for such security profiles like many clients before, your firm too will realize the benefits of the C-TPAT, and how security measures progress along your supply chain eventually yielding to a better, safer business.

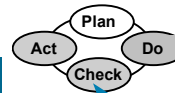
We are there to protect your communications from unwanted disclosures to third parties. No other professional can give you this privilege because in the process of your company's internal review you are bound to find out documents and information that you will prefer to keep confidential. Basically, there is no need to hide your flaws when you can avoid them. Another reason to hire ISO-Xpert is that we are the consultants who think and work differently from other professionals. We are partially consultants, who guide, and partially advocates who defend our clients and their companies. We are the ones who will obtain facts and advance them in favor of the good will of your company. In other words, we benefit the ones we represent

Why need ISO-Xpert?

As started before, the C-TPAT is an entirely voluntary standard. We, as consultants will guide and steer you when agreeing, signing, and submitting the C-TPAT Agreement to voluntarily participate. ISO-Xpert will also be there to explain to you all the agreements but remember that by signing and submitting the agreement, you are making a representation to the federal enforcement agency

where you need to seek advise from a consultant).

HR Management Solution Performance Management Information



Who can Implement this Software?

(Manufacturing textiles & clothing, pharmaceutical & Chemicals, engineering & Automotive, Banks, Hotels, Hospitals, Educa-

Everything You Need to Easily Manage at Your Workforce

Manages all your crucial personnel tasks with ease

- Keeps accurate attendance records

Automatically reminds you of important personnel-related tasks

- Puts critical employee and benefit information at your fingertips
- Reminds you of key benefit eligibility and review dates, birthdays, and more
- Gives you confidence to handle legally sensitive events such as hiring, promotions, reviews, and terminations
- Provides important HR advice and information

Helps you create a customized employee handbook quickly and easily

- Creates a comprehensive, legally appropriate employee handbook
- Communicates important company policies
- Saves hours of time and makes sure nothing slips through the cracks
- Keeps a historical record of any policy revisions
- Easily publishes your handbook on paper, on your network, or over your company intranet

Writes effective job descriptions and helps you hire right

- Writes legally appropriate, ADA-compliant job descriptions in minutes
- Adds important competencies to better define job requirements
- Sets the stage for good performance by providing a clear understanding of expectations
- Provides a basis for dealing with poor performance
- Helps you defend your organization against employee lawsuits

Helps you write meaningful employee reviews in just minutes

- Makes writing an employee review amazingly fast and easy
- Automatically generates informative, clearly written text to support your ratings
- Lets you determine performance elements, assign weights, and identify individual goals
- Identifies legally sensitive wording and suggests appropriate alternatives
- Helps you manage employee performance issues with confidence
- Tracks performance-related details year-round
- Alerts you to upcoming reviews so you can be prepared

DEVELOP

Performance Impact System enables users to create development plans that boost employee performance.

- Build competency-based development plans
- Incorporate development ideas for both strong and weak performance
- Include your organization's own training and development resources
- Create reports that provide insight into strategic workforce management

APPRAISE

Getting past the blank page can be the hardest part of the review process. Performance Impact System's Intelli-Text technology generates clear, concise supporting text based on the manager's input.

- Choose from 55 behaviorally-based competencies
- Copy log entries and goal progress notes directly to reviews
- Use the Language Checker to audit for illegal or inappropriate word choices
- Enable joint employee/manager review process with employee self-review
- Route reviews for comments and input from others*
- Request multiple-source feedback with optional Multi-Rater module*

1

SET GOALS

Performance Impact System's robust goal management features enable you to drive performance by aligning individual contributions with strategic objectives.

- Set employee goals that support group objectives*
- Align goals with organizational objectives for strategic goal management*
- Use cascading goals to show employees how their goals support higher-level objectives*
- Track goal progress and measure results
- Create multi-level goal pools for mass goal distribution*

DOCUMENT

Performance Impact System's employee log encourages managers to provide feedback all year long — and helps ensure that your organization's employment decisions can stand up in court.

- Document performance milestones and critical incidents year round
- Receive automatic reminders to provide frequent feedback
- Capture discussion notes that support the feedback process

COACH

Performance Impact System actually teaches managers how to maximize employee potential and manage better by using proven coaching techniques.

- Access over 2,000 competency-linked coaching ideas
- Choose from ideas to challenge high achievers and improve under-performers
- Receive just-in-time training on coaching techniques

* Feature available only in Performance Impact Enterprise version.

4

3

Ultimate Employer

(Build employee's confidence)

Everything you need to easily manage your workforce. Contains four of our best selling programs (People Manager, Performance Now, Descriptions Now, and Policies Now) so you can manage crucial personnel tasks and write meaningful employee reviews, effective job descriptions, and customized personnel policies.

1- Policies Now

Write, publish and maintain highly customized, legally appropriate employment policy manuals that reflect your organization's culture and values.

2- Descriptions Now:

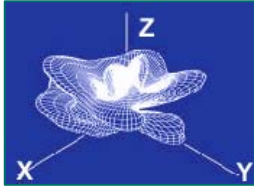
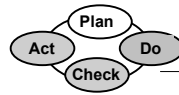
A complete, customizable solution for creating and managing job descriptions across your organization

3- People Manager:

People Manager makes it easy to keep accurate personnel records and document actions like hiring, promotions, reviews or terminations. It reminds you about important events like benefits eligibility dates, and it gives you flexible options for tracking attendance and interfacing with your payroll service. It's like having a full time HR expert to centralize all your employee information, alert you to the legal significance of employee management issues, and provide you with expert human resource advice. Spend less time wondering about what you might have overlooked. Protect your company from litigation and build employee confidence by making sure nothing falls through the cracks! Get organized. Get informed. Get People Manager

4- Performance Now:

Developed for small to mid-sized organizations, Performance Impact Workplace transforms employee review writing into an effective, year-round performance management solution for your entire organization.



Enterprise Resource Planning (ERP)

Harness your ERP's full potential to improve your bottom line.

ERP software is designed to automate the basic processes of an organization with the goal of integrating information across the company.

Enterprise resource planning software, or ERP, doesn't live up to its acronym. Forget about planning—it doesn't do that—and forget about resource, a throwaway term. But remember the enterprise part. This is ERP's true ambition. It attempts to integrate all departments and functions across a company onto a single computer system that can serve the particular needs of the different departments. It is indeed a tall order, building a single software program that serves the needs of the finance people as well as the people of human resources and also the people involved in the warehouse. Each of these departments typically has its own computer system, optimized for the work to be performed by the department. But ERP combines them all together into a single integrated software program that runs on a single database so that the various departments can more readily share information and communicate with each other effectively.

What will ERP fix in my business?

There are four major reasons why companies undertake ERP:

- To integrate financial data
- To standardizes manufacturing processes such as Production planning, Quality control, Inventory etc.
- To standardizes Human Resource information
- To connect group organization or sites for sharing real time information.



SA-8000/ The AVE Sector Model/Customer Standard (Integrated Social Compliance System)

SA 8000 Requirements

- Child Labor
- Forced Labor
- Health and Safety
- Freedom of Association and Right to Collective Bargaining
- Discrimination
- Disciplinary Practices
- Working Hours s
- Compensation
- Management Systems
- Management Review
- Company Representative
- Planning & Implementation
- Control of Suppliers
- Outside Communication
- Access of verification
- Records Retention



SOCIAL ACCOUNTABILITY

SA 8000 or 'Social Accountability 8000' is a standard developed to promote socially responsible business. It sets standards and expectations regarding areas such as health and safety, child labor, forced labor, freedom of association, discrimination, disciplinary practices, working hours, and compensation together with the management systems to deliver them.

Services Include:

- Executive Overview
- Gap Analysis Assessment
- Implementation Course
- Documentation & Readiness Review
- Internal Auditor Training
- Lead Auditor Training
- General Consultation

Which Companies Should Be Involved:

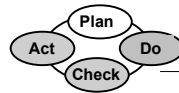
Any company, in any industry, and of any size that desires to have a socially responsible work-place.

ISO-Xpert only uses Qualified Auditors in providing these services to our clients.

Pricing is stated in local currency for courses provided in Pakistan and does not include course materials or travel expenses for the instructor.

ERP Benefits

- A totally integrated management tool
- Easy operations with have multiple locations or telecommunications
- Minimize delays / duplication of work
- Optimize use of man / machine at Global Export
- Paperless environment
- Prompt decision support on day to day events
- Comprehensive database of information
- Earlier ROI with ERP than with other applications
- Online link with customers, suppliers and agents— integration beyond the company



ISO 14000 Environment



Environment Management Consulting & Certification

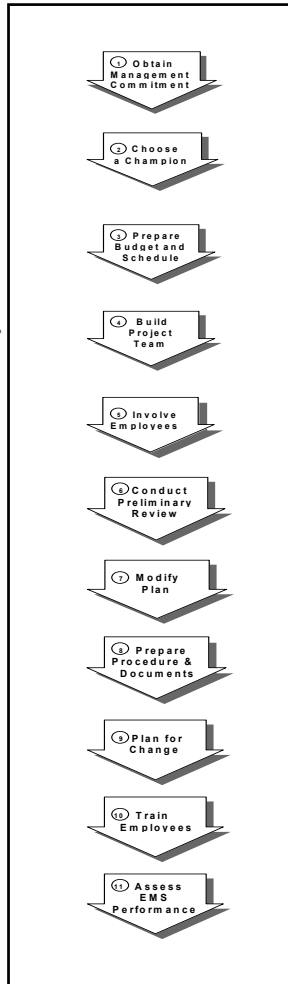
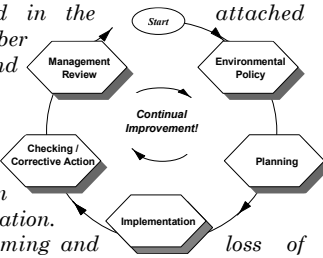
To prevent the adverse environmental effects, Government of Pakistan has permitted fixed levels of pollution and will be taking strict measures against those industries exceeding these limits as mentioned in the attached article of Thursday, November 11, 1999 in daily Dawn and The News.

Environmental pollution is on the rise. The most responsible factor is human activity and industrialization. This has led to global warming and loss of biological diversity that is most severe in rain forests and cosmopolitan cities. Burning fossil fuels and discharging toxic chemical wastes not only contaminates land, air and water but also damages the entire ecosystem.

ISO-XPERT will counsel you comply with the National Environmental Quality Standards (NEQS) and execute ISO 14000 in your organization. The implementation of the standards will maintain your operations in accordance with the environmental requirements and provide you a better understanding of the content, applicability, and feasibility of the necessary actions to correct discrepancies and deficiencies in your system.

The journey towards this Environment Management System may seem very complex and incompatible but we will tell you how to get there efficiently and productively.

NEQS Standard (National Environment Quality Standard)



Courses contd.



Internal Quality Auditing Course

1 Days for 8 participant at client site (Rs. 15000/-)
An internal audit-training course as per the requirements of ISO guidelines 10011-1, 10011-2 and 3. Qualifying candidates are fully capable of planning and executing a company wide internal audit Programme. The course also addresses the reporting mechanisms for communication.

Environmental Auditing

2 Days (Rs. 16000)
Same purpose of finding conformance to the Environmental Goals and Targets as well as the in ascertaining the health of the Environmental Management System. As per ISO guidelines 14011, 14012 and 14013.

Statistical Techniques and their application in Manufacturing Industry

2 Day (Rs.12000)
The course is targeted at the line managers, process owners and the QC inspectors. It is designed to give them applied knowledge of some of the statistical tools such as control charts and histograms. At the end of the course it can be expected out of the nominees that they could analyse the need for statistical methods for their respective business processes and successfully apply some of the techniques.

Creating a Worker Health and Safety system SA-800/OHSAS 18001

1 Day (Rs.8000)
Increasingly, worker health, safety and work conditions are becoming an important issue with the Western importers. Here your management will be taught the basic requirements in creating a Occupational health and safety system (OHSAS) that is in line with the International requirements

How to create a system of inspection, testing & control of non-conforming products

2 Days (Rs.12000)
This course addresses the core issues related to Quality Control. It explains how to prepare an inspection plan for the product related inspections. Setting of correct sampling plans, criteria for acceptance/rejection, records and inspection reports are also the activities that are included. Additionally in the vent of discovery of non-

HACCP Awareness Course

1 Days for 8 participant at client site (Rs. 15000/-)
Practical methods for performing Hazard Analysis and Critical Control Points (HACCP) of food and pharmaceutical systems that will address federal regulatory requirements. You will learn how to apply HACCP to food processing establishments including meat, poultry, seafood, retail grocery, and restaurants, and for pharmaceutical manufacturers

CMM Awareness Course

2 Days workshop (Rs. 8,000/- for each participant)
Defining, stabilizing, and then improving the processes by which software is managed and developed has shown to be the path that has allowed companies to cope with the ever increasing complexity of software development. CMM "staged" model concept represents a natural growth in a company's software maturity

Eco-Labeling Certification Course

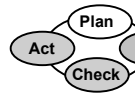
1 Days workshop (Rs. 8,000/- for each participant)
This course covers the core issue of Eco-Labeling demanded by western world for Textile and Leather products. Eco-Labeling is a well recognized product certification standard, it is based on scientific research with allowable limits of hazards in textiles. In this course your management will be taught on the basic requirements in creating and understanding Eco-Labeling and how to be awarded certification.

Operations Management

4 Days workshop (Rs. 12,000/- for each participant)
This course presents a variety of topics that highlight contemporary problems and issues related to operations management. Emphasis is on production and operations planning, environmental health and safety, materials management, and quality systems. Upon completion, students should be able to demonstrate the ability to make decisions and resolve problems in an operations management environment. This course is a unique concentration requirement of the Operations Management concentration in the Business Administration program.

Introduction to WRAP standard

1 Days workshop (Rs. 8,000/- for each participant)
The objective of the WRAP Certification Program is to promote and certify lawful, humane and ethical manufacturing throughout the world. Increasingly, worker health, safety and work conditions are becoming an important issue with the Western importers. Here your management will be taught the basic requirements in creating a Worldwide Responsible Apparel Production (WRAP) that is in line with the International requirements



Our Training Resources

General Awareness Workshop on ISO 9001: 2000

Half Day for 6-8 participant (Rs.6000/-)

For organizations whose management needs to be introduced to the ISO 9000 series of Quality Management Systems.

Workshop on ISO 9001: 2000 version

1 Day (Rs.8000)

An introduction to the new version of ISO 9001 Standard and its comparison with its previous issue. Targeted for organizations that are fully aware of the 1994 version of the standard and who would like to know the new requirements

Workshop on ISO 14001: 1996

1 Day (Rs.8000)

An introductory course on the Environmental Management issues for companies that want to examine ISO 14001 Standard as a viable option to meet their environmental obligations to Government as well as foreign buyers

Environmental Protection Act 1997 & NEQS 1999

1 Day (Rs.6000)

An insight into the first environmental regulation of Pakistan. The reasons why it was created and its implications on your line of business. The course also covers the usual areas in your industry where the chances of default are likely with technological solutions that typically work.

Document and Data Control (Paper/ Online Environment)

3 Days (Rs.12000/-)

Any documentation effort is bound to derail if the participants are not fully aware of the spirit of document control. Things like drafting, reviewing and approving documents.

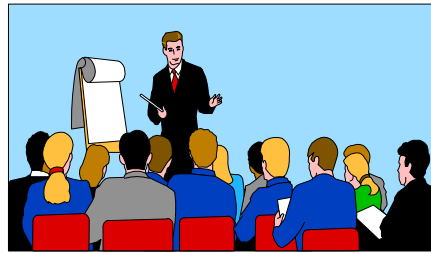
The course addresses issues such as what is the best way to route drafts, reviews and approvals. Explains authorities should be assigned for which type of documents. What are the best and securest ways to distribute documents, retrieve them, display them for ready reference.

The issues of amending and declaring documents redundant are also described in detail. After the course the participants are likely to become fully capable of designing, installing and implementing a very practical Document Control system as per their organizational needs.

Fire Safety and Emergency preparedness

1 Day (Rs.8000)

The objective of the course is to analyse the fire risks involved in the operations of the organization and to teach ways in combating them.



How to create world class filing & records management systems (Paper Filing)

1 Day (Rs.8000)

Maintaining paper records is much like maintaining a little garden. You don't do anything and weeds start growing everywhere. Keep them trimmed, neat and clean and the garden becomes the most beautiful place. The workshop aimed at the middle management explains the contemporary methods used in filing of records, defining retention periods and using the best methods available for long-term record storage and retrieval systems.

How to create a system of in-house training and HR development

1 Day (Rs.8000)

The course stresses the need for continuous in-house training and workers skills development. Techniques in identification of training needs, applying waivers against experience as well as conduct of in-house training courses and record keeping is addressed in the workshop.

Workshop on the Principals of Total Quality Management

1 Day (Rs.8000)

An introductory session with the top management in which the philosophy, history and current trends in TQM movement are communicated. Malcolm Baldrige National Quality Award Criteria is explained as a TQM model

Creating system for Vendor evaluation and control

1 Day (Rs.8000)

For organizations that heavily depend upon the vendors to supply them the raw materials of both quality as well as fully integrated with the production demands of your organization in quantity and delivery performance.

If your organization has been using invoice clearance as the only leverage tool for suppliers. Here are some fresh quantitative approaches for evaluation and a rating system for disciplining the suppliers.

How do we serve you..

Communications

Within ISO-Xpert, we share knowledge through a well organized management system which utilizes a large database of technological information, business and management models. We operates an intelligent network for the effective coordination and communications among our professionals. As such, we can quickly bring skills and expertise from our pool of consultants to deal with the complex, specialized or unusual issues that might arise and to meet any specific service the client requires.

When communicating with the clients, we make intensive use of the internet and for some materials which are not possible to be transmitted through the internet, we frequently employ professional courier service so as to enable information is delivered to the client in a fast and reliable manner.

Internally, we have established effective channel for communication between Top Management and staff so as to ascertain that we provide quality, responsive and value-added service to our clients at all times.

Multi-disciplinary Project Organization

The complex nature of today's business process and decision-making need to be supported by a multi-disciplinary professional service approach.

Coupled with our qualification, knowledge and experience in a broad spectrum of business processes, we have the unique capability to bring together the various management and technology disciplines needed for the project.

Through a strong team of skills and resources, our consultants manage major projects with project management skills, specialized expertise and local knowledge of the

client's business, from strategic planning through implementation.

Services will be delivered by consultants who are the best people in this field, highly qualified degree holders & professionals, have received thorough training and with solid experience throughout their careers. We constantly reinforce our quality standards and our commitment to our clients. In order to maintain this standard, ISO-Xpert invests a lot in training for our professionals.

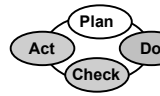
Our consultants share a common culture, uniform service methodology and a common commitment to excellence using state-of-the-art techniques to provide practical and value-added solutions to the clients.

This is further enhanced by working closely with Top Management in the provision of service and review of project status.

Value for Professional Charges

We want our clients to benefit from our service and we are dedicated to providing value-added solutions. We understand that the value for our charges is determined by our clients. So we have to continually monitor their level of satisfaction with our services and we intend to provide our clients with most cost effective professional services that demonstrate the value for money. We are interested in a long-term relationship with the client and you will find that the approach of delivering our professional services often aim at maintaining this relationship





Total Quality Management

We are assisting companies in all aspects of management, but the concept of Total Quality Management may be one of the hot topics that many companies would like to go for.

We can provide consultancy services in Total Quality Management to all sorts of businesses and industries.

We employ an approach which is based on the very well-known "Malcolm Baldridge" model generated in the USA.

As shown in the Outline of Programme below, our service can be tailor-made to the needs of individual clients.

Our consultancy staff has substantial knowledge and experience in commercial, engineering and industrial sectors.

Programme Outline

Topics to be covered in Total Quality Management :

1.0 Leadership

- 1.1 Senior Executive Leadership
- 1.2 Leadership System & Organization
- 1.3 Public Responsibility & Corporate Citizenship

2.0 Information and Analysis

- 2.1 Management of Information & Data
- 2.2 Competitive Comparisons & Benchmarking
- 2.3 Analysis & Use of Company Level Data

3.0 Strategic Planning

- 3.1 Strategy Development
- 3.2 Strategy Deployment

4.0 Human Resource Development and Management

- 4.1 Human Resource Planning & Evaluation

Fees

Our quotations will be established based on the size, location, complexity of organization and the nature of business of the client company. A preliminary visit may be paid to the client's premises upon request.

- 4.2 High Performance Work Systems
- 4.3 Employee Education, Training & Development
- 4.4 Employee Well-Being & Satisfaction

5.0 Process Management

- 5.1 Design and Introduction of Products and Services
- 5.2 Process Management : Product & Service Production & Delivery
- 5.3 Process Management : Support Services
- 5.4 Management of Supplier Performance

6.0 Business Results

- 6.1 Product and Service Quality Results
- 6.2 Company Operational & Financial Results
- 6.3 Human Resource Results
- 6.4 Supplier Performance Results

7.0 Customer Focus and Satisfaction

- 7.1 Customer & Market Knowledge
- 7.2 Customer Relationship Management
- 7.3 Customer Satisfaction Determination
- 7.4 Customer Satisfaction Results

Gap Analysis Visit

The Project implementation initiative typically begins with a Gap Analysis, in which a consultant from ISO-Xpert compares your company's current quality system, if any, to the ISO 9000, SA-8000, QS-9000, ISO 14000, OHSAS 18001, HACCP, ISO/IEC 17025, CMM or BS7799 elements, identifies any nonconformities in the quality system and recommends how to bring them into compliance with the elements.

Overview of Standard

ISO-XPERT will present a brief overview of the related standard or quality management systems, their individual elements and what needs to be done to become registered.

Write the Manual

ISO-XPERT will write your company's Manual, a document that aids in implementing your system; communicates policy, procedures and requirements; outlines goals and structures of the system and ensures compliance.

Write the procedures

ISO-XPERT will write your company's procedures, which cover the specific methods, strategies and principles that departments will use to perform activities within your quality system.

Liaise with registrar

ISO-XPERT will act as liaison between your company and the registrar, an accredited, third-party firm that performs an audit of your quality system, documentation and implementation in order for your organization to become registered.

Selection of Management Representative

ISO-XPERT will assist in selection of your Management Representative, who has the day-to-day responsibility for development and implementation of your system. This person also is the liaison between management and the registrar.

Implementation of procedures

ISO-XPERT will assist you in implementation of your procedures, ensuring compliance with respective standard elements and their requirements. Proper implementation brings you many benefits, including improved customer satisfaction, increased market share and greater competitive strength.

Training for Management Representative

ISO-XPERT will train your Management Representative on your selected standard, conducting internal audits and reporting on performance.

Internal Auditor training

ISO-XPERT also offers training for Internal Staff Auditors and the implementation of ISO & other standards.

Conducting internal audits

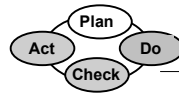
ISO-XPERT will assist you with your internal audits backed by our high-quality training of your company and quality system. Internal auditing will help you monitor implementation and the success of all departments in meeting respective standard requirement.

Taking corrective action

ISO-XPERT will assist you in taking corrective action to eliminate any nonconformity found during internal audits.

Pre-assessment and follow-up evaluation

ISO-XPERT will perform a pre-assessment of the implementation of your quality system and documentation, ensuring compliance with standard requirement. Any changes or corrections will be noted. A follow-up assessment is conducted to ensure all elements are in compliance and the system is ready for the registrar's evaluation.



Factory Setup & Layout Plan Services



HACCP :Food Industry

Hazard Analysis Critical Control Point

Why ISO-Xpert

- Foreign qualified Engineers
- Proper utilization of resources
- No wastage of material
- Strength of factory structure
- Inspection of existing structure
- Consideration of all environmental factors, including noise reduction, heat, ventilation, lightning etc.
- Compliance of all National & International Factory Laws. (ISO/ILO/Factory Act)
- 3D- Virtual Tour of your premises
- Complete records and tractability of material required and consumed

A company's facilities are often its largest single investment and a key to the effectiveness of its operations. We at ISO-Xpert design and manage factory buildings, office complexes, and other commercial and industrial facilities. We as engineers, architects, building managers of your project, provide information on various aspects of designing, evaluating, and selecting facilities plans.

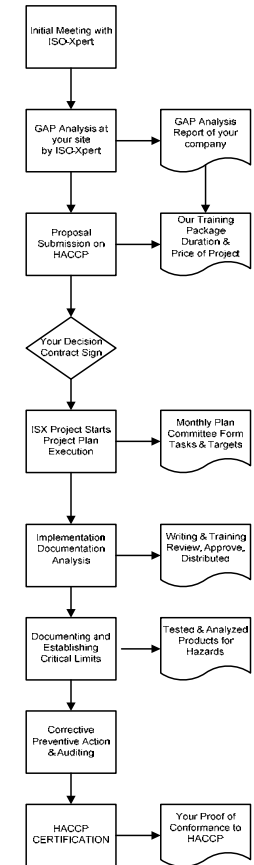
We consult with the latest strategies for managing different types of projects, and deliver solutions to a wide range of problems.

For example (contracts, regulatory matters, construction, while complying with International Standards, Customer Factory Evaluation, Safety requirement and maintenance).

We also provide consulting on work ergonomics issues on client request.

- Factory & End-Product Planning.
- Site Selection.
- Factory Layout and Design.
- Material Handling & Storage Planning.
- Safety & Evacuation Plan
- Office Space Planning & Lighting Standard.
- Laboratory Space Planning.
- Production Flow and Line Balancing
- Machines and Object Placement Plan
- Basic Amenities Plan (washrooms/water)
- Computer Modeling for Facility Design and Evaluation.
- Construction Management Systems.

HOW DO WE SERVE

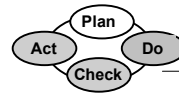


HACCP is used to assess and ensure food safety. Its modus operandi is to assess hazards and establish controls, and it is totally based on scientific principals to preserve food's quality, aroma, appearance and its texture. Ensuring of these factors also guarantees protection of nutritional value of food and food ingredients.

I am sure your kind-self is aware of the fact that in the very near future, developed countries will place an embargo on the import of food and food items from Pakistan and other less developed countries which are not in compliance and certified of HACCP standard/principles.

Advantages of HACCP:

- focuses on identifying and preventing hazards from contaminating food
- is based on sound science
- permits more efficient and effective government oversight, primarily because the record keeping allows investigators to see how well a firm is complying with food safety laws over a period rather than how well it is doing on any given day
- places responsibility for ensuring food safety appropriately on the food manufacturer or distributor
- helps food companies compete more effectively in the world market
- reduces barriers to international trade.



Eco-Labeling



Product Certification Textile & Leather products / Consulting & Certification

As you are aware of, that the Europeans now have established strict environmental standards for consumer products. Their laws require registration for new products, data sheets, industrial hygiene, packaging and environmental standards complying with national and EU standards.

The independent European textile research institutes have been working for years to arrive at a standard for gauging the ecological qualities of textile & leather products, in an objective and scientifically verifiable manner.

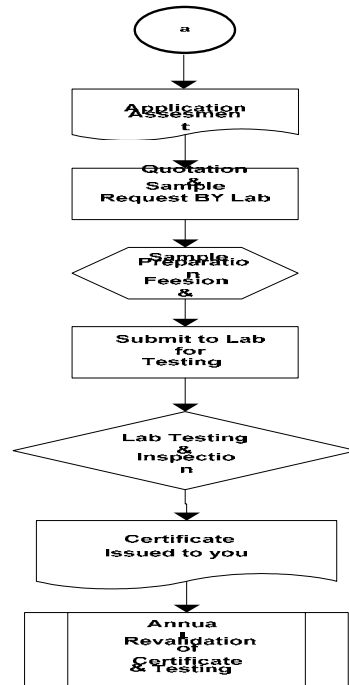
Our Eco-Labeling consultants are foreign qualified textile engineers who assist you in establishing the best eco-labeling system for your company. With help from the Xperts, you too can be certified Eco-Labeling in a period of three months.

We have successfully processed many Eco-Labeling certifications from different Eco-Labeling Lab of Pakistani Textile Exporters since we are the pioneers in this field & the only approved Eco-Labeling consultant for Pakistan by foreign labs.

Attached below is a brief summary of how this eco-label will help your organization meet specific requirements and can facilitate both entry and expansion into export markets especially of Europe. If you are interested to know more about the Eco-Labeling100 certification

HOW CAN WE SERVE YOU?

- Gathering info
- Explaining requirements
- Application Processing
- Assessment
- Quotation
- Sample preparation
- Testing charges
- Certification processing
- Re-Validation
- Scope Expansion
- Quality Assurance System
- Quality control requirements
- Eco-Labeling Training



SEI-CMM :Software Ind.



Capability Maturity Model (Level 1-5) for Software Industry

The purpose of Capability Maturity Model (CMM) Integration[®] is to provide guidance for improving your organization's processes and your ability to manage the development, acquisition, and maintenance of products and services. CMM Integration places proven practices into a structure that helps your organization assess its organizational maturity and process area capability, establish priorities for improvement, and guide the implementation of these improvements.

The Capability Maturity Model for Software describes the principles and practices underlying software process maturity and is intended to help software organizations improve the maturity of their software processes in terms of an evolutionary path from ad hoc, chaotic processes to mature, disciplined software processes. The CMM is organized into five maturity levels.

Initial. The software is characterized as ad hoc, and occasionally even chaotic. Few processes are defined, and success depends on individual effort and heroics.

Repeatable. Basic project management processes are established to track cost, schedule, and functionality. The necessary process discipline is in place to repeat earlier successes on projects with similar applications.

Defined. The software process for both management and engineering activities is documented, standardized, and integrated into a standard software process for the organization. All projects use an approved, tailored version of the organization's standard software process for developing and maintaining software.

Managed. Detailed measures of the software process and product quality are collected. Both the software process and products are quantitatively understood and controlled.

Optimizing. Continuous process improvement is enabled by quantitative feedback from the process and from piloting innovative ideas and technologies

CMM BENEFITS

Enhance Quality of Product.

Increase Productivity of Development Personnel.

Reduce Cost of Development.

Provide Better Estimates of Cost and Schedule.

Increase Management Visibility into Software Development.

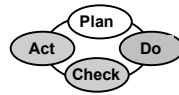
Reduce Software Development Risk.

Attract and Retain Higher Quality Software Developers and Managers.

Reduce Dependence on Heroes.

Reduce Risk of Defective Products.

Respond to Government Procurement Requirements



Facts & Benefits of Eco-Labeling your Organization

<i>ISX Service Features</i>	<i>Benefits and Facts</i>
Eco-Friendly label awarded to the company	Pre-compliance of WTO & UNEP requirements for textile producer; source: ITC website
Consumer confidence on your product & greater profits you can make	Ultimate customers are willing to pay better price for eco-labeled product. Charging extra for Eco- Labelling compliance products are standard practices and add 10-15% extra in standard price.
Aids in penetrating EU market	Europe share 26% of Pakistan's total textile export. EU is Pakistan's second biggest customer.
Train & Qualified Eco- Labelling Consultants	Foreign qualified textile engineers, consultants take complete care of your project. Technical advices are given almost in all aspects of Eco- Labelling related textile questions.
Maximum scope of your certificate (main benefit of ISO-Xpert consulting)	For Eco-Labeling certification, the main element is scope of certification. With ISO-Xpert you will get the widest scope of certification covering all types of fibers, processes and dyes. If you are once awarded a wider scope of certification, then the less you have to worry about new orders requirements.
One window, one step operation A Turn Key solution offered by ISO-Xpert	ISO-Xpert offers a complete package. You don't have to worry about other consultants and certification bodies' evaluations
15-20% cost saving on certification due to consulting	Cost saving due to ISX's consulting and knowledge of textiles and Eco-Labeling standard requirements for testing. ISO-Xpert reduces your cost of certification clearly.

Class Division for Product Labels

Product Class I

Products for babies (under 3 years of age)

Product Class II

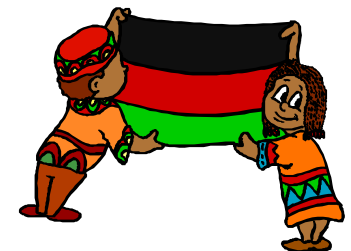
Products with direct skin contact

Product Class III

Products without direct skin contact with the skin

Product Class IV

Decorative material



WRAP :Garment Unit

WRAP Requirements

- Compliance with Laws and Workplace Regulations
- Prohibition of Forced Labor
- Prohibition of Child Labor
- Prohibition of Harassment or Abuse
- Compensation and Benefits
- Hours of Work
- Prohibition of Discrimination
- Health and Safety
- Freedom of Association
- Environment
- Customs Compliance
- Drug Interdiction

World Wide Responsible Apparel Production – WRAP CERTIFICATION PROGRAM

The objective of the WRAP Certification Program is to promote and certify lawful, humane and ethical manufacturing throughout the world.

Participation in the WRAP Certification Program demonstrates the sewn products industry's commitment to socially responsible business practices by adhering to the WRAP Production Principles.

The Program seeks to accomplish these objectives by certifying that production facilities engaged in manufacturing comply with the Worldwide Responsible Apparel Production Principles (the core standards that address labor practices, factory conditions, and environmental and customs compliance).

The Program is a factory-based certification program. Facilities that participate in the Program voluntarily agree that an independent monitor will evaluate the facility for compliance with the Principles.

A WRAP Certification Board, comprised of a renowned independent Board of Directors and Executive Staff, is responsible for the ongoing administration of the Program. The WRAP reviews facility compliance reports, approves independent monitors, and certifies facilities as complying with the Principles.