

Overview

Dexter Griffin has over twenty years experience in the Information Technology industry as Consultant, Systems Analyst, and Network Administrator. He has excellent experience in support and development activities utilizing Oracle, DB2, SQL Server, and Office 97/2000/XP/2003. Dexter is a MCSE:Security, and CompTIA Security+ certified professional in Windows. Dexter has extensive experience in designing, integrating, and maintaining many types of computer systems, software and hardware.

Experience Summary

Hardware:

PC Servers and Workstations, IBM RS/6000, IBM 32/34, Apple/MACINTOSH, DEC VAX, Service Manager/Tech, Routers, Gateways, Hubs/Switches

Software:

MCSE:Security/2003, CompTIA Security+, MCSA 2003, MCP 2000Pro, DB2, SQL SERVER, ORACLE, ACCESS 2/97/2000/2003, BUSINESS OBJECTS,SQL, WINDOWS 2000/98/ME/XP, WINDOWS Server 2003/2000/ NT, UNIX, AIX, MS-DOS, ,Novell Netware, VISUAL BASIC, C, CLIPPER, Crystal Reports, R&R Report Writer, FOXPRO, XBASE, VISUAL Studio/FOXPRO, Network/Internet, DBASE,

Experience Highlights

Consulting and contract (Siemens, KForce, IBM, Global Resources, OnForce, Pomeroy, etc)

4/2001-7/2001

Sara Lee Business Services

Sr. Systems Analyst

Environment: Visual Basic, DB2, Windows NT/2000, Crystal Reports, and Extensity

- * Responsible for technical support of Extensity travel expense software and 10 support staff personnel
- * Monitor inputs and outputs to and from Extensity to 20+ Sara Lee company accounting systems, returning detail reports and American Express debits and credits, automated email and web interface to over 17000 employees
- * Responsible for monitoring Extensity program and database servers, making hardware and software requests

11/94-1/2001

Metro Information Services

Information Systems Consultant

on contract at County of Mecklenburg

Environment: Visual Basic, DB2, Windows NT, IBM mainframe, Neon

- * Responsible for developing and maintaining Visual Basic applications for cell modem connected laptops to mainframe database utilizing Winsock API;
- * Visual Basic application for tokenized security from IBM mainframe DB2 platform using Neon middleware

on contract at Wachovia Bank

Environment: DB2, AIX, SQL, Visual Basic, Crystal Reports, IBM RS/6000, Access, Windows NT, Office 97

- * Responsible for developing data warehouse applications utilizing Business Objects in a large DB2 database (greater than one terabyte) on an RS/6000 AIX (Unix) platform
- * Duties included data verification, SQL procedures, IBM CAE, Business Objects installation and rollout to a large multi-department organization
- * Provide meta-data implementation and programmatically created and updated object-oriented data structures and reporting tools, using Access 97 and ODBC-connected Windows NT workstations and servers
- * Responsible for developing stored procedures and reports for database applications utilizing Crystal Reports and Visual Basic to Microsoft SQL server. This unit produced integrated and checked builds of automated scripts for installation of Windows NT applications for more than 10,000 workstations and servers

on contract at Wayne Steel

Environment: Access, Windows 95 and NT Server

- * Responsible for the conversion from Access 2.0 applications to Access 97 to perform under Office 97
- * Assisted with network problems with Windows NT 4.0 and Windows 95 Workstation

on contract at Sunland Fire Protection**Environment: MS Exchange, Windows 95 and NT Server**

- * Responsible for various support and installation activities including MS Exchange, MS Proxy Server installation, upgrade and installation of Windows 95 and NT Server, upgrade of CAD applications to Windows 95, and miscellaneous trouble-shooting and assistance

on contract at Sara Lee Knit Products**Environment: LAN, Clipper, Oracle, Windows NT, SQL, Visual Basic, Access, MS Exchange, Windows 95 and NT Server**

- * Responsible for support of LAN applications related to Team Hanes
- * Development activities include Clipper and Oracle versions 7.1 and 7.3 in Windows NT and OS/2 environments. Created ODBC applications using Microsoft Access version 2 and 7 for Oracle databases
- * Provided Oracle DBA functions to create, update, drop and maintain table spaces, tables, views and stored procedures
- * Utilized Oracle SQL Loader to download flat files from the mainframe to Oracle tables
- * Used Oracle SQL Plus to download flat files to Clipper tables on file server, create stored procedures for automated updating from mainframe, created stored procedures for Power Builder applications to update Oracle tables, and create SQL Plus procedures for reporting
- * Installed, maintained and provided user and developer level support for Windows NT 4.0/95 operating systems
- * Created and maintained reports in R&R SQL Oracle and R&R Xbase through versions 6.5. Installed, maintained and provided user and developer level support for Oracle SQLNET, R&R, Power Builder, and Microsoft Office applications
- * Created ODBC applications using Microsoft Access version 2 and 7 for Oracle databases

on contract at Banco Central**Environment: Visual FoxPro, Windows NT, EDI from IBM mainframe**

- * Assigned to develop an input and validation system using Visual FoxPro System was a clearing house for health insurance claims applications for Cruz Azul (Blue Cross) in Puerto Rico

on contract at Ryder Transportation and Logistics**Environment: Clipper, Borland C++, Novell, VB, MS Access, MS DOS, Windows/API**

- * Designed, developed, implemented and supported several software systems, including automated routing and passenger transportation systems, coded in Clipper, MS Access, Access Basic, and C++.
- * Duties included providing software support for Novell, Windows, MS-DOS and a host of development tools including version control, compilers, Access Runtime Support, Visual Basic, Windows/API and flow charting software.
- * Created and upgraded applications from DOS to Windows environment

Art Restoration Services**Environment: Clipper V5.2, Macintosh HyperCard**

- * Created applications for IBM utilizing CLIPPER V5.2 and Macintosh computers with HyperCard to catalog and archive art and historical objects for collectors. The applications created were for a commercial software package
- * Provided office automation, marketing support and training to Clients who purchased this software

1991-1993**SNL Financial/Institutional Investor Information Company****Systems Analyst and Network Administrator****Environment: CA-Clipper, Novell**

- * Responsible for CLIPPER v5.2 programming & customer support for a large financial database from which were generated faxed, bound & program accessible financial information & analysis formatted with Ventura Publisher
- * Programmed end-user support screens and supported users at outside financial companies Analysts
- * Provided specification, acquisition, integration and implementation of hardware and software for a Novell v 3.11 networked environment, increasing from 28 to 85 stations. Utilization of network approached seven days a week and 24 hours a day
- * Setup and supported 20 automated FAX and five modem computer stations and a bulletin board system. Other software and hardware supported included cc:Mail e-mail, stock and company CDROM data retrieval systems, stock market satellite feeds, image scanning and several stand-alone FAX machines

1991

Computer Solutions

CAD Support Specialist

Environment: DataCAD, Works, Word Perfect, Page Maker, Power Point, Lotus, Excel, dBase

- * Provided CAD support for AutoCAD, Release 10 & ~ 1 on an IBM, Macintosh and Sun platforms; software support for DataCAD, Works, Word Perfect, Page Maker, Power Point, LOTUS 123, Excel, dBase and Clipper for IBM DOS and Windows and Macintosh computers
- * Hardware configuration, integration and repair for IBM, *Compaq*, Macintosh computers, plotters, digitizer, scanners, CD-ROMs, hires and list display adapters and monitors including Nth and NEC

1990

Connecting Point

Technician

Environment: Page Maker, Word Perfect, MS Word and Windows

- * **Responsibilities included configuration, assembly, diagnosis and repair of computers, printers and scanners**
- * Installed, configured and supported several software packages including Page Maker, Word Perfect, MS Word and Windows

1988-1990

Entre Computer Center

Computer Service Manager

Environment: IBM PS/2, Compaq

- * Responsibilities included supervising, scheduling and training of three computer service technicians in configuration, assembly, diagnosis, repair and end user support of IBM PS/2 and Compaq computers
- * Provided technical support and training for the staff and to end-users in software, hardware and communications

1986-1988

EcoTech

Manufacturing Coordinator/Network Administrator

Environment: IBM, FORTRAN, C, Pascal, VAX VMS, Unix V

- * Created and maintained clerical and technical structures relating to the development, purchasing, component and product inventory, production, sales and shipping
- * Specified and/or created appropriate software and procedures to implement solutions in a rapidly expanding small company
- * Performed Cost analysis, Project Scheduling, Resource Utilization and the development and implementation of procedures
- * Responsibilities included marketing support, customer hardware and software support for 32-bit co-processor cards for IBM compatibles
- * Helped customers in porting user software in FORTRAN, C, Pascal from mainframe and minicomputers such as VAX VMS and UNIX V to IBM MSDOS and UNIX V environments

1985-1986

ComputerLand

Computer Service Technician

Environment: CAD, DOS, Windows

- * Responsible for the repair and setup of IBM, Compaq, AT&T, Hewlett Packard, Panasonic and other computers and peripherals
- * Specialized in CAD, Accounting, POS and desktop publishing software and hardware

1983-1985

Entre Computer Center

Computer Service Manager

Environment: LAN

- * Managed service staff of three, managed service inventory
- * Duties included specification, setup, and customer familiarization of computer equipment and software
- * Received factory authorized training in various hardware and technologies
- * Produced custom cabling for non-standard printers, LANs and modem