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April 8, 2005

To Whom It May Concern:

This letter of recommendation is for STEVE HAYES. Steve worked with us and directly for me from January through March of 2005. During that time I observed Steve's network skills and programming knowledge first hand and I have seen none better in my 34 years in this business. He accompanied me on several client site visits during that time frame. His dedication to the company and his people skills were flawless. His skill set was a definite asset to this company and I am sorry to see him leave.

Thank You

A handwritten signature in black ink, appearing to read "Rex Oliver", written over the "Thank You" text.

Rex Oliver
Project Manager
Global Support Division
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