

# Richard L. Churchill

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## Profile

Senior Software Quality Assurance Engineer with 6.5 years experience in testing high-end customer relationship management software. Comprehensive background in testing distributed client/server applications. Highly skilled in writing data-driven automated test code using QA-Partner and COM based test suites using Visual Basic. Extensive experience in isolating, reporting, tracking, and resolving software related issues. Strong background in database design, maintenance, and recovery.

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## Career History

Mosaix Incorporated, Alameda, Ca. December 1997  
Senior Software Quality Assurance Engineer March 1999

- Acted as mentor and technical lead for eight member automated testing team.
- Developed Visual Basic applications for testing our entire suite of COM interfaces for use with Microsoft's newly created Transaction and IIS Servers,
- Debugged the most complex and highest priority issues in our automated test library.
- Created COM based tools for special cases that could not be handled by our 3<sup>rd</sup> Party automation software, using the Win32 API.

Mosaix Incorporated, Alameda, Ca. June 1996  
Software Quality Assurance Engineer Nov. 1997

- Created highly innovative VB IDE add-in, which enumerated the interfaces within a given type library; captured the function and attribute prototypes; checked for prototype changes between builds; and created a complete framework for testing the component object model within a Visual Basic environment.
- Was acting Database Administrator for our 'Software Problem Report' tracking system, which was a custom VB front-end application that used ADO/ODBC to interface with a back-end SQL Server database platform.
- Awarded for being one of Mosaix' five most valuable employee's, during this software release cycle.

Mosaix Incorporated, Alameda, Ca. May 1994  
Associate Quality Assurance Engineer October 1997

- Rapidly became the most prolific and proficient member of our testing team, in writing automated test scripts, using QAP 2.0.
- Played significant role in moving our department away from top-down procedural based programs, into object oriented data driven test suites. Thereby, increasing the overall productivity of the entire testing team.

<b>Career History</b> (continued)		
Viewstar, Emeryville, Ca. Software Configurations Specialist	Produced custom installation scripts for all outgoing orders. Put in place order fulfillment procedures that reduced order processing errors to virtually zero. Created 'Customer Configurations' database to track total number of licenses currently held by each customer, for each product offered in the Viewstar product line.	October 1992 April 1994
Mariall Apparel Inc., San Francisco, CA Warehouse Manager	Oversaw daily Shipping & Receiving operations. Prioritized daily shipping requirements; pulled, checked, and packed orders. Prepared UPS, FedEx, and Common Carrier shipping logs.	July 1991 October 1992
Isadora Incorporate, San Francisco, CA. Warehouse Manager / Customer Service Representative	Received and entered all incoming orders into MAI Basic4 computer system. Prioritized daily shipping requirements. Created Pick Tickets, pulled, checked and packed orders. Created invoices and submitted daily sales to our factor for processing.	January 1990 June 1991
Presentables-Cinzia Inc. Sausalito, CA. Accounting Clerk	Analyzed, classified, and resolved past-due accounts; processed cash receipts; calculated balances due for accounts payable; calculated monthly Sales representative commissions; arbitrated customer disputes.	October 1987 December 1989
Central Time Inspection Company, Homewood, IL Assistant manager	Created and maintained inventory control database using dBase2. Reconciled accounts payable and railroad employee payroll deductions. Assisted in sales, delivery and repair of merchandise.	June 1983 September 1987

### **Skills**

Languages:	Visual Basic, VB Script, SQL, HTML, QAP/Visual 4Test
OS:	NT 4.0, NT 3.51, Win XP, Win 2000, Win 9.X, WFW 3.11, Win 3.1
Database:	Microsoft SQL Server 6.5, Oracle, Access, ODBC
Other:	Microsoft Office Suite (2000), Visual SourceSafe, PVCS, Visio

### **Education**

1988	Computer Learning Center of S.F: Programming Curriculum
1987	Prairie State Community College: Data Processing Curriculum
1998	Microsoft Visual Basic 5.0
1997	Windows Open System Architecture I & II
1997	Microsoft SQL Server Administration – Version 6.5
1997	NT 3.51 Workstation Administration