Ahmed Hosny

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OBJECTIVE:

Seeking a position in Project Coordination to lead, coordinate, and manage projects and use my wide expertise to develop / implement world class systems.

MAJOR ACHIEVEMENTS:

- Rehab city Voice recognition call center & work flow management system designing implementation and delivering.
- Equate petrochemical company Workforce management system.
- Implementing of BTS-DA search engine in Telecom Egypt Directory Assistance.
- Designing and implementing Enhanced-DA to the existing BTS-DA to add more information to the subscribers and make them searchable.
- Making a GIS application over Microstation cad engine in Egyptian National Defense Council.

AREAS OF EXPERTISE:

- Organizational Development.
- Administrative & Operational Procedures.
- Process Change & Re-Engineering.
- Technology Support & Integration.
- Business Development Strategy.
- Research & Analysis.

EXPERIENCE:

2004 – Now **Unitel / Com.Com**

2004 – 2005 **Senior software engineer**

- TE Directory Assistance analysis.
- Migrated the Old data from TE to the new BTS-DA.
- Established the procedure to update the TE Directory Assistance DB from the provider and synchronies it with the TE manual updates.
- Preparing a team to develop a speech application using brand new voice technologies like Sakhr & Nuance TTS & ASR.

2005 – Now   **Com.Com Manager**

- A company dedicated to develop web based solutions, sell hosting & domain names.
- Add more tools used by the developer like considering PHP as a main scripting tool.
- Developing web sites using Content Management System as Joomla & Typo3.
- Trying to move to mobile application using flash light.
- Going to ERP – CRM implementation & customization on an open source Adempiere / Compiere.
- Keeps the business running (40 + customers).

2004 – Now   **System Analyst**
- Working as a system analyst, I study user requirements, procedures, and issues by performing the following tasks:
Conferring with personnel of organizational units involved to analyze current operational procedures, identify problems, and learn specific input and output requirements such as forms of data input, how data is to be summarized, and formats for reports. Studying existing information processing systems to evaluate effectiveness and develops new systems to improve production or work flow as required. Preparing work flow charts and diagrams to specify in detail operations to be performed by equipment and computer programs and operations to be performed by personnel in system. Directing and coordinating work of others to develop, test, install, and modify programs.

2003 – 2004   **Free lance programmer & Database Instructor**

- Worked as Oracle instructor in BHIT
- Responsible for the development of manufacturing module (small ERP)

2001 – 2002 **Zak net**
<u>**Senior Software Developer**</u>

- Designed decision support system tool to ISP provider eeZee in Kuwait to measure the quality of the service provided by eeZee.
- Reverse engineering and developing access control application to Diwan Amiri in Kuwait.

2000 – 2001 **Beshara**
<u>**Senior Software Developer & system analyst**</u>

- Designed decision support system tool to the Ministry of Civil Service Commission to help them monitor how the employment operation runs.
- Responsible for the analysis, development and maintenance of Work Force Management System to EQUATE http://www.equate.com/ petrochemical company Kuwait branch.

1999– 2000 **OpenSoft**
<u>**Software Developer**</u>

- Power builder & Sybase support.
- Airport plane rescue system to Egyptian Air Force.

1997 – 1999 **Intergraph Egypt**
<u>**Software/GIS Developer**</u>

- Project for the Egyptian National Defense Council.
- Responsible for analysis & development of new GIS modules and functioning over a Micro station Cad engine.

OTHER EXPERIENCE:

Management tools
1. Microsoft project
Development tools
1. Java ,VB, Borland C++ builder 5, PL/SQL
Web Development Language
1. PHP, ASP, Joomla , typo3
Case Tool
1. Power Designer

ERP CRM open source
1. Adempiere & Compiere
2. Sugar CRM

Operating systems
1. Linux red hat

Database
1. Oracle, MYSQL, MSSQL

TRAINING:

- Administration of BTS Directory Assistance Search Engine (Denmark)   2005
- Self Study Linux red hat   2005
- Self study Oracle10g DBA   2006
- Nuance Speech recognition   2006
- Self study ERP (Compiere & Adempiere)   2007
- Self study Java   2000-2007
- Self study PMP prep exam   2007
- Introduction to Content management system on EMC2   2007

QUALIFICATIONS / EDUCATION:

- Benha High Institute of Technology.
- Computer Engineering Degree.
- Average grade: Good.
- In 1996.

PERSONAL DETAILS:

- Telephone   : 0133245900
- Marital status   : Married
- Number of Children : 4
- Born in   : Riyadh Saudi Arabia
- Birth date   : 25/11/1973.
- Nationality   : Egyptian.